Pecyn Dogfen Cyhoeddus sir ddinbych denbighshire

At: Aelodau'r Cyngor Sir Dyddiad: 12 Hydref 2016

Rhif Union: 01824706141

ebost: democrataidd@sirddinbych.gov.uk

Annwyl Gynghorydd

Fe'ch gwahoddir i fynychu cyfarfod y CYNGOR SIR, DYDD MAWRTH, 18 HYDREF 2016 am 10.00 am yn SIAMBR Y CYNGOR, NEUADD Y SIR, RHUTHUN LL15 1YN.

Yn gywir iawn

G Williams

Pennaeth Gwasanaethau Cyfreithiol, AD a Democrataidd

AGENDA

RHAN 1 – GWAHODDIR Y WASG A'R CYHOEDD I FOD YN BRESENNOL AR GYFER Y RHAN HON O'R CYFARFOD

1 YMDDIHEURIADAU

2 DATGAN CYSYLLTIAD

Dylai'r Aelodau ddatgan unrhyw gysylltiad personol neu gysylltiad sy'n rhagfarnu mewn unrhyw fater a nodwyd i'w ystyried yn y cyfarfod hwn.

3 MATERION BRYS FEL Y'U CYTUNWYD GAN Y CADEIRYDD

Rhybudd o eitemau y dylid, ym marn y Cadeirydd, eu hystyried yn y cyfarfod fel materion brys yn unol ag Adran 100B (4) Deddf Llywodraeth Leol, 1972.

4 DYDDIADUR Y CADEIRYDD (Tudalennau 5 - 8)

Nodi ymrwymiadau dinesig a ymgymerwyd gan Gadeirydd y Cyngor (copi ynghlwm).

5 COFNODION (Tudalennau 9 - 16)

Derbyn cofnodion cyfarfod y Cyngor Sir a gynhaliwyd 5 Gorffennaf 2016 (copi ynghlwm).

6 ADRODDIAD PERFFORMIAD BLYNYDDOL (Tudalennau 17 - 160)

Ystyried adroddiad y Swyddog Cynllunio Strategol a Pherfformiad (copi ynghlwm) ar Adroddiad Perfformiad Blynyddol Drafft y Cyngor ar gyfer 2015-16.

7 ADRODDIAD BLYNYDDOL Y PWYLLGOR LLYWODRAETHU CORFFORAETHOL (Tudalennau 161 - 170)

Ystyried adroddiad gan Bennaeth y Gyfraith, Adnoddau Dynol a'r Gwasanaethau Democrataidd (copi ynghlwm) er mwyn i'r Cyngor ystyried Adroddiad Blynyddol y Pwyllgor Llywodraethu Corfforaethol.

8 CRYFHAU A GWELLA ARCHWILIO YN SIR DDINBYCH (Tudalennau 171 - 196)

Ystyried adroddiad (copi ynghlwm) gan y Cydlynydd Archwilio.

9 RHAGLEN GWAITH I'R DYFODOL Y CYNGOR SIR (Tudalennau 197 - 200)

Ystyried Rhaglen Gwaith i'r Dyfodol y Cyngor (copi ynghlwm).

AELODAETH

Y Cynghorwyr

Y Cynghorydd Ann Davies (Cadeirydd) Y Cynghorydd Win Mullen-James (Is-Gadeirydd)

Raymond Bartley Brian Blakeley Joan Butterfield Jeanette Chamberlain-Jones Bill Cowie

Stuart Davies
Peter Duffy
Peter Arnold Evans
Hugh Evans

Bobby Feeley Carys Guy

Meirick Davies

Huw Hilditch-Roberts Martyn Holland

Colin Hughes

Rhys Hughes Hugh Irving Alice Jones Huw Jones Bob Murray
Dewi Owens
Merfyn Parry
Paul Penlington
Pete Prendergast
Arwel Roberts
Anton Sampson

Jason McLellan

Barry Mellor

Arwel Roberts
Anton Sampson
Gareth Sandilands
David Simmons
Barbara Smith
David Smith
Bill Tasker

Julian Thompson-Hill

Joe Welch Cefyn Williams Cheryl Williams David Williams Pat Jones Gwyneth Kensler Geraint Lloyd-Williams Eryl Williams Huw Williams Mark Young

COPIAU I'R:

Y Wasg a'r Llyfrgelloedd Cynghorau Tref a Chymuned



Eitem Agenda 4

Digwyddiadau wedi eu mynychu gan y Cadeirydd / Events attended by Chairman

<u>Dyddiad/Date</u>	<u>Digwyddiad/Event</u>	<u>Lleoliad/Location</u>
30.06.16	Lansio Ymgyrch Pŵer y Petalau San Cyndeyrn / St. Kentigern Flower Power Campaign Launch	Rhuddlan
03.07.16	Gwasanaeth Dinesig y Cadeirydd, Capel Ebeneser / Chairman's Civic Service, Ebeneser Chapel	Rhuddlan
04.07.16	Seremoni'r Allweddi, Castell Caernarfon / Ceremony of the Keys, Caernarfon Castle	Caernarfon
05.07.16	Digwyddiad Cymru yn ei Blodau / Wales in Bloom event	Rhuddlan
05.07.16 to 09.07.16	Eisteddfod Ryngwladol / International Eisteddfod	Llangollen
07.07.16	Ymweliadau Cyngor Ysgol â Neuadd y Sir / School Council Visits to County Hall	Rhuthun / Ruthin
07.07.16	Dathliadau Diwedd y Flwyddyn Ysgol Fairholme / Fairholme School End of Year Celebrations	Llanelwy / St. Asaph
08.07.16	Cyngerdd Noddedig y Cadeirydd, Eisteddfod Ryngwladol / Chairman's Sponsored Concert, International Eisteddfod	Llangollen
10.07.16	Gwasanaeth Dinesig Cadeirydd Sir y Fflint / Chairman of Flintshire's Civic Service	Treffynnon / Holywell
10.07.16	Gwasanaeth Dinesig Maer y Rhyl (Is-gadeirydd yn bresennol) / Mayor of Rhyl's Civic Service (Vice-Chairman attended)	Y Rhyl / Rhyl
14.07.16	Seremoni Ddinasyddiaeth (Is-gadeirydd yn bresennol) / Citizenship Ceremony (Vice-Chairman attended)	Rhuthun / Ruthin
15.07.16	Dathliadau pen-blwydd 107 oed Rachel Stanyer (Isgadeirydd yn bresennol) / 107 th Birthday celebrations of Rachel Stanyer (Vice-Chairman attended)	Y Rhyl / Rhyl
17.07.16	Gwasanaeth Dinesig Maer Rhuthun / Mayor of Ruthin's Civic Service	Rhuthun / Ruthin
21.07.16	Pen-blwydd 100 oed Margaret Reads / 100 th Birthday of Margaret Reads	Prestatyn

21.07.16	Noson Wobrwyo yn y Clwb Crefftau / Presentation Evening at the Craft Club	Bodelwyddan
22.07.16	Cyngerdd 30 mlwyddiant Chernobyl, Theatr y Pafiliwn / 30 th Anniversary Concert for Chernobyl, Pavilion Theatre	Y Rhyl / Rhyl
29.07.16	Lansiad Swyddogol Gwarchodfa Natur Leol Rhuddlan / Official Launch of Rhuddlan Local Nature Reserve	Rhuddlan
18.08.16	Sioe Dinbych a Fflint / Denbigh and Flint Show	Dinbych / Denbigh
23.08.16	Ymweliad Gweinidogol gan Rebecca Evans AC i Brighton Road / Ministerial visit by Rebecca Evans AM to Brighton Road	Y Rhyl / Rhyl
02.09.16	Chwifio'r Faner ar gyfer Diwrnod y Llynges Fasnachol/ Fly the flag for Merchant Navy Day	Rhuthun / Ruthin
03.09.16	Cinio I ddathlu Penblwydd 90 E.M. Y Frenhines H.M. The Queen's 90th Birthday Celebration	Prestatyn
04.09.16	Gwasanaeth Dinesig Maer Llanelwy / Mayor of St. Asaph's Civic Service	Llanelwy / St. Asaph
07.09.16	Taith Prydain / Tour of Britain	Dinbych / Denbigh
08.09.16	Seremoni Ddinasyddiaeth / Citizenship Ceremony	Rhuthun, Ruthin
10.09.16	Ail-greu Rhyddfraint Ynys Môn i Lu Awyr Brenhinol y Fali / Re-enactment of the Freedom of Anglesey to the Royal Air Force, Valley	Llangefni
16.09.16	Seremoni Wobrwyo Cymru yn ei Blodau/ Wales in Bloom Awards Ceremony	Prestatyn
17.09.16	Procinct Poundhouse / The Poundhouse Project	
	Prosiect Roundhouse / The Roundhouse Project	Y Rhyl / Rhyl
17.09.16	Gwyl Ryngwladol Balwn Cymru/Wales International Balloon Festival Is-Gadeirydd wedi mynychu/Vice Chairman attended)	Y Rhyl / Rhyl Llangollen
17.09.16 18.09.16	Gwyl Ryngwladol Balwn Cymru/Wales International Balloon Festival	
	Gwyl Ryngwladol Balwn Cymru/Wales International Balloon Festival Is-Gadeirydd wedi mynychu/Vice Chairman attended) Gwasanaeth Coffa Pen-blwydd Brwydr Prydain /	Llangollen
18.09.16	Gwyl Ryngwladol Balwn Cymru/Wales International Balloon Festival Is-Gadeirydd wedi mynychu/Vice Chairman attended) Gwasanaeth Coffa Pen-blwydd Brwydr Prydain / Battle of Britain Anniversary Commemoration Service Cyngerdd I Ddathlu 25 Mlynedd Pafiliwn y Rhyl	Llangollen Y Rhyl / Rhyl

extension of Ysgol Glan Clwyd

30.09.16 GGRGC – Gweithdy a pherfformiad plant/ NWIMF Tots Workshop and Performance Llanelwy / St. Asaph



CYNGOR SIR

Cofnodion cyfarfod o'r Cyngor Sir a gynhaliwyd yn SIAMBR Y CYNGOR, NEUADD Y SIR, RHUTHUN LL15 1YN, Dydd Mawrth, 5 Gorffennaf 2016 am 10.00 am.

YN BRESENNOL

Y Cynghorwyr Brian Blakeley, Joan Butterfield, Jeanette Chamberlain-Jones, Bill Cowie, Peter Arnold Evans, Hugh Evans, Huw Hilditch-Roberts, Martyn Holland, Hugh Irving, Alice Jones, Pat Jones, Jason McLellan, Win Mullen-James (Is-Gadeirydd), Merfyn Parry, Paul Penlington, Pete Prendergast, Arwel Roberts, Anton Sampson, Gareth Sandilands, David Simmons, Barbara Smith, David Smith, Julian Thompson-Hill, Cefyn Williams, Cheryl Williams, Huw Williams a/ac Mark Young

HEFYD YN BRESENNOL

Prif Weithredwr (MM), Swyddog Monitro/ Pennaeth Gwasanaethau'r Gyfraith, Adnoddau Dynol a Democrataidd (GW), Rheolwr Gwasanaethau Democrataidd (SP), a Gweinyddwr Pwyllgorau (SLW).

Cyn dechrau'r cyfarfod dywedwyd nad yw'r Cadeirydd, y Cynghorydd Ann Davies, yn gallu mynychu'r cyfarfod ac, yn ei absenoldeb, y byddai'r Is-gadeirydd, y Cynghorydd Win Mullen James (a elwir yn 'Cadeirydd' o hyn allan), yn cadeirio cyfarfod y Cyngor Llawn.

1 YMDDIHEURIADAU

Derbyniwyd ymddiheuriadau am absenoldeb oddi wrth y Cynghorwr(wyr) lan Armstrong, Raymond Bartley, Ann Davies, Meirick Davies, Stuart Davies, Bobby Feeley, Carys Guy, Colin Hughes, Rhys Hughes, Huw Jones, Gwyneth Kensler, Geraint Lloyd-Williams, Barry Mellor, Bob Murray, Dewi Owens, Bill Tasker, Joe Welch a/ac David Williams

2 DATGAN CYSYLLTIAD

Ni ddatganwyd unrhyw gysylltiad.

3 MATERION BRYS FEL Y'U CYTUNWYD GAN Y CADEIRYDD

- Dywedodd y Cadeirydd, y Cynghorydd Win Mullen James, fod y Cynghorydd Hugh Jones yn wael iawn yn yr ysbyty ac, ar ran y Cyngor, dymunodd wellhad buan iddo ac anfon cofion ato ef a'i deulu.
- Yn rhinwedd ei swydd fel Cefnogwr y Lluoedd Arfog, rhoddodd y Cynghorydd Hugh Irving gyflwyniad byr ar y Diwrnod Lluoedd Arfog a gynhaliwyd gan Sir Ddinbych yn ddiweddar yng Nghastell Bodelwyddan.

Y llynedd fe sefydlwyd Grŵp Llywio gyda chymorth Peter McDermott, Arweinydd Tîm, Twristiaeth, Marchnata a Digwyddiadau i drefnu'r digwyddiad.

Daeth oddeutu 10,000 o bobl i Gastell Bodelwyddan. Roedd y gwesteion yn cynnwys urddasolion o bob rhan o ogledd Cymru ynghyd â chynrychiolwyr o'r tri llu arfog, y tri gwasanaeth brys a chyn-filwyr y lluoedd arfog.

Llongyfarchodd y Cadeirydd y Cynghorydd Irving, Peter McDermott a'r holl swyddogion a gynorthwyodd i wneud y diwrnod yn llwyddiant ysgubol.

 Roedd yr Arweinydd, y Cynghorydd Hugh Evans, yn pryderu ynghylch y nifer o bobl sydd wedi cysylltu ag Aelodau yn gofyn i'r Cyngor ystyried cynnig ar droseddau casineb.

Dywedodd yr Arweinydd:

"Rydym ni'n falch o gael byw mewn cymdeithas amrywiol a goddefgar. Nid oes lle i hiliaeth, senoffobia a throseddau casineb yn ein gwlad. Rydym ni, Cyngor Sir Ddinbych, yn condemnio hiliaeth, senoffobia a throseddau casineb yn ddigamsyniol. Ni fyddwn yn caniatáu i gasineb fod yn dderbyniol. Bydd y Cyngor yn gweithio i sicrhau bod cyrff a rhaglenni lleol yn derbyn y gefnogaeth a'r adnoddau sydd eu hangen i atal ac ymladd yn erbyn hiliaeth a senoffobia. Mae arnom ni eisiau sicrhau holl drigolion Sir Ddinbych eu bod nhw'n aelodau gwerthfawr o'n cymuned".

Ar ôl ymgynghori gydag arweinyddion yr holl grwpiau gwleidyddol, rydym ni'n teimlo ei bod yn bwysig i ni ddod â'r eitem hon gerbron yr Aelodau heddiw.

Mynegodd yr holl Arweinwyr Grŵp eu bod yn condemnio ymddygiad alaethus ac na fyddent yn ei oddef.

Cynigiwyd y cynnig gan y Cynghorydd Hugh Evans, gyda'r Cynghorydd David Smith yn eilio.

Cafwyd pleidlais drwy godi llaw ac roedd pawb o blaid y cynnig.

4 DYDDIADUR Y CADEIRYDD

Roedd rhestr o ddigwyddiadau dinesig a fynychwyd gan y Cadeirydd a'r Is-Gadeirydd rhwng 15.04.2016 a 19.06.2016 wedi ei dosbarthu cyn y cyfarfod.

Siaradodd y Cynghorydd Martyn Holland ar ran y Cynghorydd Ann Davies a diolch i'r Is-Gadeirydd, y Cynghorydd Win Mullen James, am ei chefnogaeth a dywedodd pa mor dda y maent wedi cydweithio.

PENDERFYNWYD derbyn y rhestr o ymrwymiadau dinesig a fynychwyd gan y Cadeirydd a'r Is-gadeirydd.

5 COFNODION

Cyflwynwyd cofnodion cyfarfod y Cyngor a gynhaliwyd ar 10 Mai 2016.

Dywedodd y Cynghorydd Jason McLellan fod cynrychiolydd Swyddfa Archwilio Cymru, Gwilym Bury, yn y Cyfarfod Blynyddol diwethaf wedi awgrymu bod y Pwyllgor Llywodraethu Corfforaethol, ar un achlysur, wedi bod heb gworwm. Gwiriwyd hyn a gwelwyd na fu achos o'r fath.

Tudalen 17 - Dywedodd y Cynghorydd Jason McLellan nad yw'r cofnodion yn crybwyll y pryderon ynghylch Polisi Cyflogau'r Uwch Dîm Arweinyddiaeth yng ngoleuni'r toriadau yng nghyflogau'r sector cyhoeddus.

Ar y pwynt hwn, gadawodd aelodau o'r Uwch Dîm Arweinyddiaeth y siambr.

Dywedodd y Cynghorydd Julian Thompson-Hill, yn rhinwedd ei swydd fel Cadeirydd Panel Cydnabyddiaeth Ariannol Mewnol yr Uwch Dîm Arweinyddiaeth, bod yr argymhellion y cytunwyd arnynt yn y Cyfarfod Blynyddol wedi eu cyflwyno i'r Gweinidog. Mae'r Gweinidog wedi ymateb ac wedi gofyn i'r Panel Cydnabyddiaeth Ariannol Mewnol ail-ystyried cydnabyddiaeth ariannol yr Uwch Dîm Arweinyddiaeth cyn diwedd yr wythnos (wythnos yn gorffen ddydd Gwener 8 Gorffennaf). Mae'r panel i fod i gyfarfod ddydd Mercher, 6 Gorffennaf 2016, i ystyried barn y Gweinidog.

Gofynnodd y Cynghorydd Paul Penlington am gofnod o bleidleisiau'r Aelodau ar Bolisi Cyflogau'r Uwch Dîm Arweinyddiaeth a chadarnhad ynghylch a oedd y cyfarfod yn ffurfio cworwm ar adeg y bleidlais.

Cadarnhaodd Rheolwr y Gwasanaethau Democrataidd fod y cyfarfod yn ffurfio cworwm a phe bai'r bleidlais wedi ei chofnodi'n electronig yna byddai cofnod ar gael. Fodd bynnag, os oedd y bleidlais drwy godi llaw yna, yn anffodus, ni fyddai unrhyw gofnod ar gael gan na ofynnwyd am bleidlais wedi ei chofnodi.

PENDERFYNWYD yn amodol ar yr uchod, cadarnhau cofnodion y cyfarfod a gynhaliwyd ar 10 Mai 2016 fel cofnod cywir a bod y Cadeirydd yn eu llofnodi.

6 CYFANSODDIAD Y CYNGOR

Cyflwynodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd, yr adroddiad (a gylchlythyrwyd yn flaenorol) er mwyn i'r Aelodau ystyried a mabwysiadu'r Cyfansoddiad Enghreifftiol newydd a gwneud sylwadau arno.

Mae gan y Cyngor Llawn gyfrifoldeb cyfreithiol i fabwysiadu'r Cyfansoddiad yn unol â Deddf Llywodraeth Leol 2000.

Yn ystod y deuddeg mis diwethaf mae Gweithgor y Cyfansoddiad, sy'n cynnwys cynrychiolaeth drawsbleidiol, wedi cyfarfod i ystyried y newidiadau arfaethedig; cyn

i'r Swyddog Monitro adrodd ar bob cam o gynnydd i'r Pwyllgor Llywodraethu Corfforaethol.

Cynhaliwyd gweithdy Aelodau ym mis Mawrth 2016 er mwyn trafod a chyflwyno aelodaeth ehangach i'r Cyfansoddiad newydd arfaethedig a galluogi'r Swyddog Monitro i lywio'r newidiadau arfaethedig.

Tynnwyd sylw'r Aelodau at y newidiadau canlynol:

- Adran Diffiniad Estynedig
- Adran 2 (2.6) Caniatáu'r Swyddog Monitro i wneud mân newidiadau i'r Cyfansoddiad
- Adran 3 Sut y gall aelodau o'r cyhoedd gael gwybodaeth a chymryd rhan
- Adran 4 (4.2) Fframwaith Polisi wedi ei ddiweddaru
 - (4.13.2) Eglurhad o hyd cyfarfodydd.
 - (4.16) Eglurhad o gworwm.
 - (4.17) Ar hyn o bryd ni chaniateir mynychu unrhyw gyfarfod, pwyllgor nac is-bwyllgor o bell.
 - (4.18) Cwestiynau gan y cyhoedd wedi ei gyfyngu i 30 munud.
- Adran 7 Esboniad ychwanegol o'r broses.
- Adran 9 Rhestru pob pwyllgor rheoleiddio a phwyllgor arall, gan gynnwys Cydbwyllgorau.
- Adran 11 Pwy yw swyddogion statudol 'priodol' y Cyngor a'u swyddogaethau a'u meysydd cyfrifoldeb.
- Adran 12 Cyllid, Contractau a Materion Cyfreithiol a chael gwared ar yr angen i Gadeirydd y Cyngor lofnodi pob contract yn unigol a thrafodion eiddo a wneir dan sêl.
- Adran 13 Cynllun Dirprwyo Aelodau Cabinet diwygiedig a Chynllun Dirprwyo Swyddogion diwygiedig.
- Adran 17 Rheolau'r Weithdrefn Gontractau newidiadau wedi eu hychwanegu yn 2.7.
- Adran 18 Cod Ymddygiad Aelodau, a gymeradwywyd yn ddiweddar, wedi ei ychwanegu.
 - (18.3) Protocol diwygiedig ar gyfer Perthynas rhwng Aelodau a Swyddogion.
 - (18.4) Polisi Rhannu Pryderon newydd wedi ei ychwanegu.
 - (18.8) Fersiwn ddiweddaraf cymeradwyo o'r Cod Arferion Gorau i Gynghorwyr a Swyddogion sy'n delio â Materion Cynllunio wedi ei ychwanegu.
- Adran 20 Atodlen Cydnabyddiaeth Ariannol wedi ei diweddaru a'i hychwanegu.

Cafwyd trafodaeth bellach a chodwyd y pwyntiau canlynol:

- Gofynnodd y Cynghorydd Hugh Irving a oes modd cynnwys egwyddorion Nolan yn y Cyfansoddiad.
 - Eglurodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd fod Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001 yn cael ei ddefnyddio yng Nghymru a'i fod yn cynnwys tair egwyddor ychwanegol i egwyddorion Nolan. CYNIGIODD y

- Cynghorydd Hugh Irving y dylid cynnwys Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001 yn y Cyfansoddiad, ElLlWYD hyn gan y Cynghorydd Martyn Holland.
- Holodd yr Aelodau ynghylch yr elfen penderfyniadau dirprwyedig a geir yn y Cyfansoddiad gan nad oeddent yn siŵr a fyddent yn cael gwybod am unrhyw benderfyniad dirprwyedig arfaethedig.
 - Eglurwyd y bydd penderfyniadau dirprwyedig Aelodau Arweiniol yn cael eu hanfon at yr holl Aelodau cyn i'r adroddiad gael ei wneud, gyda chais am sylwadau. Unwaith y bydd y penderfyniad wedi ei wneud, os yw'r Aelodau yn anghytuno â'r penderfyniad, yna fe ellir dilyn y broses "galw i mewn".
- Cadarnhaodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd y byddai 'r canllawiau drafft yn cael eu cyflwyno i'r Pwyllgor Llywodraethu Corfforaethol unwaith y bydd canllawiau wedi eu gosod ynghylch penderfyniadau allweddol a phenderfyniadau eraill.
- Holodd y Cyng. Alice Jones a yw'r broses archwilio yn ddigon cadarn. Dywedodd y Cynghorydd Jones ei bod wedi cyflwyno cais archwilio fis Chwefror, ond nad oedd wedi derbyn unrhyw ymateb. Argymhellodd y dylid ail-edrych ar Adran 7 yn y Cyfansoddiad i sicrhau bod archwilio yn fwy effeithiol. Ymatebodd Cadeirydd Grŵp Cadeiryddion ac Is-Gadeiryddion Archwilio, y Cynghorydd Huw Hilditch-Roberts, i'r Cynghorydd Jones gan esbonio bod y cais cychwynnol yn ymwneud â mater unigol a bod gwybodaeth bellach wedi ei geisio i ganfod sut y mae'n effeithio ar Sir Ddinbych yn ei chyfanrwydd. Cadarnhaodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd y byddai'n ystyried unrhyw fater sy'n cael ei gyflwyno iddo gan Aelodau. CYNIGIODD y Cynghorydd Alice Jones y dylid ail-edrych ar Adran 7 (Archwilio), a nodi a chytuno ar weddill y Cyfansoddiad. EILIWYD hyn gan y Cynghorydd Arwel Roberts.
- Diolchodd y Cynghorydd Barbara Smith i holl Aelodau'r Gweithgor, Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd a'r staff am eu gwaith rhagorol.
 - Mae'r Cyfansoddiad newydd wedi ei llunio gyda chyfraniadau gan Gynghorwyr a Swyddogion. Mae'n ddogfen fyw y gellid ei newid a'i haddasu pan fo angen.
- Dywedodd yr Arweinydd, y Cynghorydd Hugh Evans, ei fod yn ddiolchgar iawn o'r gwaith a wnaed ar y Cyfansoddiad.
 Bydd y ddogfen hon ar waith i sicrhau na fydd oedi gyda gwneud penderfyniadau.
- Soniodd y Prif Weithredwr am bwysigrwydd cael Cyfansoddiad ac i barhau i adolygu'r ddogfen.
 - Anogwyd yr Aelodau i gynnig awgrymiadau ar sut i wella'r ddogfen.

Eglurodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd y byddai'r Aelodau yn pleidleisio ar y diwygiad cyntaf a gynigiwyd gan y Cynghorydd Hugh Irving ynglŷn â Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001 yn y lle cyntaf, ac yna ar y diwygiad a gynigiwyd gan y Cynghorydd Alice Jones ynglŷn ag archwilio. Yn dilyn y ddwy bleidlais yma, cynhelir y brif bleidlais ar y Cyfansoddiad.

Felly, cynhaliwyd pleidlais ar gynnwys Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001 yn y Cyfansoddiad:

PLEIDLAIS:

O blaid - 27

Ymatal - 0

Yn erbyn - 0

Cytunwyd i ddiwygio'r Cyfansoddiad i gynnwys Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001.

Cynhaliwyd pleidlais ar adolygu Adran 7 (Archwilio) a chyflwyno adroddiad pellach i'r Cyngor ym mis Hydref, a chymeradwyo gweddill y Cyfansoddiad:

PLEIDLAIS:

O blaid - 9

Ymatal - 1

Yn erbyn - 16

Gwrthodwyd y diwygiad.

Cynhaliwyd pleidlais ar yr argymhelliad sylweddol, gan gynnwys cynnwys Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001:

PLEIDLAIS:

O blaid - 23

Ymatal - 2

Yn erbyn - 1

PENDERFYNWYD bod y Cyngor yn nodi ac yn mabwysiadu'r Cyfansoddiad, ynghyd â chynnwys Gorchymyn Ymddygiad Aelodau (Egwyddorion) (Cymru) 2001.

7 RHAGLEN GWAITH I'R DYFODOL Y CYNGOR SIR

Cyflwynodd y Swyddog Monitro/Pennaeth y Gwasanaethau Cyfreithiol, Adnoddau Dynol a Democrataidd Raglen Gwaith i'r Dyfodol y Cyngor (wedi ei gylchredeg).

6 Medi 2016 – Adroddiad Blynyddol Llywodraethu Corfforaethol.

Yn dilyn cyfarfod y Cyngor Llawn ar 6 Medi 2016, bydd sesiwn Briffio'r Cyngor yn cael ei chynnal i roi gwybod i Aelodau am yr Asesiad Corfforaethol sy'n cael ei gynnal fis Hydref 2016.

Dywedodd y Cynghorydd Julian Thompson Hill y bydd Gweithdy Cyllideb ar 18 Gorffennaf 2016 yn Rhuthun.

PENDERFYNWYD yn amodol ar yr uchod y dylid cymeradwyo a nodi Rhaglen Gwaith i'r Dyfodol y Cyngor.

Daeth y cyfarfod i ben am hanner dydd.



Eitem Agenda 6

Adroddiad i'r: Cyngor Sir

Dyddiad y Cyfarfod: 18 Hydref 2016

Aelod / Swyddog Arweiniol: Y Cynghorydd Julian Thompson Hill, Aelod Arweiniol

Cyllid, y Cynllun Corfforaethol a Pherfformiad / Alan Smith, Pennaeth Gwasanaeth, Gwella a Moderneiddio Busnes

Awdur yr Adroddiad: Vicki Robarts – Rheolwr Tîm Cynllunio Strategol

Teitl: Adroddiad Perfformiad Blynyddol Drafft 2015/16

1. Am beth mae'r adroddiad yn sôn?

1.1 Mae gofyn i'r Cyngor gyhoeddi adroddiad blynyddol ar ei berfformiad erbyn 31 Hydref bob blwyddyn. Mae'r adroddiad hwn yn ymwneud ag Adolygiad Perfformiad Blynyddol drafft y Cyngor ar gyfer 2015/16.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

- 2.1 Mae angen penderfyniad i gymeradwyo'r Adroddiad Perfformiad Blynyddol drafft 2015/16, y cyfeirir ato o hyn ymlaen fel yr Adroddiad drafft.
- 2.2 Mae'r Adroddiad drafft yn cynnwys crynodeb naratif o'r cynnydd ar gyfer pob blaenoriaeth corfforaethol, gan danlinellu llwyddiannau allweddol neu heriau sydd wedi eu hwynebu yn ystod y flwyddyn. Hefyd mae'n crynhoi perfformiad prosiectau corfforaethol, risgiau corfforaethol, dangosyddion cymharol (Dangosyddion Strategol Cenedlaethol (NSI), Mesurau Atebolrwydd Perfformiad (PAM) a chanfyddiadau allweddol gan reoleiddwyr allanol. Hefyd mae'r Adroddiad yn cynnwys gwybodaeth wedi ei grynhoi ynglŷn â gwaith a wnaed mewn perthynas ag amrywiaeth a chydraddoldeb, Safonau'r laith Gymraeg yn ogystal â gweithgarwch gyda phartneriaid a thrwy gydweithio.
- 2.3 Detholiad o'r System Reoli Perfformiad Verto yw Atodiad 4 yr Adroddiad drafft. Mae'n cynnwys graffiau i arddangos data perfformiad mewn perthynas â'r Cynllun Corfforaethol a dangos y tueddiadau mewn perfformiad dros amser.

3. Beth yw'r Argymhellion?

3.1 Argymhellir fod Aelodau'n cydymffurfio â'r Adroddiad drafft, ar ôl unrhyw newidiadau y cytunwyd arnynt, er mwyn galluogi ei gyfieithu a'i gyhoeddi cyn 31 Hydref 2016.

4. Manylion am yr adroddiad

4.1 Mae Cynllun Corfforaethol y Cyngor 2012-17 yn gosod y cyfeiriad strategol i'r cyngor a'i flaenoriaethau dros y cyfnod o bum mlynedd. Nodir y manylion ynglŷn â'r hyn mae'r cyngor yn bwriadu ei wneud bob blwyddyn i geisio cyflawni'r blaenoriaethau

- hyn yn y cynlluniau gwasanaeth blynyddol a'r Ddogfen Gyflawni Flynyddol ar gyfer y Cynllun Corfforaethol.
- 4.2 Mae'r Adroddiad drafft hwn yn darparu gwerthusiad ôl-weithredol o lwyddiant y Cyngor wrth gyflawni'r cynlluniau yn ystod 2015/16, ac a yw'r Cyngor wedi gwireddu ei ymrwymiad yn llwyddiannus i wneud trefniadau i sicrhau gwelliant parhaol.
- 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?
- 5.1 Mae'r Adroddiad drafft yn darparu gwerthusiad o lwyddiant y Cyngor wrth gyflawni o'i gymharu â'i flaenoriaethau corfforaethol.
- 6. Faint fydd hyn yn ei gostio a sut fydd yn effeithio ar wasanaethau eraill?
- 6.1 Yr unig gostau cysylltiedig yw'r rhai sy'n ymwneud ag argraffu'r Adroddiad drafft fel y bydd ar gael yn nerbynfeydd y cyngor, llyfrgelloedd, siopau un stop ayb. Bydd hyn yn cael ei wneud yn fewnol, gyda'r costau'n cael eu hamsugno gan yr adran Gwella Busnes a Moderneiddio.
- 7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad o Effaith ar Les o'r <u>wefan</u> a dylai gael ei gynnwys fel atodiad i'r adroddiad hwn
- 7.1 Nid oes angen Asesiad o Effaith ar Les ar gyfer yr adroddiad hwn. Mae'r Adroddiad drafft yn darparu gwerthusiad ôl-weithredol o berfformiad y cyngor, ac nid oes potensial o effaith ar Les dinasyddion lleol yn sgil y penderfyniad i gymeradwyo'r adroddiad hwn. Cynhaliwyd Asesiad o Effaith ar Gydraddoldeb ar y Cynllun Corfforaethol, a chafodd ei gyflwyno i'r Cyngor Sir pan gymeradwywyd y cynllun ym mis Hydref 2012.
- 8. Pa ymgynghoriadau a gynhaliwyd gyda'r Pwyllgorau Archwilio ac eraill?
- 8.1 Mae'r Adroddiad drafft wedi ei ddatblygu gan y Tîm Cynllunio Strategol, mewn ymgynghoriad â gwasanaethau eraill y cyngor. Mae'r wybodaeth ynglŷn â pherfformiad sy'n cael ei chynnwys o fewn y ddogfen wedi ei darparu gan wasanaethau, ac mae wedi ei chymryd o'r system reoli perfformiad Verto. Ymgynghorwyd â'r Uwch Dîm Arweinyddiaeth (SLT) a'r Cabinet cyn cyflwyno'r adroddiad i'r Cyngor Sir i'w gymeradwyo.
- 9. Datganiad v Prif Swyddog Cyllid.
- 9.1 Nid oes unrhyw oblygiadau ariannol sylweddol yn codi o'r Adroddiad drafft ac mae trosolwg o'r wybodaeth ariannol a gwariant yn cael ei gynnwys yn yr Adroddiad drafft.
- 10. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?
- 10.1 Mae'r "risg o adroddiad(au) hynod negyddol gan reoleiddwyr allanol" yn risg sy'n cael ei nodi ar y Gofrestr Risg Gorfforaethol. Byddai methu cyhoeddi'r Adolygiad

Blynyddol erbyn 31 Hydref yn debygol o arwain at argymhellion statudol gan Swyddfa Archwilio Cymru, gydag oblygiadau sylweddol i enw da'r Cyngor.

11. Pŵer i wneud y Penderfyniad

11.1 Mae'r Cynllun Corfforaethol a'r Adroddiad Perfformiad Blynyddol yn elfennau allweddol yn Rhaglen Cymru ar gyfer Gwella (2010), sydd wedi ei seilio ar ofynion statudol Deddf Llywodraeth Leol 1999 a Mesur Llywodraeth Leol (Cymru) 2009.







Annual Performance Review 2015/16

Corporate Plan / Project Register / Statutory Performance Framework

This document is available on request in other languages and / or formats



THIS PAGE IS INTENTIONALLY LEFT BLANK

LANGUAGE SIGNPOST

This document may be available in other formats on request

Os ydych angen gwybodaeth bellach, gofynnwch os gwelwch yn dda i rhywun yr ydych yn gwybod sydd yn siarad Cymraeg neu Saesneg i ffonio 01824 706291

If you need further information, please ask someone you know who speaks English or Welsh to telephone 01824 706291

Jeżeli potrzebują państwo dalszych informacji, proszę poprosić kogoś, kto mówi po angilesku lub walijsku żeby zadzwonił pod numer 01824 706291

আপনার যদি আরো তথ্যের প্রয়োজন হয়, তাহলে আপনার জানা ইংরেজী অথবা ওয়েলশ ভাষা বলতে পারেন এমন কাউকে অনুগ্রহ করে 01824 706161 নম্বরে টেলিফোন করতে বলুন

Se você precisar de nova informação, por favor pergunte alguém você sabe quem diz o galês o'r inglês para telefonar 01824 706291

اذا كنت بحاجة الى مزيد من المعلومات ، يرجى الطلب من شخص ما تعرف من يتحدث الإنجليزية أو الويلزية الهاتف 01824706161

如果您需要更多信息,请向你认识的人谁讲英语或威尔士电话: 01824 706291

To make comments and suggestions or for further information please contact:

By **EMAIL**: strategicplanningteam@denbighshire.gov.uk

By **TELEPHONE:** 01824 706291

By **POST:** Strategic Planning & Performance Team

Denbighshire County Council

PO Box 62 Ruthin LL15 9AZ

TABLE OF CONTENTS

Language Signpost	3
Table of Contents	4
Foreword	6
Financial Information	8
Introduction	11
Key	12
The Corporate Plan	14
Priority One: Developing the Local Economy	15
Outcome 1: Infrastructure for Growth	16
Outcome 2: Supported and Connected Business	18
Outcome 3: Opportunities for Growth	20
Outcome 4: High Quality Skilled Workforce	22
Outcome 5: Vibrant Towns and Communities	23
Outcome 6: Well-promoted Denbighshire	25
Priority Two: Improving Performance in Education, and the Quality of	:
our School Buildings	
Outcome 7: Students achieve their potential	26
Priority Three: Improving our Roads	
Outcome 8: Residents and Visitors have access to a safe and well-manage	b <u>ŧ</u> d
road network	29
Priority Four: Vulnerable People are Protected and Able to Live as	
Independently as Possible	
Outcome 9: Vulnerable people are able to live as independently as possib	le
Outcome 10: Vulnerable people are protected	33
Priority Five: Clean and Tidy Streets	
Outcome 11: To provide an attractive environment for residents and visit	ors
alike	35
Priority Six: Ensuring Access to Good Quality Housing	
Outcome 12: The housing market in Denbighshire will offer a range of ty	-
and forms of housing in sufficient quantity to meet the needs of individua	
and families	37
Priority Seven: Modernising the Council to Deliver Efficiences and	
Improve Services for Customers	
Outcome 13: Services will continue to improve and develop	39
Outcome 14: More flexible and effective workforce supported by cost	
efficient infrastructure	
Corporate Project Register	
Comparative Performance	
External Regulation and Inspection	
Diversity and Equality	47

Sustainable Development	48
Risk Management	49
Partnership and Collaborative Activity	50
Appendices	52
Appendix 1 - Corporate Project Register (September 2016)	51
Appendix 2 - Corporate Risk Register (June 2016)	56
Appendix 3A - National Strategic Indicators and Public Accountability	
Measures	58
Appendix 3B - NSIs and PAMs that Denbighshire County Council's	
performance declined in for 2015/16	62

FOREWORD

In 2012 Denbighshire County Council launched its Corporate Plan for the period 2012-2017. The Corporate Plan set out a strong vision for a high performing council that is close to its communities with a clear, strategic direction through its seven ambitious priorities. Over the past five years, the council has remained focused on these priorities and it is now visibly evident that the transformational change that was promised by the Plan is being delivered. For the same period the council's performance has been either the best or amongst the best in Wales for each year.

Since 2012, the council has been delivering an ambitious £200m capital investment programme, over and above the council's normal budgets, secured from Welsh Government, EU funding and additional council investment. This has included nearly £97m investment in building or modernising schools, £18.4m on improving the county's roads, £16.1m on improving flood defences, £26.8m on developing the economy of Rhyl, £13.6m on improving the county's libraries, leisure and housing and an additional £21.5m has been set aside for modernising social services. The council has, during the same time period, had to reduce its revenue expenditure by 16%. Careful planning of resources has meant that only 1% of all the cuts made since 2012 has led to actual loss of service to the public.

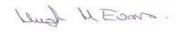
The council has developed a 'Denbighshire Way' of working: values of Unity, Pride, Integrity and Respect and principles that prioritise performance and outcomes delivered through collective leadership, transparency, accountability and being close to its communities. Embracing important new legislation, namely the Social Services & Wellbeing (Wales) Act and the Wellbeing of Future Generations (Wales) Act, has affected the way we deliver services prompting us to think more creatively in how we work with partners and communities within the public sector.

We have worked hard to understand the needs of our residents and have committed the council to work "close to the Communities". The investments that we have made are about "local sustainability", roads, schools and care homes. Our Recent consultation on the "County Conversation" will help plan our investment for the priorities in the future.

This document represents a review of the 2015/16 performance and whilst mindful that some of our priorities will take several more years to deliver, the full benefits of our Corporate Plan will be realised beyond 2017. There are still key areas that we have identified for improvement, and we will be working hard to address these.

According to the indicators used by the Welsh Government to evaluate local government performance, Denbighshire's performance remains excellent, and we now rank third of all 22 Welsh local authorities, a further improvement from fourth last year.









Hugh H Evans, OBE

Leader of the Council

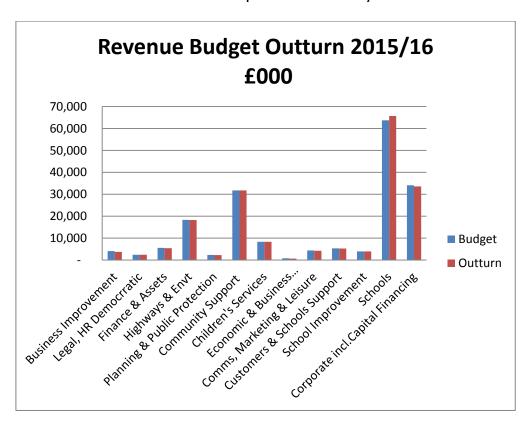
Dr Mohammed Mehmet
Chief Executive

FINANCIAL INFORMATION

The Council sets a revenue budget each year. This revenue budget covers the costs of the services the Council provides, and is paid for by service users, Welsh Government Grants, Council Tax, and Business Rate payers. For 2015/16, the gross revenue budget was £282.6m.

As part of the ongoing reductions to public spending, the funding available to Local Government has continued to reduce and the Council had to identify £7.4m of savings to balance the budget.

To deliver its budgets for 2015/16 and 2016/17, the council underwent a rigorous budget process called Freedoms & Flexibilities to identify areas for savings and cuts. We asked all services to consider all of their functions, statutory and non-statutory to develop proposals to save the authority money. Every line of every budget was considered and the potential impact of proposals carefully assessed. We used this information to inform the Medium Term Financial Plan, which sets out how the Council will make these savings and takes account of known and likely changes to the Council's budget settlement. Prior to approval by County Council, the savings were agreed with Heads of Service and Lead Members, presented to a series of Member budget workshops and circulated to staff and trade unions. There was also a wider public engagement exercise. The table below shows where the Council spends its money:

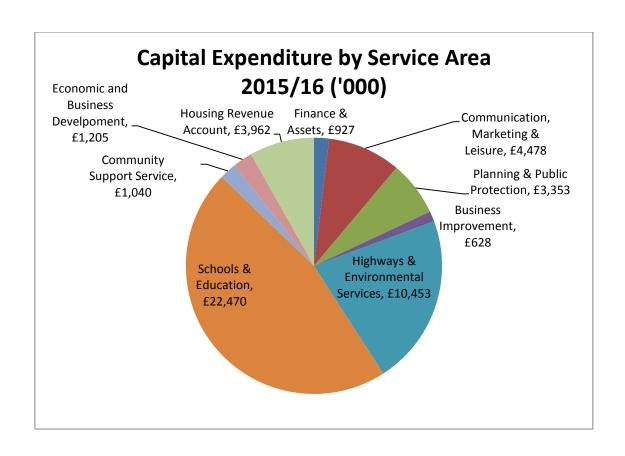


By the end of the year, including schools delegated budgets, the Council spent £387k more than it budgeted for on services and corporate budgets, including schools. Service balances at year-end were £1.1m but school balances reduced by £2m during the year. The year-end position helped make possible a net contribution to a budget mitigation reserve which is part of the council's ongoing budget strategy.

There will continue to be reductions in the Council's funding with a 2016/17 savings target of £5.2m and similar targets in each of the two following years. The budget process for 2017/18 is underway and will deliver a budget that will be in place for the first year of the new council. For that reason, it is a one-year process. In 2015/16, as well as having to make savings, we continued to prioritise the delivery of the Corporate Plan and we invested an additional half a million pounds in improving our schools and roads. During 2012/13, the Council agreed an ambitious Corporate Plan which aims to deliver investment of approximately £133m in schools, social care facilities and roads over a period of five to seven years. During 2015/16 the Council continued its commitment to delivering an ambitious Corporate Plan which aims to deliver investment of over £92m in schools, social care facilities and roads in the coming four years. External funding will contribute to the overall cost of investment in schools and roads but the Plan relies upon internal resources to fund borrowing and to provide cash. Such a significant investment will help improve key services but does not come without risk and therefore measures are in place to continually assess the delivery and affordability of the Plan.

In 2015/16, expenditure on Corporate Plan projects was £24.3m out of a total investment of £48m in capital schemes. Major projects delivered in 2015/16 included the new Rhyl High School, Bodnant Community School, redevelopment of the Nova Centre and flood defence works, road improvements and council housing.

Total capital expenditure across council service areas is shown below:



INTRODUCTION

This report provides an overall assessment of the performance of Denbighshire County Council during 2015/16, and contains sections on the following elements of our work:

- 1. The Council's Corporate Plan 2012-17, and progress in delivering our corporate priorities.
- 2. The Council's project register and progress in delivering key projects that support our corporate priorities.
- 3. The Council's performance in relation to the National Strategic Indicators (NSIs) and Public Accountability Measures (PAMs) which are used to evaluate local government performance in Wales.
- 4. The conclusions from audit and inspection work from our external regulators.
- 5. The Residents' Survey Responses 2015.

KEY

The following contains information that will help you to understand the analysis of our progress, particularly in relation to our priorities.

Each priority has one or more "outcomes", which describe the benefits we aim to deliver for our communities. We use a selection of "indicators" to help us understand whether we are making progress with delivering these outcomes. Indicators do not directly measure the performance of the council, as most indicators are outside of our full control and tell us about the external environment. However, indicators are useful and important because they help us to understand whether outcomes for our communities are getting better or worse.

Each outcome also has a selection of "performance measures" which measure the success of the council's work in relation to that outcome. Each indicator and performance measure is given a status that describes the current position. The status tells us how good the current position is, and the colours below represent the following definitions.

Each outcome also has "improvement activities", which are projects and actions designed to contribute to the delivery of the outcome. We monitor the delivery of these activities by providing a "delivery confidence". The same four colours are used to mean the following:

THE COLOURS

Colour	Action/Project Status	Measure Status
GREEN	On Target	Excellent
YELLOW	Experiencing Obstacles	Good
ORANGE	At Risk	Acceptable
RED	Compromised	Priority for Improvement
BLUE	Complete	Not applicable
POSTPONED	Deferred	Not applicable
WITHDRAWN	Not a priority	Not applicable
TO BE REMOVED	Not applicable	Proposal to delete this measure

THE EVALUATION

- The default methodology for performance evaluation is where the upper quartile reflects the transition to Excellent, and the Wales median reflects the transition to a Priority for Improvement.
- This is true for most except our education attainment indicators, where the 'best in Wales' reflects the transition to Excellent and the Wales median reflects the transition to a Priority for Improvement.
- The default position for project reporting is documented in the project management methodology, summarised above (Action Status).

THE CORPORATE PLAN

This is the summary position for each Outcome in the Corporate Plan at 31 March 2016. The overall evaluation for each Outcome has been determined by taking account of the indicators, performance measures, and improvement activity.

DEVELOPING THE LOCAL ECONOMY

Outcome 1	ACCEPTABLE
Outcome 2	ACCEPTABLE
Outcome 3	EXCELLENT
Outcome 4	GOOD
Outcome 5	ACCEPTABLE
Outcome 6	EXCELLENT

IMPROVING PERFORMANCE IN EDUCATION & THE QUALITY OF OUR SCHOOL BUILDINGS

Outcome 7 RED

IMPROVING OUR ROADS

Outcome 8 ACCEPTABLE

VULNERABLE PEOPLE ARE PROTECTED & ABLE TO LIVE AS INDEPENDENTLY AS POSSIBLE

Outcome 9	GOOD
Outcome 10	GOOD

CLEAN AND TIDY STREETS

Outcome 11 GOOD

ENSURING ACCESS TO GOOD QUALITY HOUSING

Outcome 12 GOOD

MODERNISING THE COUNCIL TO BE EFFICIENT & IMPROVE SERVICES FOR CUSTOMERS

Outcome 13	GOOD
Outcome 14	ACCEPTABLE

DEVELOPING THE LOCAL ECONOMY

SUMMARY

Overall performance for this priority is positive with over 55% (17) of performance indicators showing 'excellent' or 'good' performance. In addition, 90% (20) of activities have been completed or are on target for completion.

Whilst key areas of activity are on track, it should be noted that the Council play an enabling role and therefore have limited control over the actual outturn performance for indicators in this area. However we are pleased to report that the majority of the annual headline indicators for this priority show excellent performance, including:

- the numbers of new enterprises established
- new enterprises that have survived for 1 and 3 years
- turnover for Denbighshire based businesses

The turnover of Denbighshire based businesses has continued to improve from a good position to an excellent position (£2.340 million, compared with £2.231 million last year).

Performance in respect of numbers of job seekers has also shown improvement over the year with a reduction to 2.4% compared to 2.5% in 2014/15. This now incorporates the number of people claiming Job Seekers Allowance plus those who claim Universal Credit who are out of work

Median household income remains an area for concern, £23,923 for 2015/16, this has changed very little since 2012/13 (£24,047). Key projects, such as the Strategic Employment Sites and Business Support and Advice will support businesses to help them flourish and grow. Additional opportunities have arisen with the diversification of the Tourism sector through the Tourism Growth Plan, and our work to encourage new growth sectors in higher value areas (advanced manufacturing and life sciences in particular) with a specific focus on St Asaph Business Park and connections with Glyndwr University.

The results from the business survey show that 83% of businesses were satisfied with the quality of the advice and support provided by the Council.

Further information regarding Denbighshire's ambition for the future of the economy can be found here, within the Economic and Community Ambition Strategy 2013 - 2023.

OUTCOME 1

Infrastructure for Growth

SUMMARY

DIGITAL DENBIGHSHIRE

Exploring Digital
Denbighshire for Business Click here

Milestones Delivered:

- Business awareness / training events planned and delivered
- Engaging with BT, supporting Superfast Business Wales
- ✓ 501 Cabinets now fibre enabled
- Business Skills
 Development
 identified
- ✓ Digital Workshops
- √ Video Clips completed

Benefits Delivered:

- ✓ Easier access to information on Superfast Broadband
- ✓ Single point of contact within the Council to assist the rollout
- We delivered Social Media training for over 40 businesses
- We delivered workshops focusing on Cybercrime and Digital Skills.

The status of this Outcome is Orange: Acceptable.

Projects and activities within this Outcome are running to plan with excellent "green" confidence being reported for all.

Good progress is being made with the Digital Denbighshire project which seeks to encourage local businesses to explore digital technology and to use it to secure a competitive advantage: many of the project milestones have been delivered. Broadband take up within the county (by those that can get it) has risen to 71.8%. However, the latest data from OFCOM (2013) and Welsh Government (2015) suggests that the availability of superfast broadband in the county remains comparatively poor (29.5% of premises covered with only 20.3% of those taking it up). To help improve this we have engaged with Welsh Government and British Telecom to follow up on concerns from businesses and residents who can't access it. As a result we hope to have better information on the final roll out plans for the county and commitment to delivering them in the near future.

During the year we held 3 'Social Media for Beginners' courses as part of our work to support businesses in Denbighshire to explore technology and exploit digital infrastructure. This was in response to demand identified in our annual Business Survey, which shows technology as a key issue for local business. Further courses will run in 2016 given their popularity.

The Priority Strategic Employment Sites project aims to help develop specific sites for

employment generating uses, by analysing and understanding what is stopping the private sector bringing forward development on them. By undertaking feasibility work to find solutions and understand the costs involved in overcoming any constraints on the sites we are more able to engage with private sector owners, agents and developers to encourage them to develop the sites. Most of the sites being considered through this project have significant constraints – such as flood risk, fragmented ownership or a lack of adequate road access - that make their future development challenging. Despite this, considerable progress has been made with key achievements including:

- Site Development Briefs adopted for the Rhuddlan Triangle and Ty Nant, Nant Hall Road, Prestatyn sites.
- Completion of feasibility works on sites in Rhyl, Denbigh, Ruthin and Llangollen.
- Planning consent approved and site preparation works commenced on the Station Yard site in Denbigh.

Supported and Connected Businesses

SUMMARY

The status for this Outcome is Orange: Acceptable. The status of the small number of indicators and activities associated with this outcome varies considerably, so this is considered a fair reflection of the position.

BUSINESS ADVICE AND SUPPORT

Milestones Delivered:

- ✓ Small Business Saturday
- Easier access to support information on funding, general support, training, networking opportunities
- New co-ordinated approach between service providers sand businesses when accessed
- ✓ Business grants helping businesses to start, grow, invest, grow and employ local people

For 2015/16 the number of businesses reporting high satisfaction levels with the ease of access to business advice and support reduced to 77% from 91% the previous year. However, satisfaction with the quality of advice and support offered was much higher at 83%, compared with 74% in the previous year.

Our Local Supplier Development project recognises that within Denbighshire, the council's spend is a major driver for local economic development and support for a thriving and prosperous economy. To ensure that the money we spend on goods, services and works continues to have a positive impact on the local economy we have improving the way we help local businesses bid to win business from us. The important first step was the adoption of a new Procurement Strategy in February 2015, which has a specific aim of increasing the proportion of the Council's overall spend with local businesses.

In 2015/16, the Council spent £31million with local businesses, representing 24% of our overall spend for that year. On top of this, there was also considerable additional spend with local businesses

through our school building programme. For example, over 70% of the expenditure on building the new Rhyl High School was with Welsh businesses.

Our "Better Business for All" project seeks to remove regulatory barriers to growth and raise the economic competitiveness of businesses in Denbighshire giving them confidence to grow and thrive and reassurance that they are meeting statutory requirements. This project was a pilot; the first of its kind in Wales, and has progressed well, supporting hundreds of local businesses. Milestones and benefits delivered during 2015/16 included:

ECONOMIC DEVELOPMENT BUSINESS ADVICE AND SUPPORT

Further information can be obtained using the following links:

- <u>Link to EBD Business</u>
 <u>Blog</u>
- <u>Link to EBD Business</u>
 <u>Twitter Pages</u>
- Our business survey is used to direct the work of the council – to take part in the 2016 survey <u>click</u> <u>here</u>.

Milestones Delivered:

- ✓ "Business Insight" training has been delivered to 50 officers.
- ✓ Website content was improved to include feedback mechanisms and video clips

for

businesses and from Business Champions.

- ✓ A "Business Start Up" pack has been drafted and will be available late 2016.
- More joint inspections of business are being carried out.

Benefits Delivered:

✓ Public Protection officers more aware of Business pressures, issues and barriers

to

growth.

- ✓ Less "red tape" for businesses.
- ✓ Environmental Health Officers now inspect food hygiene and food standards in a

single

visit reducing the amount of

"regulatory

time" a business needs to set aside.

✓ Improved coordination of information
Internally enabling delivery of a higher quality service.

Opportunities for growth

SUMMARY

The overall position for this Outcome is Green: Excellent.

Tourism business performance remains positive with revenue increasing 7% on the previous year to £458.39 million. In terms of the number of full time jobs that the tourism sector reports, this has decreased slightly from 6,162 to 6,114 for 2015/16, but the number of businesses in the tourism sector has increased (385 in 2015/16 compared with 375 in 2014/15).

The Denbighshire Tourism Growth Plan has been produced to focus coordinated attention on increasing business income from tourism as part of its contribution to the local economy. Visitors make a real difference to the viability of local facilities such as town and village shops as well as restaurants and pubs; an increase in visitor spend will help sustain these valued facilities in our communities and the actions in the plan help to encourage this.

Redevelopment of the Nova Centre in Prestatyn formed an important contribution to our vision to develop leisure provision on the coast, as well as the creation of a brand new destination for visitors to the region. The Centre reopened in December 2015 with the creation of 75 jobs, including a mixture of full time, part time, casual and seasonal roles; over 65% being local employees.

St. Asaph Business Park Executive Group was established during the course of the year,

TOURISM GROWTH PLAN

Successes of the Tourism Growth Plan

- ✓ Clwydian Range Food Trail idea extended to cover more businesses in the Dee Valley
- ✓ Local food event pop up shop supported
- ✓ Dee Valley Active Project supported, providing a one stop shop to "sell" outdoor activities in Llangollen Tourist Information Centre
- ✓ Blas Lleol Food Event delivered - putting food businesses together, creating shorter supply chains and generating new business for local companies

engaging key business park stakeholders in taking forward priorities to facilitate growth. The work of the group has led to stronger relationships with Welsh Government Property Division (major landowner) and Glyndwr University OpTIC Centre. Research undertaken on growth sectors identified advanced manufacturing and biotechnology/life-sciences as key opportunities and action

plans for both sectors are now being developed, starting with direct engagement with businesses already based on St. Asaph Business Park.

Our Rhyl Regeneration Programme incorporates work on several projects, which includes the Rhyl Waterfront Development which is progressing well. Working closely with a development partner (Neptune), plans have been implemented to enter into a Phase Agreement for a Hospitality zone. Work includes demolition of the Sun Centre and will also provide a new facade for the Pavilion theatre.

Progress is being made on the site of the former Honey Club in Rhyl to develop hotel provision for the area, which should be open in Summer 2017.

Further work to regenerate Rhyl includes developing a Masterplan for Rhyl Town Centre, creating a coordinated spatial plan that guides physical investment in Rhyl Town Centre in support of the Vision and Strategy for Rhyl and objectives for the Town Centre.

A significant aspect of regeneration in Rhyl was the delivery of the multi-phase £15m West Rhyl Coastal Defence Scheme; a major upgrade to the town's sea defences to protect businesses and homes against flooding. Denbighshire County Council worked closely with various contractors to successfully deliver the multi-award nominated project. Phase 3 of the scheme has been shortlisted for the British Construction Industry Awards 2016 in the Civil Engineering Project of the Year category and was also shortlisted for the George Gibby Award at the 2016 Institution of Civil Engineers annual awards. Completed in October 2015, the scheme brought an extension to West Rhyl's coastal frontage and made improvements to the existing promenade enhancing pedestrian and cycle routes, connecting the town to Kinmel Bay and the new harbour site which also hosts new business enterprises.

High quality skilled workforce

SUMMARY

The overall status for this Outcome is Yellow: Good.

Most of the indicators for this outcome have achieved good performance, with a

PATHWAYS +

Milestones delivered include:

- → Established Key Stakeholder Group.
- Successful inaugural Skills
 Partnership Science & Technology event.
- ✓ Skills Cymru 360 students attended a regional event held at Venue Cymru, Llandudno.
- → 130 students attended the STEM (Science, Technology, Engineering and Maths) Awareness Day at Toyota (Deeside) organised by Engineering Education Skills Wales.
- ✓ An Interview Toolkit was developed in partnership with Ifor Williams Trailers, Jones Bros and Lawson Construction.
- Mock Interviews St Brigid's High School, Ysgol Dinas Bran, Ysgol Bryhyfryd and Ysgol Glan Clwyd have received a copy of the pilot toolkit for participation.
- → 312 students received mock interviews with the help of 26 different local businesses.

few being excellent. There was however an increase to 2% (from 1% previously) in the percentage of businesses reporting unfilled vacancies due to unsuitable applicants; 15% of businesses reported difficulty in recruiting staff with the right skills.

The rate of self-employment in Denbighshire is high and remains above those in Wales and Great Britain.

However, the percentage of 16-18 year olds not in education, employment or training (NEET) is 3.1% which equates to 38 young people. This position has declined since last year (2.1%) and has become a Priority for Improvement. Measures are being put in place to reduce this headline figure for 2016. There also remains room improvement to narrow the gap between youth claimant rates of Jobs Seekers Allowance (ISA) in Denbighshire and those in Great Britain as a whole.

The Pathways + project was commissioned by the Economic and Community Ambition (ECA) Board to help young people become well equipped for the world of work, and make good career choices.

Vibrant towns and communities

SUMMARY

The overall position for this Outcome is Orange: Acceptable.

The Vibrant and Viable High Streets Plan has been produced and agreed. Delivery of actions commenced with the launch of our <u>#LoveLiveLocal</u> campaign for 2016

and engagement with business stakeholders. The campaign aims to promote use of independent local shops, small companies and service providers in our towns and to help them make the most of social media marketing using the #LoveLiveLocal tag line.

Two thirds of respondents to the Residents Survey 2015 visited their nearest town centre more than once per week. 59% of respondents were happy with their town centres in general. 79% were satisfied with the range of services and 50% with the range of shops on offer in their nearest town centre. However, less than half of the respondents were happy with the availability (48%) and price (44%) of car parking.

We reported in last year's Annual Performance Report that the latest Welsh Index of Multiple Deprivation (WIMD) data was published in 2014 (published once every three years), detailing percentage of Lower Super Output Areas (LSOAs – geographic areas with a population of 1,600 people) that fell into the 10% most deprived in Wales, increased from 10% in 2011 to 14%. Long term problems associated with poverty persist and in 2015/16 a Tackling Poverty Group was created by the Council's Corporate Executive

BUSINESS BENEFITS OF VIBRANT AND VIABLE HIGH STREET WORKS

- ✓ Identification of potential Business Improvement Districts
- → Raised the profile of what local towns have to offer
- ✓ Improved loyalty and spend from local residents
- ✓ Improved the online presence for town centre businesses
- ✓ More vibrant town centres – for example we helped Prestatyn put its entry into the Great British High Street competition and promoted the town's entry, helping it get it to number 2 in the UK

Team (CET) to enable Denbighshire County Council to achieve strategic oversight of the tackling poverty programmes and council-led services that contribute to the tackling poverty agenda. The group is charged with understanding the key issues in Denbighshire and addressing areas of concern, including maximising efficiency and efficacy of services and initiatives to achieve the greatest impact and best

outcomes for people in Denbighshire who are in poverty or at risk of falling into poverty.

Well-promoted Denbighshire

SUMMARY

The overall status for this Outcome is Green: Excellent. This is an improvement on last year when overall status was Yellow: Good.

Under this outcome, our work is primarily concerned with activity which will support new inward investment. There are no indicators or measures in the Corporate Plan for this outcome but of the three activities one is complete and of the remaining two, one is making excellent progress (Enquiry Handling for Sites and Premises, which has introduced a new approach to handling investment enquiries from start to finish), the other is making good progress in preparing an inward investment marketing campaign to promote Denbighshire as a place locate a business (yellow).

The Destination Management Plan for Denbighshire was produced in 2014, consolidating the Destination Denbighshire Partnership. It incorporated the Chief Executive's vision for a more strategic approach to marketing Denbighshire as a destination, making the most of regeneration, tourism and development opportunities. The plan, which is now being implemented, offers opportunities to enhance the visitor experience through destination management, with three key areas identified for development:

- Heritage and culture
- Outdoor Activities
- Coastal Tourism

The plan links with other plans such as the Rhyl Regeneration Programme and the Leisure Strategy.

Students achieve their potential

SUMMARY

The overall position for this outcome is Red: Priority for Improvement. We use a higher benchmark for excellence for educational attainment where 'Green: Excellent' is equal to the best performance in Wales. It should also be noted that performance for the majority of indicators is for the 2014/15 academic year (summer 2015 results).

GCSE AND A LEVEL RESULTS FOR 2016

Pupils across Denbighshire celebrated excellent GCSE examination results in 2016 following on from the academic year 2015/16:
• 66.2% of students have achieved 5 A* - C grades which is in line with the national figures for Wales and England.
• 61% of pupils have achieved 5A* - C including English/Welsh and Mathematics which

98.9% of Denbighshire students were successful in achieving their **A Levels**, which is an improvement on the previous year. Most schools have shown an increase in the number of students gaining A* and A grades.

continues a trend of

improvement.

Whilst all of our school leavers left with an approved qualification, there are indicators, despite improved and sustained performance which were 'red' because the overall performance across Wales has improved at a greater rate resulting in our performance being lower than the Welsh median and therefore 'red':

• The percentage of pupils achieving the Level

2 threshold including Welsh/English and Maths (56.1%). (The Level 2 threshold is a volume of qualifications equivalent to 5 GCSEs at grade A*-C).

The percentage of pupils who achieve the

Core Subject Indicator at Key Stage 4 (51.89%)

Primary and Secondary school attendance is also 'red'. Primary attendance declined by 0.1% to 94.7% and secondary attendance declined slightly by 0.02% to 92.97%. As the data relates to the 2014/15 academic year it does not reflect the significant efforts of Education Services since September 2015. Through the monthly monitoring of pupil attendance at all schools improvements are being seen and it is anticipated that there will be a marked improvement in the 2015/16 data.

New data for English Additional Language (EAL), Free School Meals (FSM) and gender breakdowns for the 2014/15 academic year are also a cause for concern, with EAL and FSM attainment at Foundation Phase and Key Stage 4 being below the Wales Median.

Whilst it is the Regional School Improvement Service (GwE) that has operational

responsibility for improving attainment standards on behalf of the authority, the EAL Service works closely with schools and has increased its level of monitoring, starting in Year 9, to help identify issues for EAL learners. The service will be working even more closely with the early intervention teams to identify issues at the earliest opportunity and provide training to staff to identify areas for support. The EAL Service will also be working with the TRAC 11 – 24 Team to secure appropriate support for EAL learners facing other issues.

With regards to FSM performance, every school has been challenged by GwE regarding tracking and targeting of pupils and providing interventions to enable children to reach their full potential. Education and Children's Services will work together in partnership to identify children at risk (both educationally and socially) to enable all learners, and in particular FSM, to succeed. Schools which have a poor track record

RHYL HIGH SCHOOL

A special milestone has been reached with the opening of the brand new high school in Rhyl at Easter 2016.

The £25 million School has been built on Rhyl High's School playing fields and will accommodate 1,200 pupils as well as providing a base for 45 pupils from the nearby community special school, Ysgol Tir Morfa.

As well as the usual academic facilities, the school also boasts a café bar, construction yard and hairdressing salon.

in FSM performance will be targeted and provided with bespoke training.

Good progress continues with the Modernising Education Programme funded by Denbighshire County Council and the Welsh Government through its 21st Century Schools and Education Programme.

Excellent progress is being made with the £16m extension and refurbishment of Glan Clwyd which is due for completion by September 2017. The project will deliver additional capacity at the school to meet the current and projected growth in demand for education at secondary level through the Welsh medium as well as an environment suitable for delivering a modern curriculum.

In addition to putting the finishing touches to Bodnant Community School, we have also received a positive response to the proposals for both Rhos Street School and Ysgol Penbarras (the final business case subsequently approved by full Council in May 2016). Click here to link to Modern. Gov for details.

The Council was awarded the 'Project of the Year' title at the annual Consortium of Local Authorities Wales (CLAW) Awards, for the £1.3 million extension of Ysgol Twm o'r Nant in Denbigh. The scheme impressed the judges with its creatively designed form and impressive value for money.

Residents and visitors to Denbighshire have access to a safe and well-managed road network

SUMMARY

Overall, this outcome is Orange: Acceptable.

In 2015/16, as well as having to make savings, we continued to prioritise the delivery of the Corporate Plan and we invested an additional £0.500m in improving our schools and roads. Throughout the year the Council has undertaken a programme of planned and remedial activities to improve the road network across Denbighshire, including resurfacing works and strengthening and

AWARD WINNERS

Denbighshire's Street Lighting
Team won the 2015
Association for Public Service
Excellence (APSE) Award for
2015 in recognition for the
'Best Council in Frontline
Service Delivery' for this service
area. This has built upon
successes in previous years and
contributes to our safe road
network.

Speaking at the awards APSE chief executive Paul O'Brien said "These awards are a timely way to recognise the huge contribution that local council frontline services make to local communities. They show a genuine commitment to deliver the very best in public services, reflecting hard evidence from councils that they take cost, quality and improving local services seriously".

repair works (e.g. Elwy and Foryd Road bridges). As a result of work undertaken throughout the year and in the preceding years of the Corporate Plan, our performance has improved and is now above the average for Wales. In respect of our performance against the national indicator which measures the percentage of roads which are in overall poor condition. This has improved from 11.2% (2011/12) to 8.4% (2015/16).

The 2015 Residents Survey showed that 57% of residents were satisfied with the maintenance of main roads, 54% with streets in towns and villages and 39% with rural roads. Whilst it is a challenge to meet public expectations in relation to road conditions, particularly in rural areas which represent a large proportion of our road network, we are pleased that the majority of residents were satisfied with main roads and streets in towns and villages.

Across Wales, 96.5% of highways and relevant land inspected was of a high or acceptable quality in 2015/16. Denbighshire was the highest performing Council in Wales with 100%.

The percentage of damaged roads and pavements made safe within target timescales reduced to 78.2%, compared with 96.2% in 2014/15 and is recognised as an area for improvement. Daily reports are now undertaken to identify outstanding works, and this will help to improve performance in future.

Vulnerable people are able to live as independently as possible

SUMMARY

The overall status for this Outcome is Yellow: Good.

FEEDBACK FROM PEOPLE WHO USE SERVICES

- 98% (432 out of 442) confirmed they were treated with dignity and respect.
- 95% (355 out of 372) said they had the opportunity to explain their problems and views on their situation during their assessment.
- 97% (437 out 452) said that the person who visited them listened to their concerns.
- 98% (356 out of 365) said that they were satisfied overall with the care and support services they received.
- 98% (2,227 out of 2,270) of current service users stated they are satisfied with the service they are receiving.
- 98% of adult service users (2,237 out of 2,277) said they were satisfied about how the services they received were meeting their needs.
- 80% of people said information about support or services was very or fairly easy to find.
- 76 people also providing feedback about the usefulness of information.

Our vision is that fewer people in Denbighshire will need to be placed in standard residential care in future and that vision requires the development of more extra care housing (plans for which we are progressing well) and other community-based services.

As part of our Corporate Plan 2012-17, we published an ambition to reduce the number of adults who needed residential care during the year by 200, from 815 in 2012 to 615 by 2017. We are on track reducing the figure by 137 over the past 4 years and demonstrating our success in supporting people to remain as independent as possible for as long as possible.

We have a well-established Single Point of Access (SPoA) for adult social care and community health services, which fulfils our duty to ensure that people have access to clear and understandable information, advice and assistance to people support to manage their wellbeing and make informed decisions. Our Social Services staff work alongside colleagues from health and the 3rd sector to provide a primarily phonebased service for people who have concerns about their wellbeing, or have concerns about a friend or family member. If necessary, the SPoA can refer people for a more detailed conversation with health or social care services.

Our aim is that fewer people will need to be referred for more intensive services because we are providing better information, advice and assistance at an earlier stage; removing or delaying their need for support from formal services. The proportion of people not being referred to formal Health and Social Care Services by the SPoA during 2015/16 was 35%. The proportion of total contacts to the

SPoA which did not lead to a referral to formal Health and Social Care Services was similar, at 30.9%. Collecting this data commenced during 2015/16, so we are unable to compare the figures until next year.

We have also established 'Talking Points' in our larger towns and residential areas in Denbighshire to enable residents to drop-in and have a conversation with someone about their wellbeing.

We have a housing solutions team which works with people and families who are threatened with homelessness in order to prevent or relieve their situation. We are committed to improving and standard of the tvpe emergency homelessness accommodation currently being used. People who present as being homeless have a range of different needs, and some are very vulnerable and present high risks. Often, there is involvement from Health and /or Social Services teams, and it is of vital importance that there are effective joint working arrangements in place.

The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months was 55.7%; 83 of 149 potentially homeless households. The reason for the significant drop on the previous year (98.4% for 2014/15) is that the previous

TALKING POINTS

Talking Points (TP) is a joint venture with health and 3rd Sector colleagues with the focus on supporting people to manage their wellbeing and remain independent; thereby preventing or delaying their need for care and support.

A Talking Points (TP) Coordinator was appointed in January 2016 offering more capacity to organise and promote this venture. There are currently six TPs listed on Dewis Cymru (click here for access) for Denbigh Library, Rhyl Library, Cysgodfa Community Centre, Llangollen Health Centre, Prestatyn Library and Canolfan Ni, Corwen.

It is intended that Talking Points will be expanded to Ruthin, St Asaph and Rhuddlan.

figures only recorded people who were prevented through financial assistance and the current figure records all types of prevention. We were unable to report the full set of data in the past.

Vulnerable people are protected

SUMMARY

The overall position for this outcome is Yellow: Good.

POVA REFERRALS

Following concerns raised by CSSIW (Care and Social Services Inspectorate Wales) in their 2014/15 assessment regarding our Protection of Protection of Vulnerable Adults (POVA) processes and the need to ensure that cases are dealt with promptly and consistently, we have undertaken work to rectify this situation.

Our response included creation of a new Safeguarding Team, provision of additional safeguarding training and adoption of the national threshold tool used in other authorities.

As a result we are pleased to report our performance in managing risk increased to 100% in 2015/16 from 98.7% and this was with an increase in the number of POVA referrals completed, which rose from 74 in 2014/15 to 99 in 2015/16. We believe this is a reflection of the improvement in our POVA processes.

Our Internal Audit Team have evaluated our changes and whilst the impact of staff changes is not yet fully embedded, sample testing was generally positive indicating that actions implemented are addressing the issues raised by

The actions required to support adult protection and Deprivation of Liberty Safeguards have been implemented through the introduction of the SPoA (see 9 for Outcome details) and appointment of a dedicated Safeguarding Team Manager. However, due to some concerns previously raised by CSSIW regarding the Protection of Vulnerable Adults (POVA) process, we are being cautious and evaluating Outcome 10 as good' overall instead of `excellent', despite the excellent performance in relation to all the indicators and measures for this outcome.

It is also important that we enable people to feel safe, as the perception of safety is often as important as safety itself. As part of our current satisfaction surveys of adult service users, we ask "Has support set up by Social Services helped you to feel safe and secure in your home?" The proportion of adult service users responding positively to this question during 2015/16 was 95% (396 out of This reduced slightly from 97% (240 out of 250) during 2014/15. although the sample size in 2015/16 was greater.

We have amalgamated our Education and Children's Services reviewing the management structure, with new roles established which have a remit across both parts of the service. The Safeguarding and Reviewing Manager is now working closely with school management to develop the understanding of how best to safeguard children and young people in education.

The Safeguarding Unit has improved and consolidated performance on holding child protection conferences within statutory timescales (100%). Safeguarding and Reviewing Officers have continued to extend the range of tools used to consult with children and young people and thereby increase the impact their views have on outcomes. Whilst the percentage of child referrals that are re-referrals within 12 months are increasing our performance remains excellent.

The percentage of reviews of looked after children, children on the Child Protection Register and children in need carried out in line with the statutory timetable during 2015/16 was 96.3% (893 out of 927). This represents a substantial improvement from 2014/15, (89.8% - 855 out of 952).

We have also achieved positive results in respect of the young people who we formerly looked after with whom we are still in contact at the age of 19 (100%). All are known to be in suitable accommodation and 80% are engaged in education, training or employment.

To produce an attractive environment for residents and visitors alike

SUMMARY

The overall position for this outcome is Yellow: Good.

COUNCIL LEADS THE WAY.....

In February 2016 we learnt that the Council leads the way in clean, green, environmentally friendly efforts:

Denbighshire County Council continues to be a sector leader in Wales in terms of recycling and composting and its efforts to manage its carbon emission footprint. An independent study led by environmental consultants Ricardo shows that Denbighshire is the best county in Wales for recycling and composting and for its carbon emissions per tonne of waste it manages. The results also show Denbighshire to be the highest performing authority in North Wales, remaining in the top quartile for performance, and ranked fifth in the whole of Wales.

We aim to provide an attractive environment for residents and visitors alike, primarily through keeping our streets clean and tidy and tackling identified eyesore sites across the county. Overall our performance is good with residents reporting satisfaction with the levels of cleanliness of the streets within their local area and within their nearest town centre.

In Denbighshire the Local Environmental Audit and Management System (LEAMS) survey used to calculate the Keep Wales Tidy – cleanliness indicator was carried out over 2 days in July 2015, resulting in an overall cleanliness grade of 66.7 for 2015/16. Local authority scores across Wales ranged from 62.1 to 75.8. The LEAMS survey covers a 6% sample of streets, selected at random from a full list of adopted highways in each local authority. Denbighshire's Streetscene Team has gone through a period of leadership change and restructuring recently. Key leadership roles within the team have now been filled, and we expect this to have a positive impact on performance in future.

The rate of fly-tipping in Denbighshire has decreased during 2015/2016 with 1,699 incidents being recorded. Whilst this may remain high in the context of Wales overall, we believe this is because we report this indicator differently from other councils. We include incidents that we identify ourselves through our street cleaning activities, in addition to those incidents reported by the public. In addition, Denbighshire achieved top quartile performance for the percentage of

reported fly tipping incidents cleared within 5 days (97.88%).

Collaborative activities between our Streetscene and Public Protection services alongside engagement with the general public in relation to dog fouling continue to progress well. When asked specifically about dog fouling 46% of residents surveyed were satisfied with their local area.

The majority of residents surveyed in 2015 were satisfied with the overall level of cleanliness of the streets in their local area (68%).

Concerns have been raised about the physical condition / appearance of buildings and shop fronts and of cigarette litter in town centre areas. The council has engaged a contractor to issue fixed penalty fines to people who drop litter (including cigarette butts). We are proposing to introduce control areas to extend the use of penalty fines to other forms of anti-social behaviour within specific areas.

Town and Area Plan (TAP) projects make a significant contribution to this outcome. implementation of the TAP funding, 71 projects have been financially assisted across Denbighshire with total funding of £1.94m. 2015/16 saw completion of the Nova Centre (as mentioned earlier in this document), which subsequently has been awarded Visitor Attraction Quality Assurance Scheme (VAQAS) accreditation by Visit Wales (December 2015). In addition, Rhyl High Street improvements were completed July 2015, Dee Valley Chain Bridge Restoration project was completed in May 2015 and Bodelwyddan Interpretation Panels were completed January 2016.

ENVIRONMENTAL CRIMES

Denbighshire County Council's tough stance on littering in the county continued in February 2016.

The council took action through the courts against 41 individuals.

The court issued a total of £8,800 in fines and ordered individuals to pay £7,380 in costs (in total).

The cases against a further 19 individuals were withdrawn, mostly due to the fact that they had paid their fixed penalty notices prior to the court appearance.

The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity to meet the needs of individuals and families

SUMMARY

The overall position for this outcome is Yellow: Good.

In providing access to good quality housing the Authority have completed or are on track to complete 80% (24) of the activities planned to support delivery of this priority. In addition, it has achieved excellent performance in a range of measures including:

- The additional supply of affordable housing, including social housing which increased by 13 homes in the final quarter of the year making a total of 55, provided across the county for the year.
- 95% of householder planning applications were determined within 8 weeks.
- The average number of days taken to deliver a Disabled Facilities Grant (DFG) adaptation averaged 133 days, (best in Wales for 2015/16).

DISABLED FACILITIES GRANTS

Significant improvement has been made in the speed of delivering Disabled Facilities Grants. The average number of calendar days reduced from 178 days in 2014/15 to 133 days in 2015/16. This places Denbighshire's performance as best in Wales for 2015/2016.

During the year Denbighshire was awarded an additional £846,000 of Social Housing Grant (SHG) from Welsh Government to be spent on affordable housing. This additional grant demonstrates the faith they have in our affordable housing delivery plan and will help accelerate the delivery of additional affordable houses during 2016/17. We have also extended the number of Registered Social Landlords who can operate in Denbighshire. Cartrefi Conwy, with the support of the Council's Strategic Housing Team, have been authorised by Welsh Government to be able to access funding opportunities within the county and their approach should assist us in increasing the number of affordable housing provided within Denbighshire in the future.

The upper Denbigh Energy Conservation Project has improved the energy efficiency of 105 houses, 59 of which are council houses. All houses have had external wall insulation, bringing all properties above an "E" on the EPC rating. Nine houses have also had old inefficient gas boilers replaced with new, highly

efficient, condensing combination boilers. This will also help to reduce annual fuel bills by over £250 per year for all households in the project. The project has also provided building skills training opportunities to 19 unemployed individuals from the local area.

However, there are two measures where performance is being monitored:

- Number of additional affordable housing units granted planning permission as a percentage of all housing units granted planning permission.
- Number of calendar days taken to let empty properties (council stock only).

The number of additional affordable housing units granted planning permission as a percentage of all housing units granted planning permission was 6% for the year. The provision of affordable housing units is governed by a number of factors, particularly the adopted Local Development Plan (LDP) Policy. The policies in the Plan mean that only residential development schemes of ten or more units require new affordable dwellings be provided. Many residential development schemes are for nine or less dwellings. The size of residential schemes and the types of applications received are beyond our control making it very difficult to influence performance for this indicator.

We are working towards significantly improving the standard of properties we let; to above that required by the Welsh Housing Quality Standard (WHQS). However, this has impacted on the number of calendar days taken to let empty properties (council stock only). Performance for 2015/16 was an average of 46 calendar days. In the medium term we are aiming to increase standards whilst also increasing our resources to manage the additional work, alongside developing efficient processes to improve the turnaround time.

Services will continue to develop and improve

SUMMARY

The overall position for this outcome is Yellow: Good.

A range of activities are being undertaken to modernise the Council and in so doing, improve efficiency and services for customers. 90% of activities have either been completed or show an 'excellent' status for progress. A prime example is the Outlook Migration project which is now complete. This was one of the major ICT transformation projects within the Modernisation Programme, ensuring all staff are fully equipped with up to date e-mail and mobile phone technology. We successfully migrated over 2,000 Lotus Notes mail boxes to Outlook and installed nearly 600 new smartphones across the authority. The migration ran to time and budget and took only 6 months in total to complete.

A further example is the Electronic Document and Record Management System (EDRMS) project which is progressing well; we now have in excess of 700 users on the system having recently completed Flying Start and Foundation Teams implementation for Education and Children's Services. The timesheet element of work at Kinmel Depot has also been completed, reducing paper stored and speeding up access to documents for Catering, Cleaning, Refuse and Street Scene Teams.

The Council takes its responsibilities toward its staff very seriously, recognising them as a key asset and essential to delivering good quality services. The percentage of staff receiving a performance appraisal has increased to 95% for year. This now meets the threshold at an `acceptable' level. The Senior Leadership Team are committed to ensuring accurate data capture and that 100% is achieved.

However, there are areas in which the Council recognises performance can be improved, such as timeliness of complaints handling. An average of 89.5% of all external stage 1 complaints received by the council were responded to within corporate timescales for 2015/16. Performance against this indicator is automatically reported to and monitored by Scrutiny on a quarterly basis.

The Residents Survey 2015 identified that people's preferred method of contacting the council was shifting. The survey found 30% preferred to contact the council by telephone and almost as many (29%) preferred to contact the council by email. Many other methods, including in person, by letter, through

local councillors, by text message and through the website are used by smaller numbers of people.

Recognising we needed to improve the way in which the council communicates with the public, we established a Customers, Communication and Marketing service, which brings together Customers Service and Communication under a new single Head of Service. This will improve the customer experience and modernise access to council services by:

- introducing a new telephony system to reduce delays and speed up customer interaction;
- developing a new customer feedback tool including gathering feedback via the website;
- increasing the range of information that can be accessed via the website;
- revising our approach to reviewing customer feedback to ensure it informs decisions about changes to services; and
- expanding our use of social media for engagement with residents.

More flexible and effective workforce supported by cost efficient infrastructure

SUMMARY

The overall status for this Outcome is Orange: Acceptable.

Corporate sickness absence levels continue to be a priority for improvement at 8.59 days as at the end of the year. Our targets for the reduction in sickness absence are challenging. It should also be noted that the Council has lower sickness absence levels overall than most other local authorities in Wales. Comparative data for 2015/16 confirms that we retained third position in Wales, the best in Wales being 6.6 days and the worst being 12.0 days. New activities have been included the Legal, HR and Democratic service plan 2016-17 to address sickness absence and promote staff well-being across the authority.

Carbon emissions data for 2014/15 in respect of Denbighshire County Council's office space is 'good' (yellow). However, data for both primary and secondary schools throughout the year showed an increase, particularly in secondary schools. Work is being undertaken to try and reduce consumption, such as replacing lighting systems, where it is cost effective to do so, with LED lighting. In addition, the new school in Rhyl and the developments at Ysgol Glan Clwyd should make a good impact on reducing the figures next year. There is also the amalgamation of a number of primary schools and new builds in the near future which will also contribute to reduced carbon emissions. It is anticipated that the 2015/16 carbon emissions data will be available for reporting in quarter 3 of the 2016/17 financial year.

The most effective internal modernisation that we have implemented over the past few years is undoubtedly flexible working. We have reduced the number of office buildings from ten to four, saving over £850k and our expenditure on travelling costs has reduced by over £1m. We have introduced electronic invoicing, filing and storage and made a number of similar efficiencies that have saved the council millions over the past few years to help maintain front line services in the face of austerity. Such efficiency also improves service delivery to the public and assists staff to improve the quality of their working life.

PROJECT REGISTER

CORPORATE PROJECT REGISTER SUMMARY AS AT 19 SEPTEMBER 2016

Every six weeks the Corporate Executive's Team (CET) receives an update on the corporate projects that are underway in Denbighshire. A Project Register, produced through our Verto Performance Management System, provides the most recent status information extracted from Project Highlight Reports approved by each Project Executive.

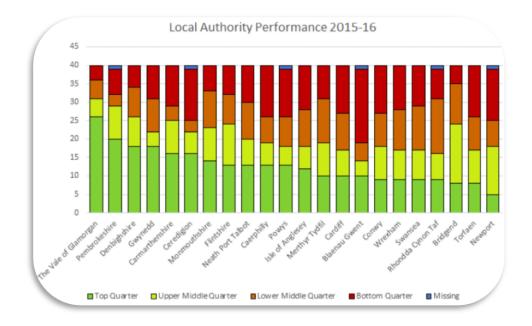
There were 33 projects reported upon as at 19 September 2016. One was reported with grey status (project has been postponed), with five projects (15%) having an Orange: "Acceptable" status, 30% assessed as Yellow: "Good" and the remaining 52% having a "Green" status: Excellent.

Please see **Appendix 1** for a summary of the Corporate Projects.

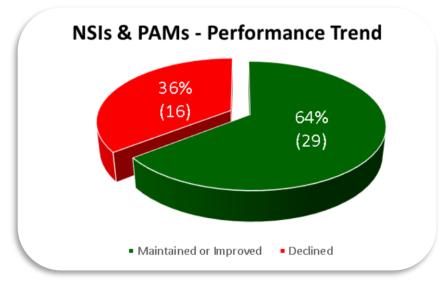
COMPARATIVE PERFORMANCE

The Welsh Government and Local Government Data Unit released all authorities 2015/16 performance data; National Strategic Indicators (NSIs) and Public Accountability Measures (PAMs) on 7th September 2016. As in previous years this was accompanied by an overview of national trends; the National Performance Bulletin is a supporting document to this report.

Appendix 3A is a single outturn performance indicator table which shows Denbighshire County Council's performance in the national statutory indicators and measures (NSIs and PAMs). It also contains comparative information including Denbighshire's quartile position and ranking. Overall Denbighshire ranked 3rd in Wales, moving up from 4th in 2014/15.



Analysis has also been undertaken which examines the number of indicators and measures for which performance had improved / maintained or downturned. Appendix 3B summarises the declining indicators with commentary for each.



EXTERNAL REGULATION AND INSPECTION

The work of all councils in Wales is scrutinised by external regulators to ensure that we use public money efficiently and effectively to deliver benefits for our communities. The Wales Audit Office (WAO) has an annual programme of audit and assessment work which it undertakes in the council, and the conclusions from all this work are brought together in an Annual Improvement Report. Other regulators undertake further work relating to specific service areas, and the main ones being Her Majesty's Inspectorate for Education and Training in Wales (Estyn), and the Care and Social Services Inspectorate for Wales (CSSIW).

Additionally Welsh Government has adopted a policy of requiring local authorities to work through regional education consortia to improve the efficiency and effectiveness of school improvement arrangements. This is a key element of its response to tackling what it regards as the under-performance of the education system in Wales. GwE (North Wales School Effectiveness Service / Gwasanaeth Effeitholrwydd Ysgolion Gogledd Cymru), is the regional school improvement service that has operational responsibility for improving attainment standards on behalf of Denbighshire. Click here to read the WAO report on GwE, published June 2015.

A summary of the main conclusions from recent external audit and assessment work is provided below.

WALES AUDIT OFFICE

In accordance the Local Government (Wales) Measure 2009, the WAO annually reviews the Council's progress towards meeting its objectives and its prospects for continuing to improve in the year ahead. For 2015/16, the WAO confirmed that overall "The Council, with sound financial management and scrutiny arrangements, continues to make progress in delivering improvements in most of its priority areas".

In particular, progress was noted in delivering the following:

- Denbighshire has addressed the shortcomings identified last year in the provision of affordable housing, developing a Housing Strategy and a comprehensive supporting action plan.
- The Council's Social Services are largely performing well.
- The arrangements for managing performance and for delivering savings are robust and effective.
- Relationships between Members and Officers continue to be constructive.
- The Council is actively exploring new types of service delivery, including with commercial partners.

If the WAO has significant concerns about the progress made by a Council or the direction it is taking, it will make formal recommendations for change. Denbighshire's <u>Annual Improvement Report</u> did not contain any formal recommendations, reflecting the WAO's positive view of the Council.

CARE AND SOCIAL SERVICES INSPECTORATE WALES (CSSIW)

The Care and Social Services Inspectorate for Wales (CSSIW) undertakes an annual review of Council Social Services performance each year, publishing their findings each October for the previous financial year. Whilst concerns were raised by CSSIW based on their annual assessment for 2014 / 15, various changes to our processes have been implemented to respond to those concerns and are highlighted below.

Despite being extremely positive overall, the CSSIW report also contained a number of **specific areas for improvement**. These challenges and areas for improvement are addressed in the Director's Annual Report 2015/16.

<u>Click here</u> to link to the CSSIW performance Evaluation Report 2014/15 for Denbighshire County Council Social Services.

As referred to above, the Statutory Director of Social Services for Denbighshire published an annual report outlining how well we delivered social services during 2015/16 and what our priorities for improvement are for 2016/17. This report included a response to the CSSIW findings, as well as details of the progress being made toward the implementation of the new Social Services and Wellbeing (Wales) Act 2014, which came in to force April 2016.

<u>Click here</u> to link to the Director of Social Services for Denbighshire Annual Report 2015/16.

Specific Areas of progress highlighted include:

- Strategies for enabling older people to retain their independence through the introduction of locally-based sources of information and assessment.
- Uptake in assessment and services provided to Carers.
- Delivery of Deprivation of Liberty Safeguard authorisations.
- Seven days per week intensive early intervention support introduced for families at their point of greatest need.
- Introduction of a learning culture through strategic positioning of key staff with considerable experience and knowledge to mentor less experienced staff.
- Good progress toward qualifications through personal education planning.

• Major structural changes to the management of adult social care and planning for transformation for the management of children's services.

WELSH LANGUAGE COMMISSIONER

The strategic responsibility for the Welsh Language in Denbighshire County Council lies with the Council's Corporate Executive Team.

The Council's main focus during 2015/16 was in preparing for and implementation of the Welsh Language Standards. A series of communication messages were disseminated to staff; a briefing session was presented to all councillors about the Standards and the officers championing the Standards presented to many management team meetings, meetings of the Senior Leadership Team, Cabinet Briefing and the Staff Council.

In September 2015, the Welsh Language Commissioner issued a Compliance Notice under Section 44 of the Welsh Language (Wales) Measure 2011 for Denbighshire County Council. <u>Click here</u> to link to the Compliance Notice. Work is progressing well to address the issues raised.

As well as the new Welsh Language Standards, the Council has continued to enhance its collaboration with the Welsh in Education Strategy Group and also continues to respond positively to the Mwy Na Geiriau Framework ("Mwy Na Geiriau / More Than Just Words"). This strategic Framework is for promoting the Welsh Language in Health, Social Services and Social Care and was published in 2012 by the Welsh Government Deputy Minister for Social Services. Its aim is to ensure that organisations recognise that language is an intrinsic part of care and that people who need services in Welsh get offered them. There was excellent progress made during the year illustrated by strategic leadership, 'championing', bi-lingual access for people and workforce training.

DIVERSITY AND EQUALITY

Denbighshire County Council is committed to celebrating diversity and promoting equality in everything we do, to improve the quality of life for everyone living, working and visiting Denbighshire.

The Council is a member of the North Wales Public Sector Equality Network. We have worked with other public bodies across North Wales to develop our Strategic Equality Plan (SEP) and identify our equality objectives.

The Equality Act sets out three main principles that public bodies like Denbighshire County Council must follow. This is known as the General Duty. Public bodies must:

- eliminate discrimination, harassment and victimisation;
- · advance equality of opportunity; and
- foster good relations between people of different protected characteristics.

As well as the General Duty, public authorities in Wales have some additional specific duties, which are set out in the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011.

Denbighshire is committed to embedding the equality principles throughout the Council's functions and services. Our SEP adopts an approach which we believe will equip the council to deliver significant progress for all, by reducing current inequalities. In order to strengthen the value of our SEP and to underpin the goal within the Wellbeing of Future Generations (Wales) Act we have decided that we will publish a fully integrated Plan in the autumn of 2017. In the meantime, an **interim plan** sets out the proposed focus for our activity, and will begin to align our activities to the Wellbeing goals. There are four objectives for this interim plan:

- Enhance involvement of service users and better use evidence.
- A Fairer and Healthier Denbighshire.
- A Fairer More Prosperous Denbighshire.
- A Denbighshire of Safe Cohesive Communities.

Please <u>click here</u> to view the Strategic Equality Plan 2016/18 for Denbighshire County Council.

Please <u>click here</u> to view the most recent report on our Strategic Equality Plan (please note each report works upon activities a year in arrears, therefore our most recent report covers the 2014/15 financial year).

SUSTAINABLE DEVELOPMENT

Denbighshire County Council is embedding the Well-being of Future Generations (Wales) Act's Sustainable Development Principles through a project which began in January 2016. This is overseen by a Sustainable Principles Development Implementation Board, and which is scheduled to be complete by March 2017.

The Act is about improving the social, economic, environmental and cultural well-being of Wales and recognises that Wales faces a number of challenges now and in the future, such as climate change, poverty, health inequalities, jobs and growth. It recognises the need to work together and think about the long term impacts of decisions in order to tackle these issues.

The Project has 12 work streams, covering key corporate support functions: Member Training, Workforce Planning, Procurement, Land, Buildings and Assets, Wellbeing Impact Assessment, Engagement, Terms of Reference, Constitution and Report Templates, Internal Audit, Performance Management Framework, Risk Management, Medium and Long Term Financial Planning, as well as Learning and Development.

For each work stream, key supporting documentation is being reviewed and revised if deemed necessary. Updates and any revisions along with associated training are being delivered. Currently, three work streams are complete: the Performance Management Framework, Internal Audit and Procurement.

With all of the above work streams the Board is satisfied that the policies and/or frameworks have been sufficiently altered to meet the Act's requirements, that the relevant communication and/or training has been delivered, and that the new processes will contribute effectively to the process of embedding the Sustainable Development principles through the organisation.

Significant progress has also been made with the development of a holistic Wellbeing Impact Assessment tool, which will replace the need for multiple assessments to be completed. This powerful tool will help us to consider our approach and the impacts of our proposals on a wider set of issues at an earlier stage. It will support a new working culture throughout the Council. This tool will also assist Councillors in their role as scrutiny committee members, decision makers and local representatives, by providing a broader evidence base for consideration when making decisions.

RISK MANAGEMENT

The Corporate Risk Register has been developed by, and is owned by, the Corporate Executive Team (CET).

There is a clear process for review which entails all service risk registers being reviewed by services (according to the Corporate Risk Management methodology) prior to each corporate review. The Strategic Planning Team analyse service risk registers to identify risks of corporate significance or any themes emerging across services. Updates on current corporate risks are collected from risk owners, and updates on mitigation actions are collected from action owners.

Individual meetings are held with the Chief Executive and each Corporate Director, to discuss the risks for which they are lead. Consideration is given to whether the risk remains, whether the scores are accurate, and whether any new risks under their jurisdiction need to be included.

A risk workshop is held at Cabinet Briefing to review existing risks; discuss progress on agreed mitigation actions; discuss and agree new corporate risks; review and update residual risk scores; update existing controls (in light of completed actions); and agree any new actions to mitigate risks.

The Corporate Risk Register is reported on every six months. Please see **Appendix 2** for the most summary (dated June 2016). Overall our corporate risk profile can be summarised as follows:



There are two risks which currently have a 'red' rating:

- C1 The economic and financial environment worsens beyond current expectations, leading to additional demand on services and reduced income
- A2 The risk that effective partnerships and interfaces between BCUHB and DCC do not develop, leading to significant misalignment between the strategic and operational direction of BCUHB and DCC

PARTNERSHIP AND COLLABORATIVE ACTIVITY

Denbighshire's Strategic Partnership Board (SPB), made up of senior leaders from a number of public and voluntary organisations, is responsible for developing and driving forward delivery of the Single Integrated Plan (SIP) for Denbighshire. This Plan is called "Supporting Independence and Resilience: Denbighshire Wellbeing Plan 2014 – 2016" and highlights the collaborative activities in place for organisations within Denbighshire.

This strategic plan was developed after significant needs assessment, engagement and consultation, and preceded the new statutory duty for public sector bodies to produce Wellbeing plans (under the Wellbeing of Future Generations (Wales) Act 2015) and has come to be regarded as good practice.

The Denbighshire Wellbeing Plan uses the Five Ways to Wellbeing as a framework for delivering its vision. The Five Ways to Wellbeing are:

- Be Active
- Connect
- Give
- Keep Learning
- Take Notice

The priorities of the projects within the Plan are to address the challenges faced by rural areas; to support the most disadvantaged to build their resilience; and to build the capacity of communities to develop and thrive. Implementation of the Plan is at the half way stage and partners have piloted some innovative and experimental approaches. While the outcomes of these projects have not always been as desired, the shared learning has been important.

Please <u>click here</u> to link to the website for Supporting Independence and Resilience: Denbighshire Wellbeing Plan 2014 - 2016, and the report framework in place, which covers 2015/16. To see the latest annual report detailing progress against plan please <u>click here</u>.

Thank you for reading our Annual Performance Report for 2015/16. Your views and suggestions about how we might improve the content and layout of the Annual Performance Report for future years are welcome.

There are a number of related documents which support this Annual Performance Report. Further documentation may be obtained through the following links and website addresses:

- Local Government Data Unit Wales (Local Government Performance Bulletin 2015/16)
- Supporting Independence and Resilience: Denbighshire Wellbeing Plan website
- Wales Audit Office Annual Improvement Report for Denbighshire County Council 2015
- Denbighshire County Council Director of Social Services Annual Performance Report 2015/16
- CSSIW Performance Evaluation Report 2014/15 (Denbighshire County Council Social Services)
- Denbighshire County Council Strategic Equality Plan 2016 2018
- A Fairer Denbighshire: Denbighshire's Strategic Equality Plan Summary Report 2014/15
- Denbighshire County Council Welsh Language Scheme/ Welsh Language Standards Annual Monitoring Report 2015-2016
- Auditor General for Wales: Achieving Improvement in Support to Schools through Regional Education Consortia - An Early View June 2015

APPENDICES

Appendix 1	Denbighshire Corporate Project Register
Appendix 2	Denbighshire Corporate Risk Register
Appendix 3A	Comparative performance - NSIs and PAMs
Appendix 3B	Declining Performance - NSIs and PAMs
Appendix 4	Denbighshire Annual Performance Review 2015/16 Technical Document (separate document)

APPENDIX 1 – DENBIGHSHIRE CORPORATE PROJECT REGISTER (SEPTEMBER 2016)

CORPORATE PROGRAMME: ECONOMIC & COMMUNITY AMBITION

Digital Denbighshire	GREEN
Strategic Employment Sites	GREEN
Business Advice and Support	YELLOW
Better Business for All (BFC Phase 1) - Planning & Public Protection)	GREEN
New Growth Sectors	GREEN
Pathways +	GREEN
Locate in Denbighshire - Inward Investment Marketing Campaign	ORANGE
Enquiry Handling for Sites & Premises	GREEN
Procurement: Local Supplier Development	YELLOW

CORPORATE PROGRAMME: IMPLEMENTING THE SOCIAL SERVICES AND WELLBEING ACT

Service Inclusion Review	YELLOW
Information Advice and Assistance Function for Children and Families	GREEN

CORPORATE PROGRAMME: MODERNISATION

Brighton Road Office Closure	ORANGE
Electronic Document and Record Management System (EDRMS)	GREEN
Centralised Mailroom Project	GREEN
Digital Choice - Getting the Council Ready	POSTPONED

CORPORATE PROGRAMME: MODERNISING EDUCATION

Bodnant Community School Extension and Refurbishment	GREEN
Extending Secondary Welsh Medium Provision - Ysgol Glan Clwyd Extension and Refurbishment	YELLOW

Ruthin Town: Glasdir Development - Relocation of Ysgol Pen Barras and Rhos Street School	ORANGE
Ruthin Area Review: New Area School for Ysgol Carreg Emlyn	ORANGE
Ruthin Area Review: New Area School for Llanfair DC and Pentrecelyn	ORANGE
Rhyl New School	GREEN

RHYL REGENERATION

Rhyl Waterfront Development	YELLOW
Rhyl Town Centre Loan Fund	GREEN

SERVICE: BUSINESS IMPROVEMENT AND MODERNISATION

Denbighshire Caravan Site Strategy for Managing Residential Occupancy	GREEN
Business Intelligence	YELLOW
Embedding the Future Generations Act's Sustainable Development principles	GREEN

SERVICE: CHILDREN AND FAMILY SERVICES

Capturing the voice of children, young people and families	GREEN
--	-------

SERVICE: COMMUNITY SUPPORT SERVICES

Extra Care - Independent living in a safe and supported environment	YELLOW
Cefndy Capital Investment	YELLOW
Consultation on future of in-house services	GREEN
Cefndy ICT Investment Project	GREEN

SERVICE: CUSTOMERS AND EDUCATION SUPPORT

School Workplace Transport	YELLOW
----------------------------	--------

SERVICE: FACILITIES, ASSETS AND HOUSING

Procurement: Strategy and revised CPR's	GREEN
North Wales Construction Framework	GREEN

SERVICE: FINANCE

Capita Regional MIS	YELLOW
---------------------	--------

SERVICE: HIGHWAYS AND ENVIRONMENTAL SERVICES

Residual Waste (North Wales Collaboration)	YELLOW
West Rhyl Coastal Defence Scheme (Phase 3)	GREEN
Rhyl Golf Club Flood Defence	GREEN

SERVICE: PLANNING AND PUBLIC PROTECTION

|--|

APPENDIX 2 - CORPORATE RISK REGISTER (JUNE 2016)

Risk Description	Inherent Risk	Residual Risk
The risk of a serious safeguarding error where the council has responsibility, resulting in serious harm or death.	В2	C2
The risk that the economic and financial environment worsens beyond current expectations, leading to additional demand on services and reduced income.	A1	C 1
The risk that critical or confidential information is lost or disclosed.	В3	D3
The risk of an ineffective response to a severe weather, contamination, or public health event.	D2	D2
The risk of a significantly negative report (s) from external regulators.	C2	D3
The risk of significant liabilities resulting from alternative models of service delivery.	В2	D3
The risk of a health and safety incident resulting in serious injury or the loss of life.	C2	E 2
The risk that the impact of welfare reforms is more significant than anticipated by the Council.	В2	D3
The risk that the ICT framework does not meet the organisation's needs.	В2	D2
The risk that programme and project benefits are not fully realised.	В2	D3

The risk that the availability of the Welsh Government's match funding contribution towards Band A of the 21 st Century Schools programme is not in line with the timescales for Denbighshire's work programme.	B2	C2
The risk that effective partnerships and interfaces between BCU Health Board and Denbighshire County Council (DCC) do not develop, leading to significant misalignment between the strategic and operational direction of BCU and DCC.	A1	A2
The risk that the decisions that are necessary to enable the delivery of a balanced budget are not taken or implemented quickly enough.	B1	D1
The risk that the services that we scale back have a greater positive or negative impact than we anticipated.	В2	С3
The risk of successful challenge that we are illegally depriving people of their liberty.	D2	D3
The risk that appropriate capacity and skills to sustain service and corporate performance is not available	C3	D3

When assessing the risk impact and likelihood we do so on an inherent and residual basis. The residual risk is the risk as it currently stands with existing controls in place. The inherent risk is the risk evaluation based on the assumption that there is a major control failing (whether those controls are in place or not). Therefore while the residual risk may be low, the inherent could be high because of the importance of the controls in place to manage the risk.

APPENDIX 3A - NATIONAL STRATEGIC INDICATORS & PUBLIC ACCOUNTABILITY MEASURES

Indicator	2014/15	2015/16	Quartile	Improvement	Rank
CAM/037 - % change in Display Energy Certificate Score	6.4	-8.23	4	ţ	20
CHR/002 - Average working days/shifts lost across the authority	8.30	8.47	1	Ţ	3
EDU/002i - School leavers with no qualifications (%)	0.00	0.00	1	+	1
ED /002ii - Looked after school leavers with no qualifications (%)	0.00	0.00	1	+	1
EDU/003 - Pupils achieving the KS2 CSI (%)	86.61	87.87	3	1	12
EDU/004 - Pupils achieving the KS3 CSI (%)	83.18	84.25	3	1	12
EDU/006ii - Pupils receiving a Welsh teacher assessment in Welsh at KS3 (%)	20.23	21.27	1	1	5
EDU/011 - Average qualification points score	562.77	543.67	2	ţ	10
EDU/015a - SEN statements issued in 26 weeks (including exceptions) (%)	100.00	39.29	4	Ţ	18
EDU/015b - SEN statements issued in 26 weeks (excluding exceptions) (%)	100.00	100.00	1	+	1

EDU/016a - Pupil attendance - primary schools (%)	94.84	94.73	3	Ţ	16
EDU/016b - Pupil attendance - secondary schools (%)	92.99	92.97	4	Ţ	21
EDU/017 - Pupils achieving Level 2 threshold including a GCSE grade A*-C in English or Welsh (1st language) and maths (%)	55.64	56.07	3	1	14
LCL/001(b) - Library use, per 1,000 population	5798.86	4976.30	2	Ţ	9
LCS/002(b) - Visits to sports facilities per 1,000 population	8044.83	8571.47	2	Ť	9
PLA/006(b) - Additional affordable housing units provided (%)	23.19	58.27	1	Ť	3
PPN/009 - Broadly compliant food premises (%)	97.36	94.78	2	1	11
PS(C) 002 - Delivering Disabled Facility Grants (average days)	178.22	133.38	1	†	1
PSR/004 - Vacant private dwellings returned to occupation (%)	22.15	24.61	1	†	4
SCA/001 - Delayed transfers of care, per 1,000 population 75+	1.27	2.61	2	ţ	7
SCA/002a - Older people helped to live at home, per 1,000 population 65+	43.84	29.57	N/A	Ţ	N/A
SCA/002b - Older people in care homes, per 1,000 population 65+	19.30	17.55	2	1	9

SCA/007 - Care plan reviews completed in time (%)	88.30	90.78	1	1	6
SCA/018a - Carers offered an assessment in their own right (%)	93.66	90.35	3	ţ	14
SCA/019 - Adult Protection Referrals - risk managed (%)	100.00	100.00	1	‡	1
SCC/002 - Looked after children changing school (%)	21.78	18.63	4	1	21
SCC/004 - Looked after children with 3 or more placements (%)	9.88	8.00	1	†	4
SCC/011b - Children seen alone by a social worker at initial assessment (%)	54.87	55.35	2	†	8
SCZ/025 - Appropriate statutory visits (%)	88.30	89.60	2	1	10
SCC/033(d) - Former looked after children in contact with the authority at 19 (%)	100.00	100.00	1	+	1
SCC/033(e) - Former looked after children in suitable accommodation at 19 (%)	88.89	100.00	1	Ť	1
SCC/033(f) - Former looked after children in education, training or employment at 19 (%)	55.56	80.00	1	†	4
SCC/037 - Average qualification points score for looked after children	438.50	184.11	4	Ţ	21
SCC/041a - Eligible, relevant and former relevant children with pathway plans (%)	83.33	91.67	4	1	19

SCC/045 - Reviews carried out within timescales (%)	89.81	96.33	1	†	5
STS/005b - Cleanliness of highways (%)	95.48	100.00	1	1	1
STS/006 - Fly tipping incidents cleared within 5 working days (%)	97.48	97.88	1	1	6
THS/007 - Concessionary bus pass holders aged 60+ (%)	82.46	80.99	3	Ţ	14
THS/012a - A roads in poor condition (%)	3.51	3.03	2	Ť	10
THS/012b - B roads in poor condition (%)	7.71	6.45	4	1	19
THE /012c - C roads in poor condition (%)	12.95	13.32	3	1	15
THS/012 - C Toads in poor condition (%) THS/012 - Roads in poor condition (%) WMT/004(b) - Waste sent to landfill (%)	8.72	8.40	3	1	12
WMT/004(b) - Waste sent to landfill (%)	14.32	17.07	3	ţ	14
WMT/009(b) - Local Authority collected municipal waste prepared for reuse, recycling and composting (%)	65.87	62.42	1	1	5

APPENDIX 3B - NSIS AND PAMS THAT DENBIGHSHIRE COUNTY COUNCIL'S PERFORMANCE DECLINED IN FOR 2015/16

Indicator	2014- 15	2015- 16	Reason for Decline
CAM/037 - The percentage change in the average Display Energy Certificate (DEC) score within local authority public buildings over 1,000 square metres	6.4	-8.2	Please note that this data is reported retrospectively (2014-15 reported in 2015-16). According to the definition of the indicator, properties must be controlled by the council, in regular public use, and be lodged by our Display Energy Certificate provider in any given year. The negative change (an increase from a rating of 3793 to 4296) has been brought about by a score increase in 24 sites, and the lodging of 3 properties not lodged in 2014-15 (2 of which have a large carbon output). 7 properties remained the same, while the DEC rating improved in 11.
CHR/002 - The number of working days/shifts per full-time equivalent (FTE) local authority employee lost due to sickness absence	8.3	8.5	There has been a slight increase in the number of days lost during 2015/16, however our performance remains in the top quartile and we ranked third when compared with the other Local Authorities in Wales. Work is being undertaken to identify the areas that have increased and to analyse the figures in order to better understand the underlying reasons for this.
EDU/011 - The average point score for pupils aged 15 at the preceding 31 August, in schools maintained by the local authority	562.8	543.7	The regional school improvement service, GwE, has operational responsibility for improving attainment standards on behalf of the authority, and it is an area of concern that the rate of improvement has been slow. It is an area that we are continuing to monitor rigorously and push for improvement. No data is currently available for 2015-16 academic year, however, the Level 2 and Level 2+ thresholds have improved. This makes it highly likely the average point score will have also improved.

EDU/015(a) - The percentage of final statements of special education need issued within 26 weeks, including exceptions	100	39.3	Every child's statementing progress can be evidenced. Exceptions, have been noted, and vary from each individual case. The decline in this indicator is as a result of a systems change. The council is confident that it has fulfilled its duties at every stage.
EDU/016a - Percentage of pupil attendance in primary schools	94.84	94.73	Primary attendance has declined 0.1% to 94.7% in 2014-15 academic year, with an increase in authorised absences. Continued improvement elsewhere means the median increased from 94.8% to 94.85%. This improvement, together with our decline, means that this indicator is now a priority for improvement. However, this data is a year late and does not reflect the efforts of Education Services over the last year to improve. It is anticipated that there will be a marked improvement in 2015-16 data.
EDU/016b - Percentage of pupil attendance in secondary schools Ω Ω Ω Ω	92.99	92.97	Secondary attendance has declined slightly by 0.02% to 92.97% in 2014-15 academic year. Continued improvement elsewhere means the median increased from 93.6% to 93.8%. This improvement, together with our slight decline, means that this indicator remains a priority for improvement. However, this data is a year late and does not reflect the efforts of Education Services over the last year to improve. It is anticipated that there will be a marked improvement in 2015-16 data.
LCL/001(b) - The number of visits to Public Libraries during the year, per 1,000 population	5,799	4,976	There was a 7% reduction in opening hours during Nov 2015. Additionally, errors with the people counters at two of our libraries (St Asaph and Rhyl) has meant that data was unavailable for a number of months.
PPN/009 - The percentage of food establishments which are 'broadly compliant' with food hygiene standards	97.36	94.78	The number of food related premises in Denbighshire (denominator) increased by 34 in 2015/16 (from 1097 in 2014/15 to 1131 in 2015/16). However, the number of food related premises that were 'broadly compliant' (numerator) also increased by 4 in 2015/16 (from 1068 in 2014/15 to 1072 in 2015/16). Therefore, the actual number of complaint

			premises is higher in 2015/16, but because the denominator figure increased, due to an increase in new food businesses opening during the year, this has caused a decrease in percentage / performance.
SCA/001 - The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	1.27	2.61	The rate of delayed transfers of care has increased as a result of increases in admissions to hospital creating pressures for the provision of domiciliary care at discharge. Work is continuing with Betsi Cadwaladr University Health Board to ensure discharge arrangements are improved.
SCA/002a - The rate of older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over at 3H March	43.84	29.57	Performance remains in the bottom quartile. NB. This indicator does not take into account Denbighshire's ambition to meet people's need through reablement and community services rather than managed care. Good performance should be low in this indicator. Denbighshire's performance has therefore improved in relation to both our, and Wales', ambition to reduce formal support to individuals and should therefore be seen as being in the top quartile.
SCA/018a - The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year	93.7	90.4	As a result of the decrease in the number of citizens receiving services, fewer carers of those citizens were formally offered an assessment. We also set an aspiration of being 'Good' based against national performance on this indicator, and the threshold was set at 90.4%, which we achieved.
SCC/037 - The average external qualifications point score for 16 year old looked after children in any local authority maintained learning setting	439	184	This indicator is concerned with a reasonably small cohort of children - 13 in total, 9 with special educational need. One young person sat no exams as they were subject to the Mental Health Act.
THS/007 - The percentage of adults aged 60 or over who hold a concessionary bus	82.5	81	The decline of 1.5% from 82.5% (2014-15) to 81% (2015-16) is within our "normal" range for this indicator, the percentage figure for 2013-14 being 80.8%. We are not particularly concerned about this indicator because it is

pass			not a measure of our "performance", it is merely an indicator of demand for bus passes. There are many factors that contribute to someone not taking up their option to obtain a bus pass. One likely reason is that those who still drive, and feel fit enough to continue to do so, see no merit in getting a pass. This position may change with age, but they may be well into their 70s before they apply, hence they remain in the 20% who don't own a pass until they really need one. Another reason is the rural nature of Denbighshire. If you live in a rural area, and can still drive, then the bus is a far less flexible and convenient option. Overall, Denbighshire's performance in this area is on a par with comparable Welsh Local Authorities, and we are satisfied with the current position.
THS/012c - The percentage of non-principal/classified (C) roads that are in overall poor condition Tudalen 85	12.9	13.3	Although the % of the C roads in poor condition increased slightly in 2015/16 to 13.3%, the overall trend since the start of the current Corporate Plan is one of improvement. The position in 2011/12 for this indicator was 14.9%, and the proportion of C roads in poor condition has reduced year on year since then (with the exception of this slight decline in 2015/16). This also needs to be viewed within the context of the overall road network. The combined indicator (which included A, B & C roads) did improve in 2015/16, with 8.4% of our roads being in poor condition, compared to 8.7% in 2014/15. The Wales average for the combined indicator in 2015/16 was 11.2%, which is significantly higher than our performance at 8.4%.
WMT/004b - The percentage of municipal waste collected by local authorities sent to landfill	14.32	17.07	The total amount of waste we collect has increased in 2015/16 (for the first time in 10 years). This is common to what other authorities have experienced, however, the reasons behind the increase are complex (the state of the economy, cross border waste entering Household Waste Recycling centres and collection systems are all factors). A new disposal contract was awarded in April 2016, which is a 'treatment' rather than 'landfill' option and therefore we expect that the figure against this indicator will fall dramatically for 2016/17. Measures have also been implemented at Denbighshire's Household Waste Recycling Centres to

			control waste from outside Denbighshire's borders coming into the sites, and this will also help.
WMT/009b - The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated biowastes that are composted or treated biologically in another way	65.87	62.42	Charging for green waste collections was introduced in April 2015. It was predicted that the impact of introducing the scheme would reduce the overall recycling rate by 3 to 4% (and this has provided to be the case i.e. 3.45% reduction). The dilemma for Members when debating this scheme was either to accept the introduction of green waste charging, realising significant budget savings but accepting a fall in recycling rate; or not accepting the introduction of green waste charging, maintaining a higher recycling rate but not realising budget savings. Denbighshire has been the best performing County in Wales for this indicator for the last 5 years, and despite the introduction of green waste charging remains in the top quartile for performance (5th in Wales). We met the 2015/16 statutory recycling target for municipal waste (58%). This target rises to 64% by 2019-20, and we remain confident of achieving that.

APPENDIX 4 - DENBIGHSHIRE COUNTY COUNCIL PERFORMANCE TECHNICAL DOCUMENT

Please see separate document entitled Appendix 4: Denbighshire County Council Performance Technical Document.

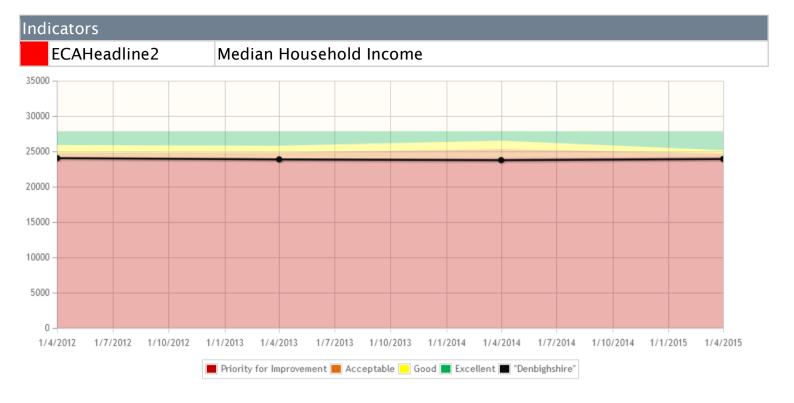


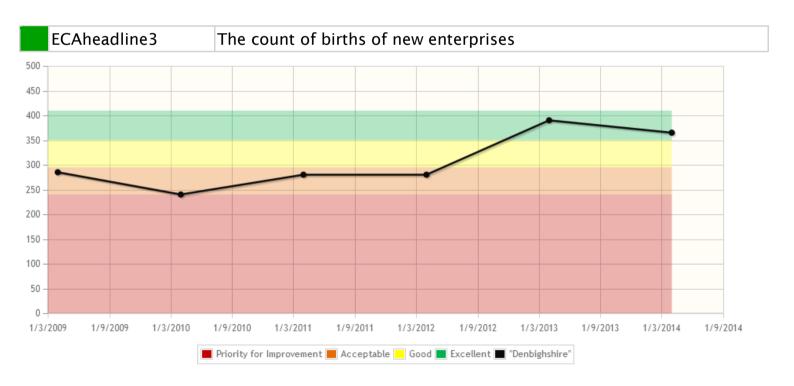
Corporate Plan	Review Period 2015/16			
General Information				
Description	ription Denbighshire County Council Corporate Plan 2012-17			
Rationale	The purpose of our Corporate Plan is to describe the main priorities for the council during the next five years, and to explain what that will mean in terms of benefits to our communities. It is important to note that our Corporate Plan does not cover everything that the council will do. We provide a wide range of services for our communities, and each of our eleven council services has a separate plan that says what it aims to deliver, and how it will be done. The Corporate Plan identifies the main priorities for the council as a whole during the next five years. This means that these areas will receive additional focus and resources in order to ensure they are delivered successfully. They have been identified as priorities for the council because our research and engagement work tells us that they are important to our communities, and that we need to do more in these areas to meet the needs and expectations of those communities.			
Contributing Services	Business Improvement & Modernisation Community Support Services Customers, Communications & Marketing Education & Children's Services Facilities, Assets & Housing Finance Highways & Environmental Services Legal, HR & Democratic Services Planning & Public Protection			
Context				
Areas of Responsibility	Denbighshire's Corporate Priorities for 2012-17 are: Developing the local economy Headline indicators Infrastructure for growth Supported and connected business Opportunities for growth High quality, skilled workforce Vibrant Towns & Communities Well-promoted Denbighshire Improving performance in education and the quality of our school buildings Improving our roads Vulnerable People Vulnerable people are able to live as independently as possible Vulnerable people are protected Clean and tidy streets Ensuring access to good quality housing Modernising the Council Services continue to improve and develop Flexible and Tidals TWO 9 force, cost-effective infrastructure			

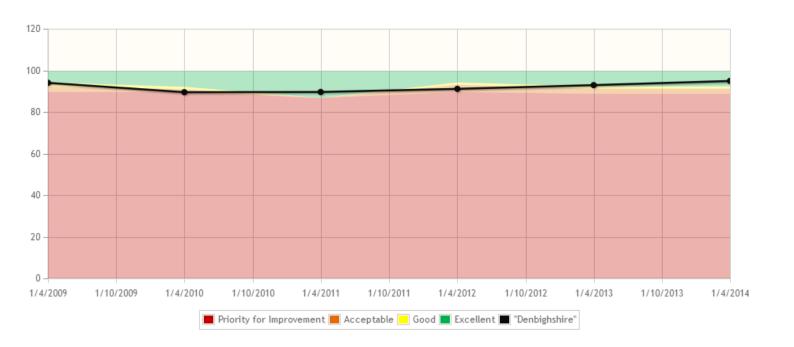
Economy Headline Indicators

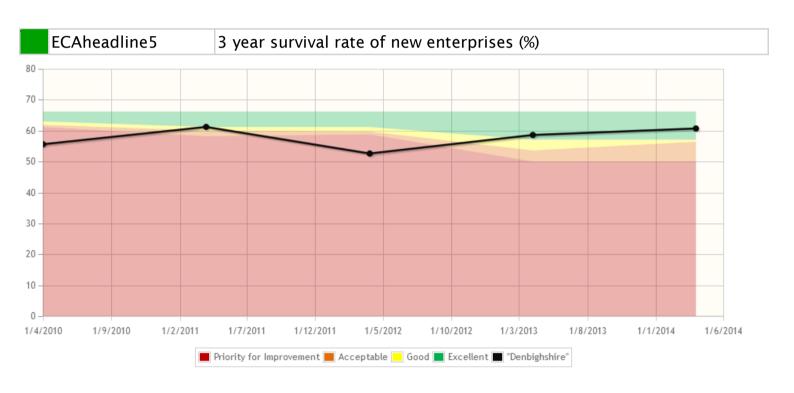
General Information

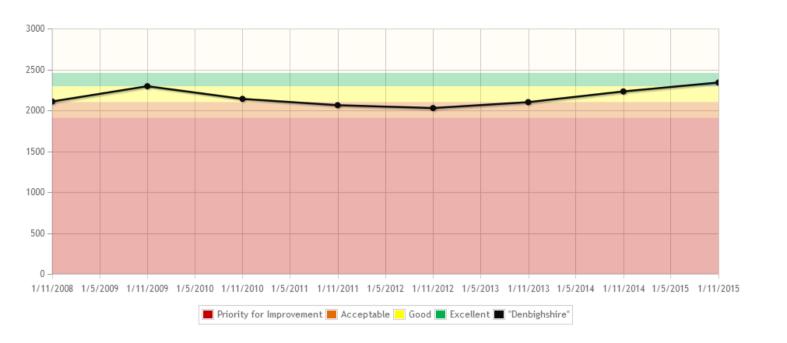
Status Acceptable

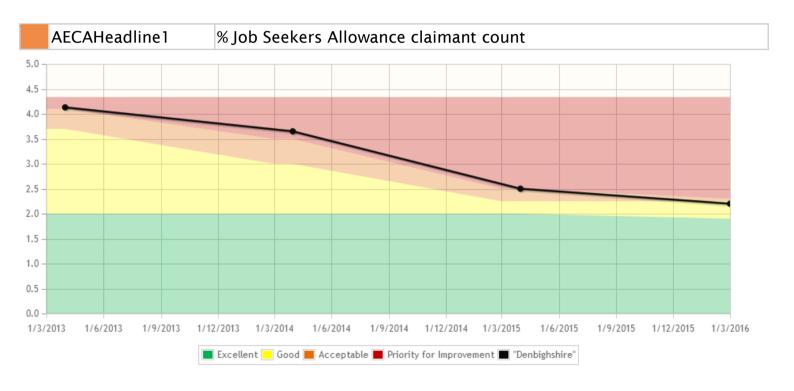










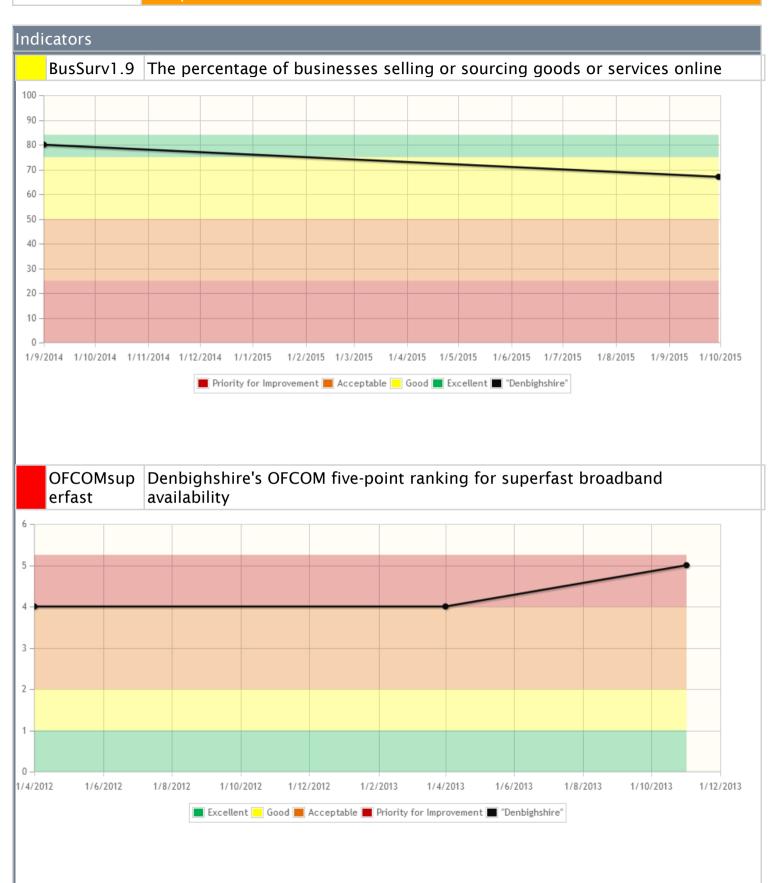


Outcome 01 - Infrastructure for growth

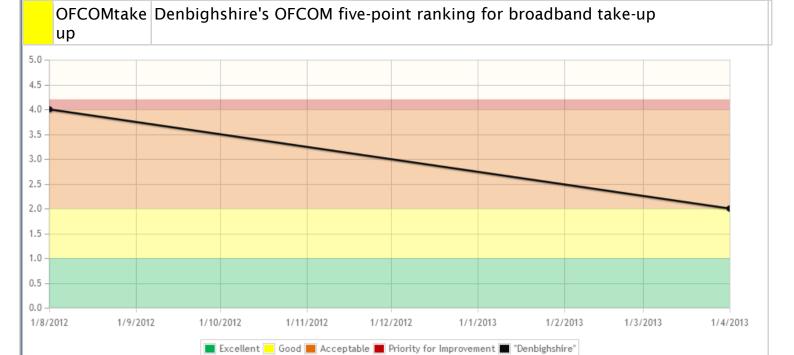
General Information

Status

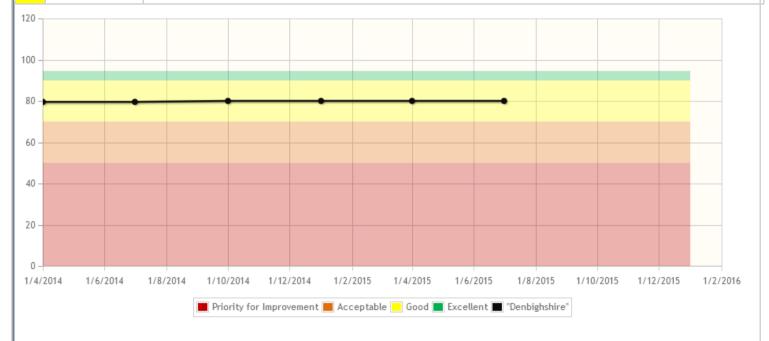
Acceptable

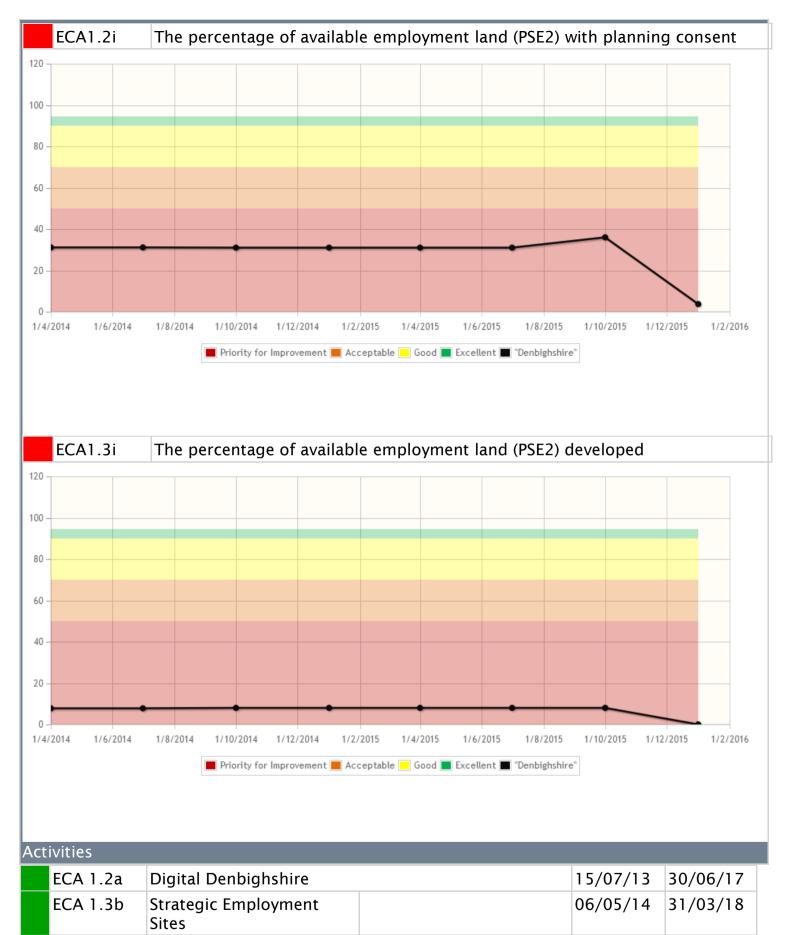


Tudalen 93



The percentage of available land on Priority Strategic Employment Sites where restrictions/hindrances to development are removed from the legal title (as a % of all available land)



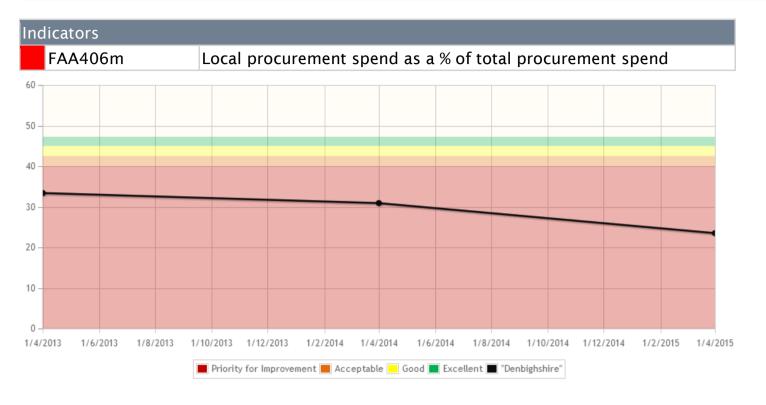


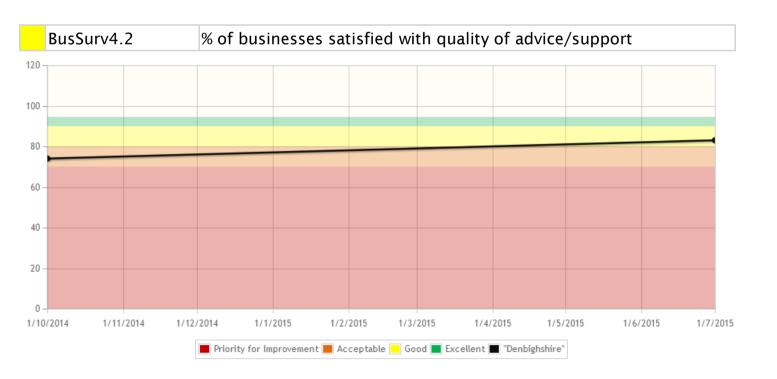
Outcome 02 - Supported and connected businesses

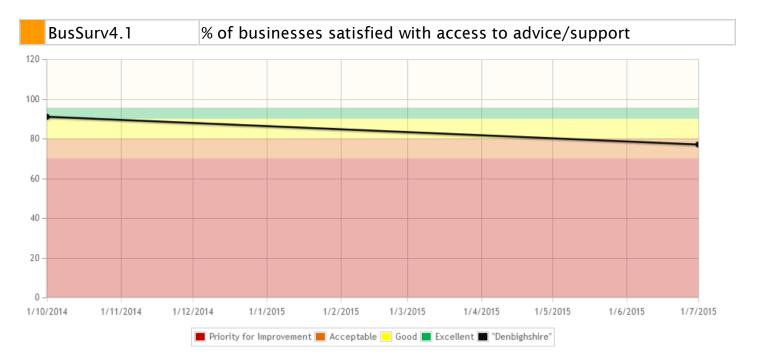
General Information

Status

Acceptable





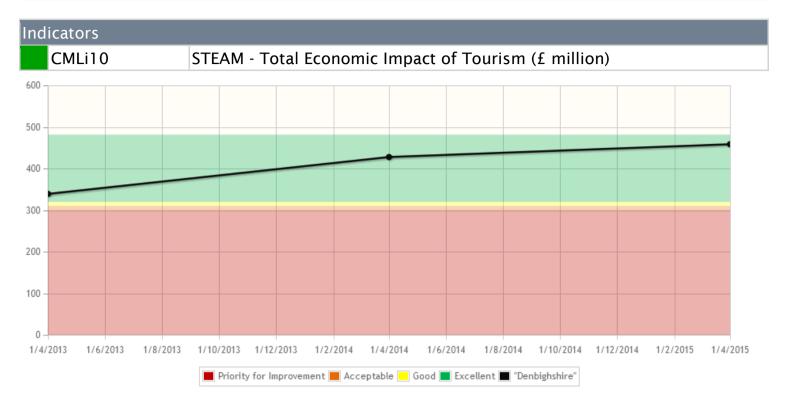


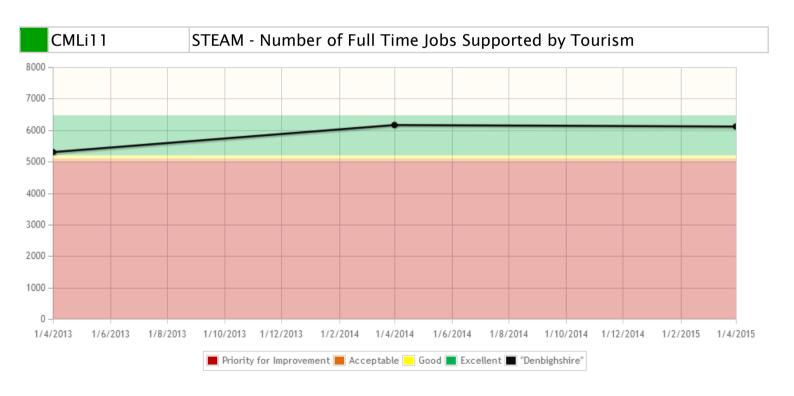
Δ	Activities						
	BIM314a	Conduct, collate, analyse and publish results from the Business Survey	01/04/14	31/10/15			
	ECA 2.1a/2.2a/2.2 c	Business Advice & Support	12/09/13	22/07/16			
	ECA 2.1b	Better Business for All (BFC Phase 1 - Planning & Public Protection)	06/05/14	31/12/16			

Outcome 03 - Opportunities for growth

General Information

Status Excellent





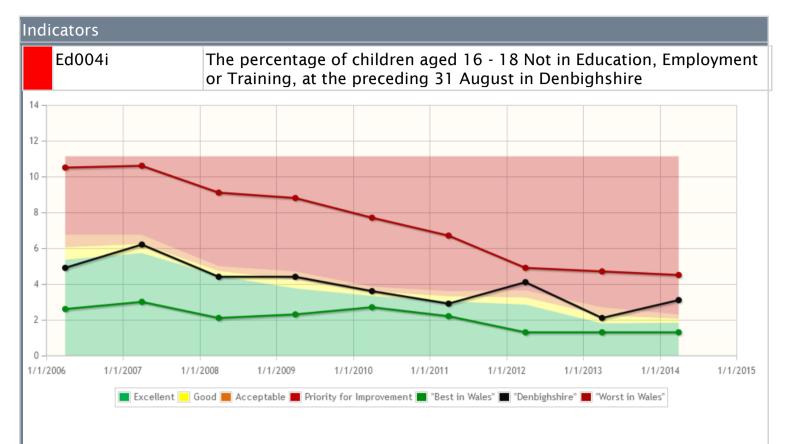


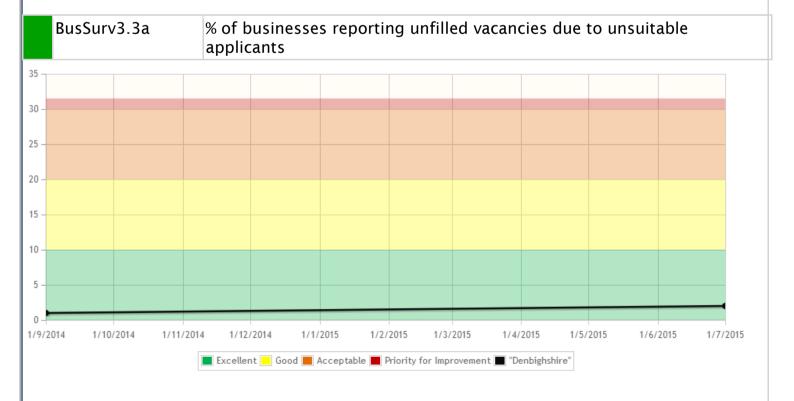
A	Activities					
	ECA 3.1Aa- c	Tourism Growth Plan	05/06/14	31/07/15		
	ECA 3.2a	New Growth Sectors / St. Asaph Business Park Development	01/01/15	31/03/18		
	ECA 3.2b/d	Regional Growth Opportunities	11/06/14	30/04/18		
	PPP311a	Take a pro-active approach to encourage the private sector to develop economic development, by producing master plans, planning briefs and SPGs	01/04/15	31/03/16		

Outcome 04 - High quality skilled workforce

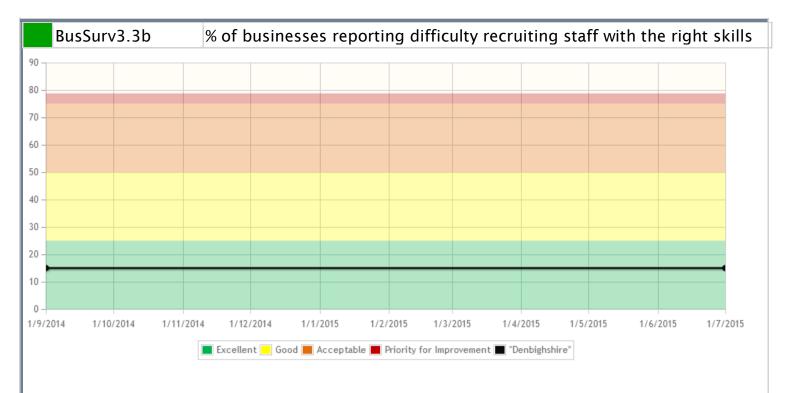
General Information

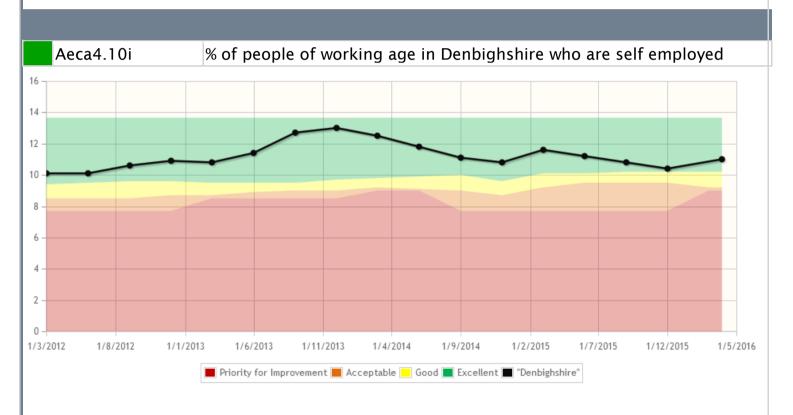
Status Good

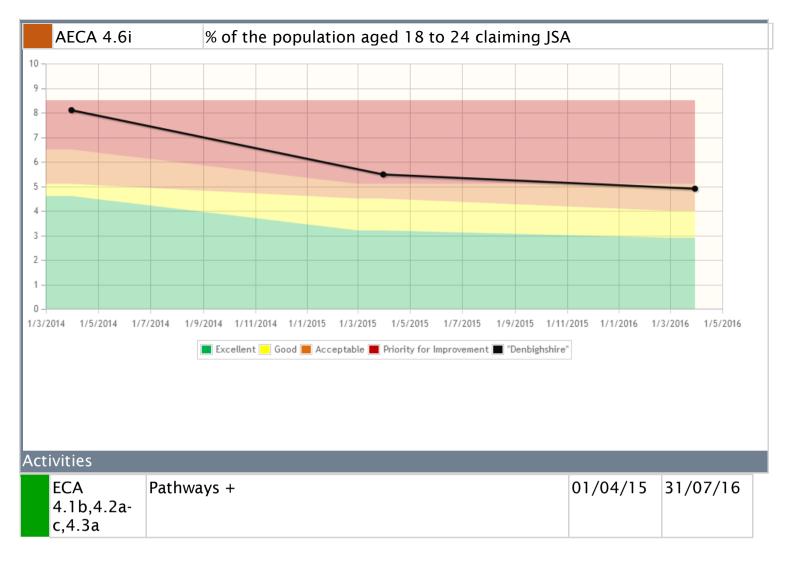




Tudalen 101





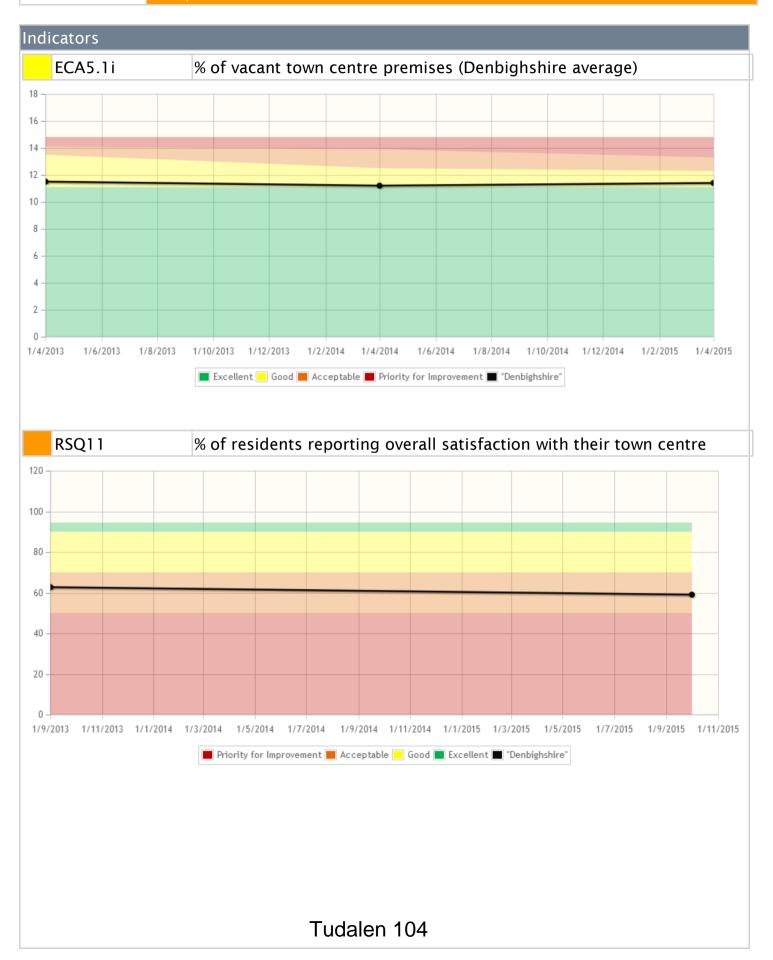


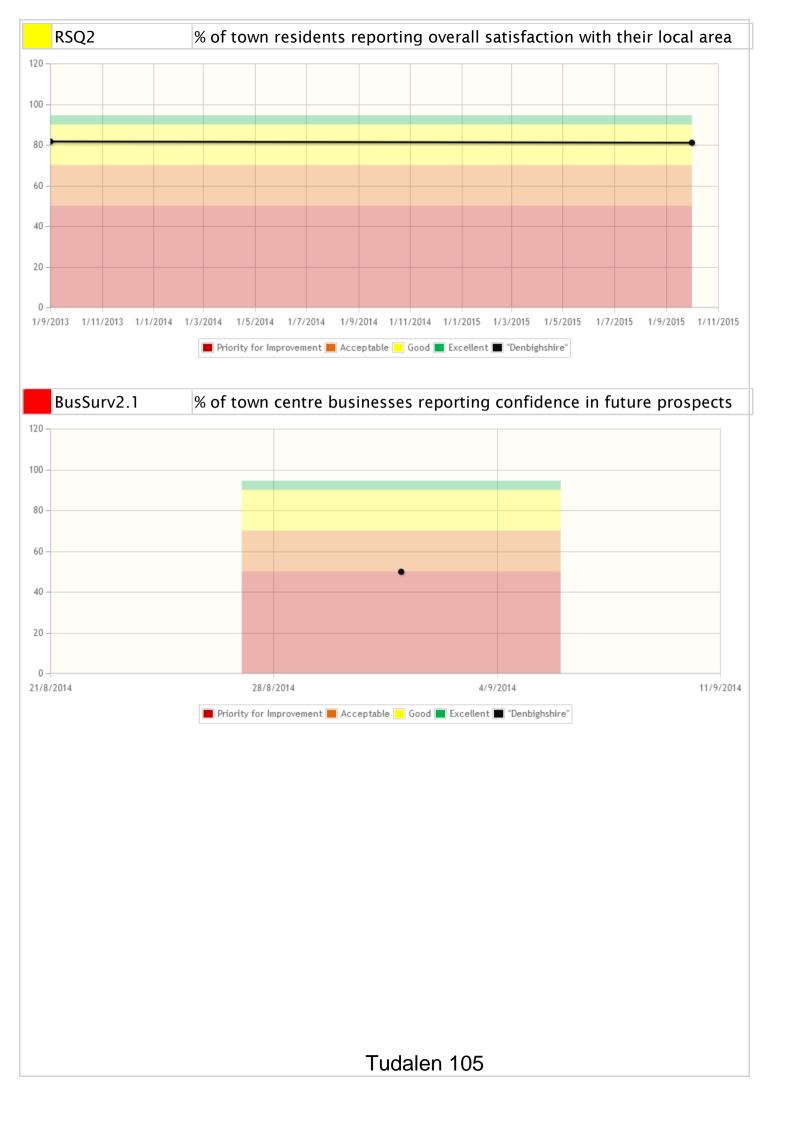
Outcome 5: Vibrant Towns and Communities

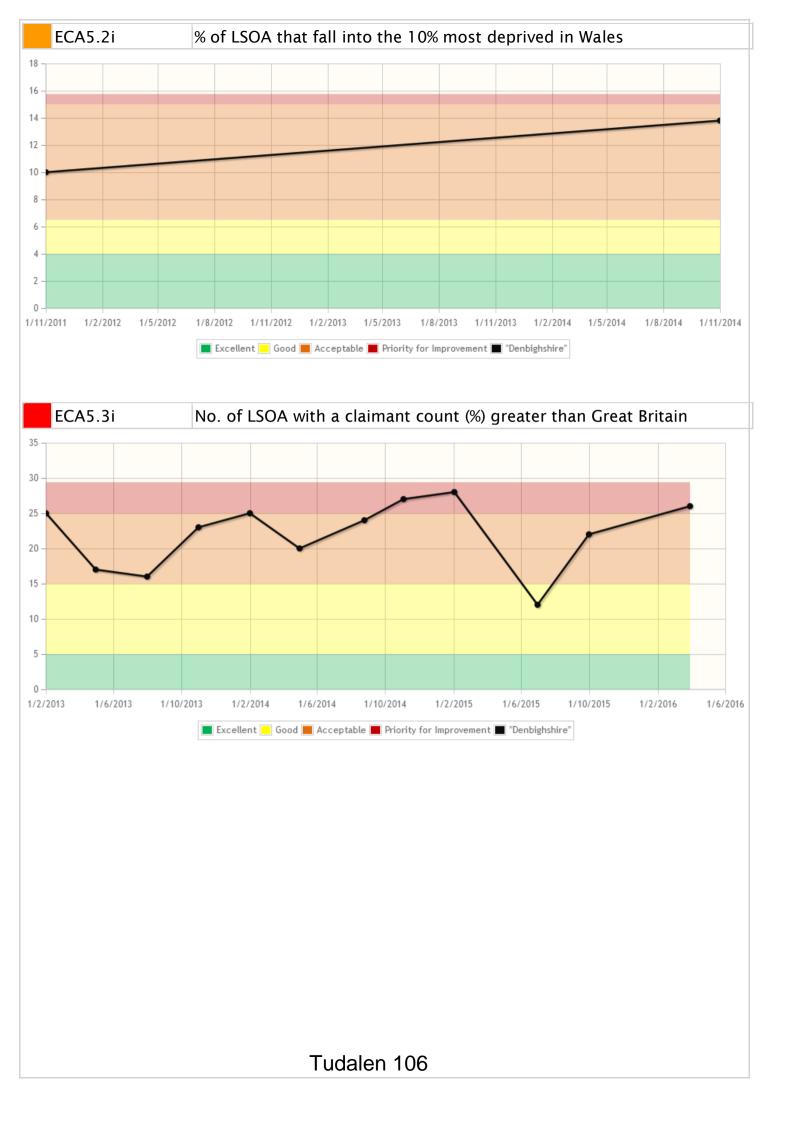
General Information

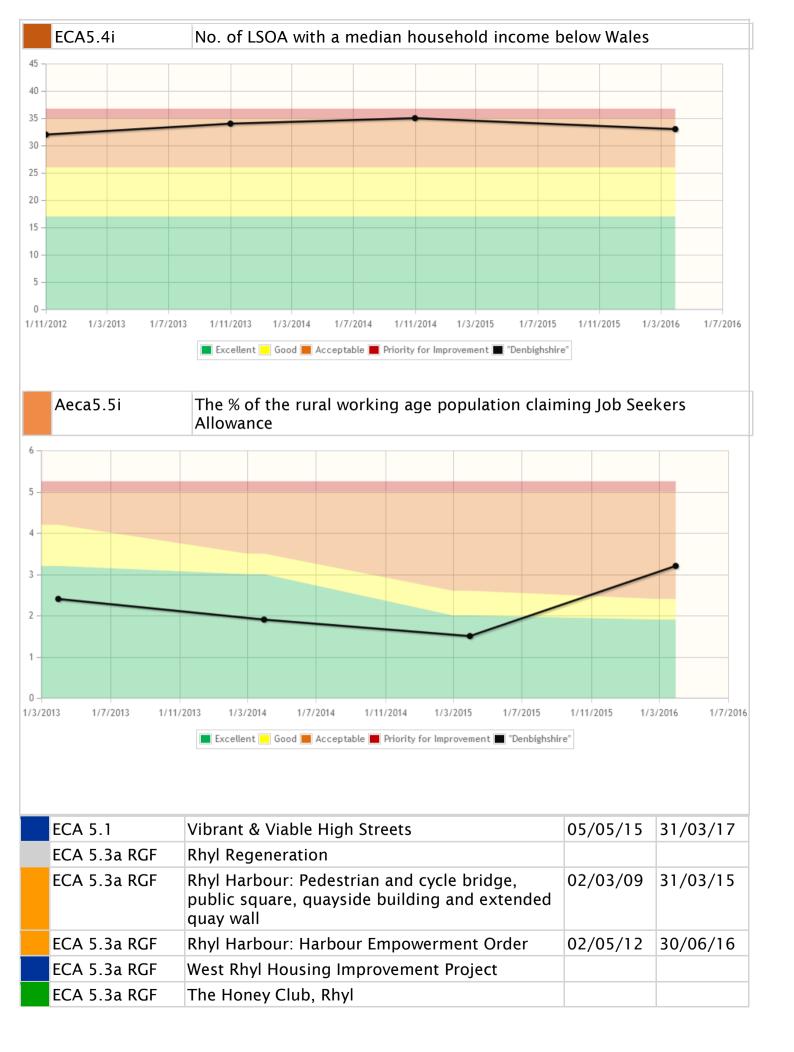
Status A

Acceptable









Outcome 06 - Well-promoted Denbighshire

General Information

Status Excellent

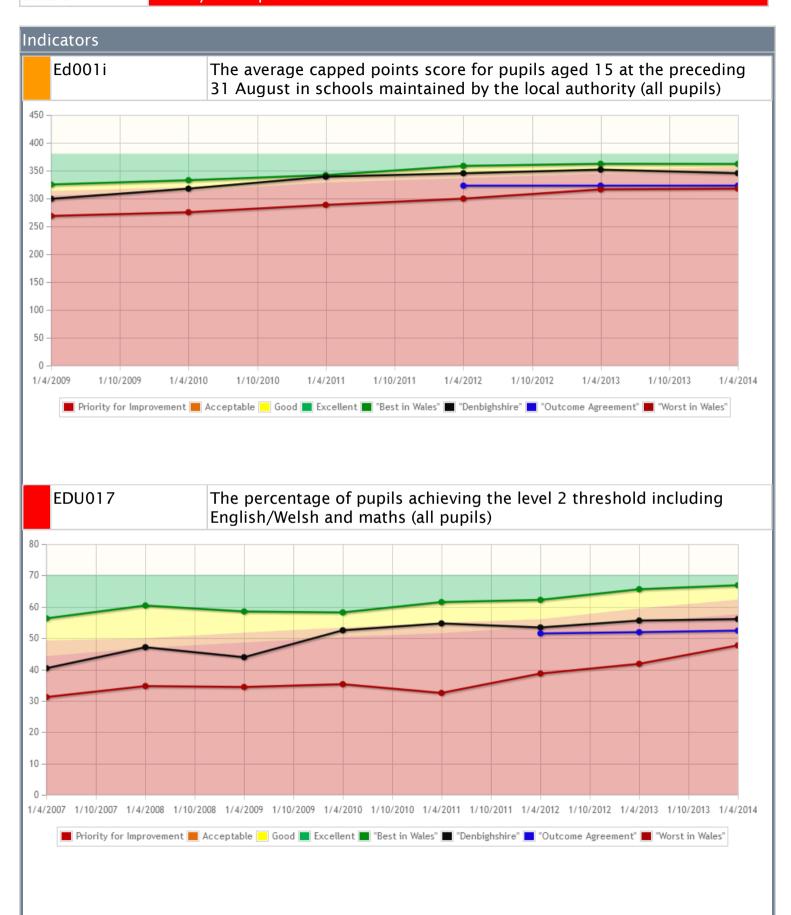
Activities						
	ECA 6.1a-c	Locate in Denbighshire- Inward Investment Marketing Campaign	17/04/14	30/09/16		
	ECA 6.2a	Develop a Destination Management Plan for Denbighshire	01/04/14	30/06/14		
	ECA 6.2b / 1.3a	Enquiry Handling for Sites & Premises	24/11/14	30/06/15		

Outcome 07 - Students achieve their potential

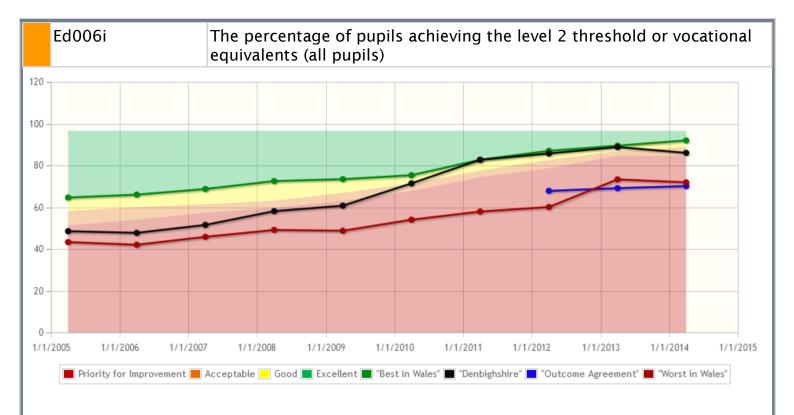
General Information

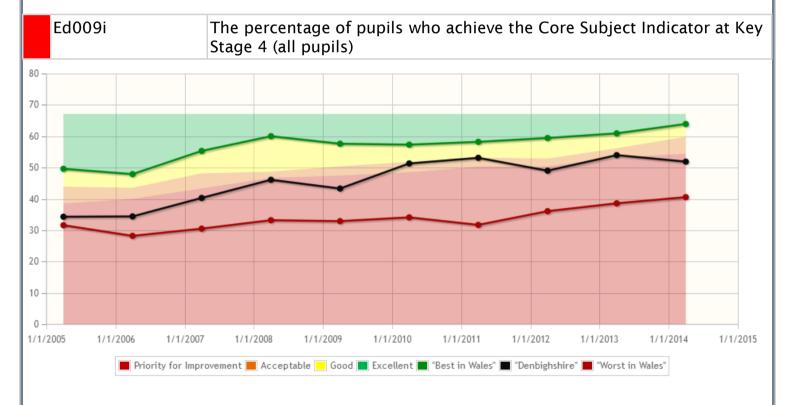
Status

Priority for Improvement



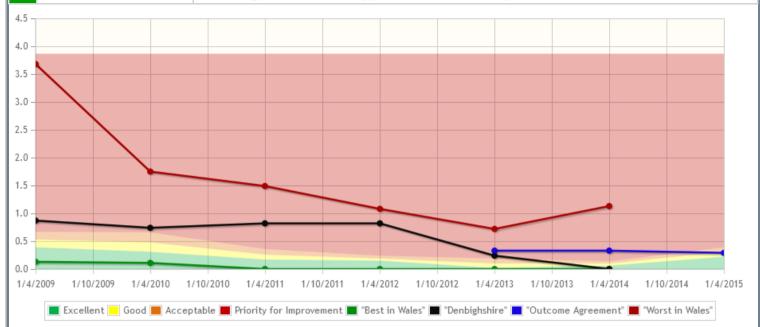
Tudalen 109





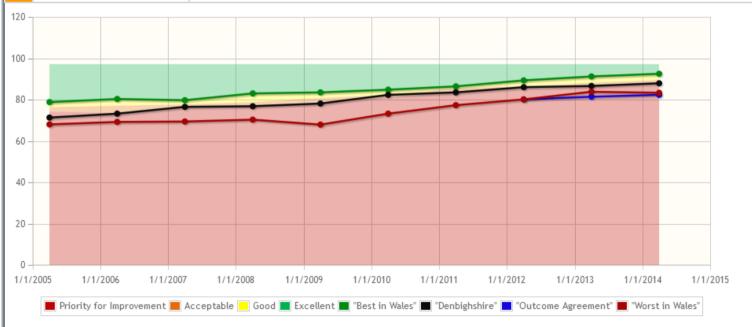


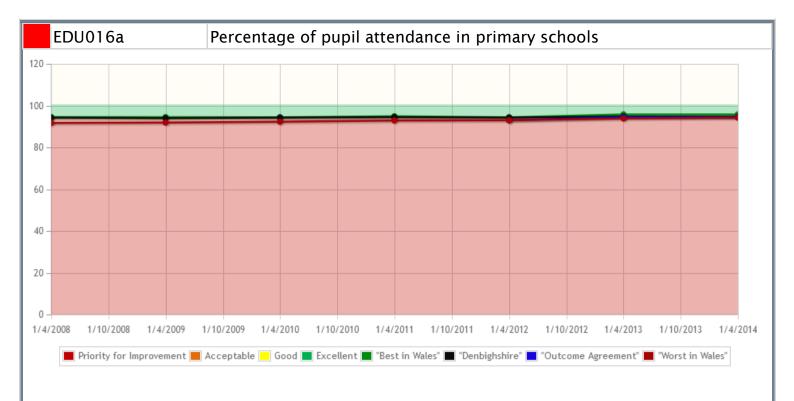
The percentage of pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification.

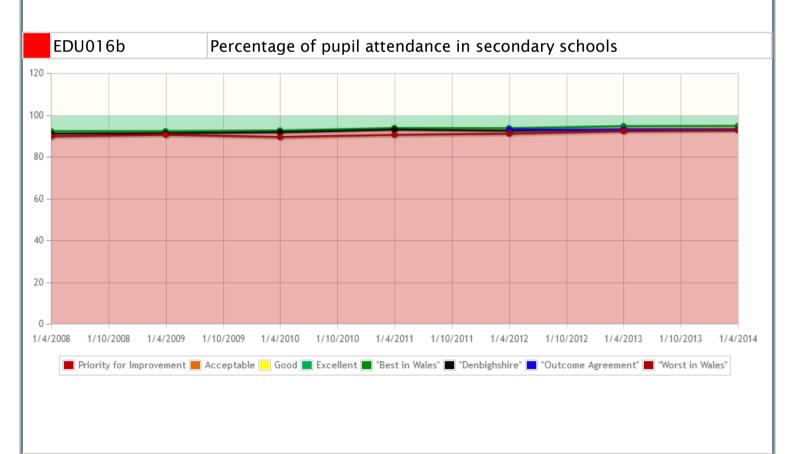


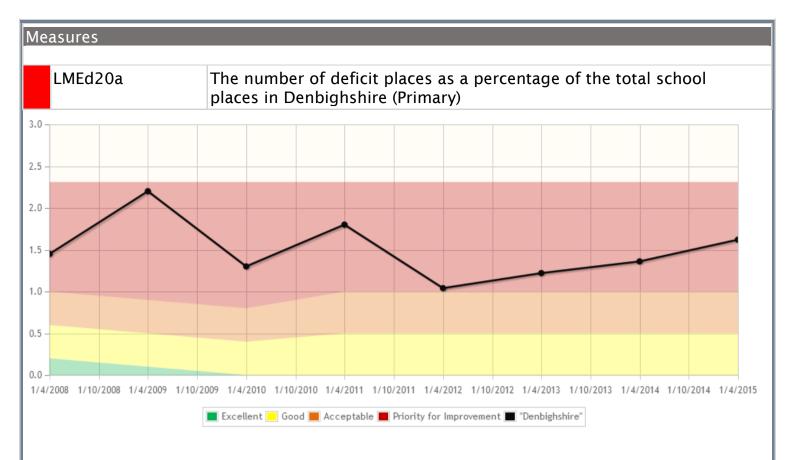


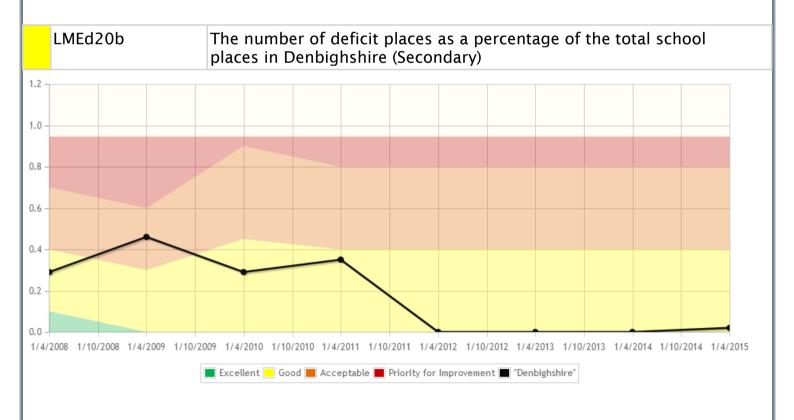
The percentage of pupils who achieve the Core Subject Indicator at Key Stage 2 (all pupils)

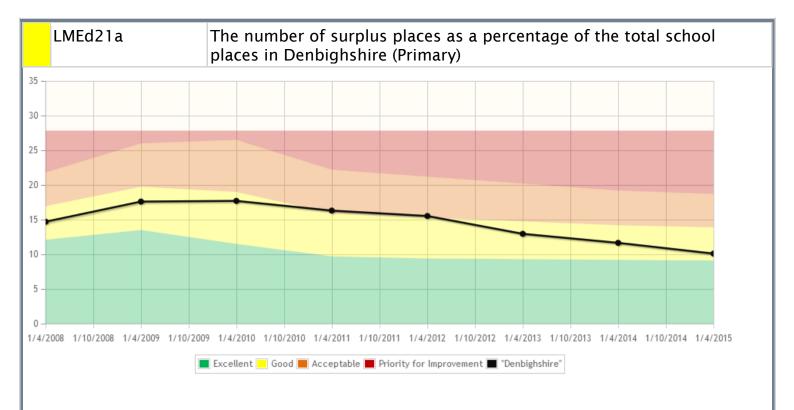


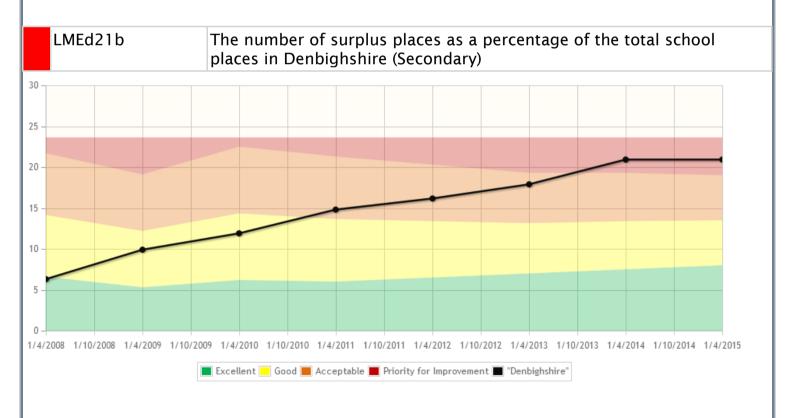


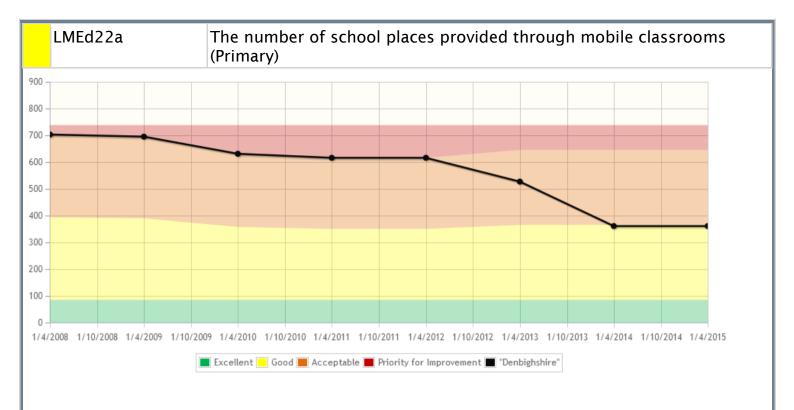


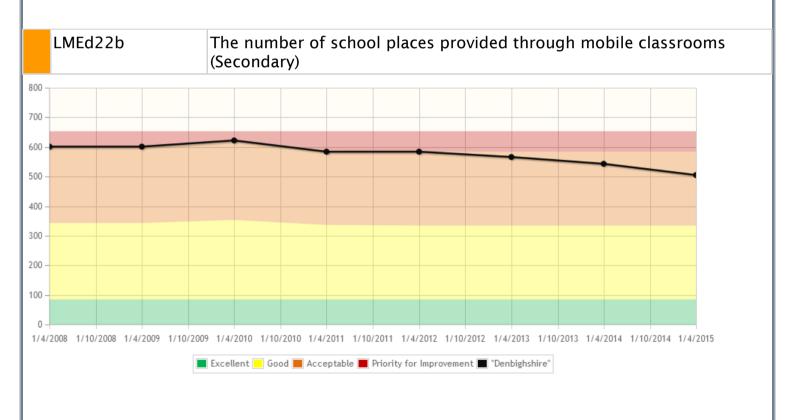












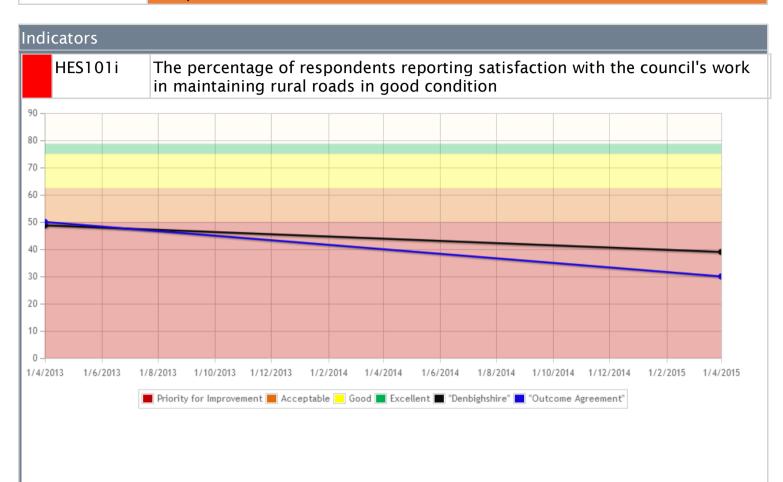
Act	tivities				
	CES102a		entury Schools Programme and Education Programme	01/04/14	01/08/19
	CES111a	To reduce the relian	ice on mobile accommodation	01/04/14	31/03/16
	CES112a	To progress busines the school estate	ss cases for further investment in	01/04/14	31/03/19
	ECA 4.1b,4.2a-	Pathways +	Tudalen 115	01/04/15	31/07/16

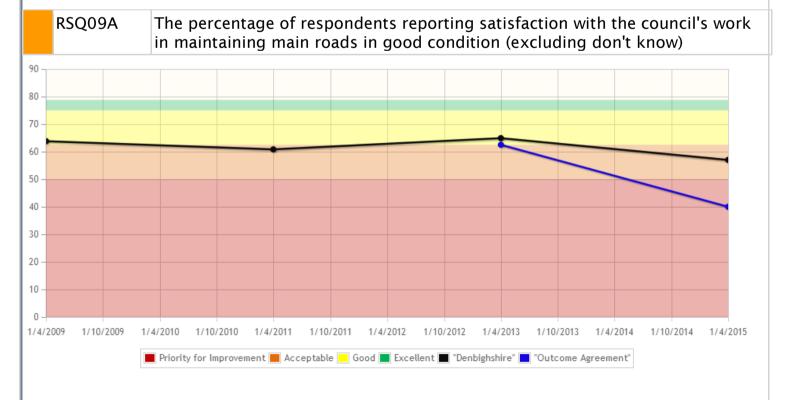
c,4.3a			
ECA 4.2a-c	TRAC 11 - 24 Project	07/04/14	31/08/20
EDU117a	Health and Wellbeing Outcomes for Schools	01/04/15	29/07/16
EDU118a	Review of Athrawon Bro Service for schools	01/04/15	31/03/16
EDUa003	Review current provision for students who access the Behaviour support Service and remodel as appropriate	01/04/13	31/03/17
EDUa005	Revisit Service Level Agreement with GwE	01/04/14	31/03/17
EDUa006	Celebrating teacher achievements / good practice through an award scheme (Excellence Denbighshire for teachers)	01/04/14	31/03/16
EDUa008	Literacy, Numeracy & ICT Skills development in schools	01/04/14	31/03/17
EDUa009	Soft skills / skills for employment	01/04/14	31/03/17
EDUa011	Careers advice and support	01/04/14	31/03/17
EDUa012	Work experience opportunities	01/04/14	31/03/17
EDUa013	Apprenticeships	01/04/14	31/03/17
EDUa014	Links between schools, colleges and employers	01/04/14	31/03/17
EDUa015	Advanced skills for growth sectors	01/04/14	31/03/17
EDUa018	Challenge Action: Further develop the role of the School Standards Monitoring Group (SSMG), to include focus on Headteacher performance and school attendance	22/04/15	31/05/16
EDUa019	Challenge Action: Continue to develop Denbighshire's own leadership of GwE	22/04/15	31/03/16
EDUa020	Challenge Action: Service to progress its strategy on improving secondary school attendance, and to circulate a paper to Scrutiny for information	22/04/15	30/06/15
EDUa021	Challenge Action: Analysis of Yr13 2015 destination data using a sample from our sixth-form schools	01/07/15	31/10/15
EDUa022	Curriculum Enrichment Programme	01/04/15	31/03/17
PR000055	Bodnant Community School Extension and Refurbishment	20/12/12	31/12/16
PR000247	Extending Secondary Welsh Medium Provision - Ysgol Glan Clwyd Extension & Refurbishment	06/01/14	31/08/18
PR000319	Ruthin Town: Glasdir Development- Relocation of Ysgol Pen Barras and Rhos Street School	21/04/14	01/09/18
PR000330	Ruthin Area Review: New Area School for Ysgol Carreg Emlyn	01/01/14	30/10/17
PR000332	Ruthin Review -New Area School for Llanfair DC and Pentrecelyn	01/08/14	03/09/18
PR000359	Rhyl New School	30/01/14	17/10/16

Outcome 08 - Residents and visitors to Denbighshire have access to a safe and well-managed road network

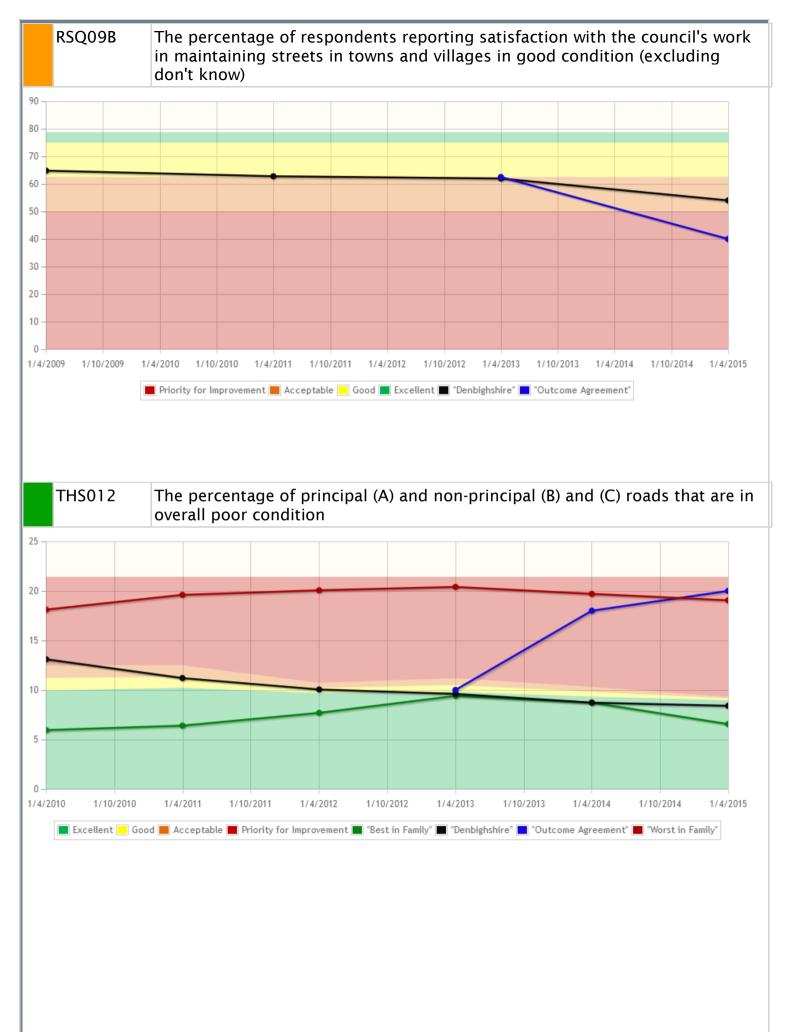
General Information

Status Acceptable

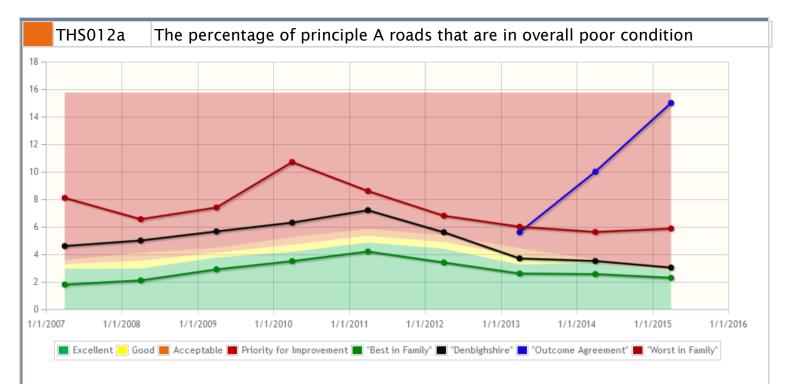


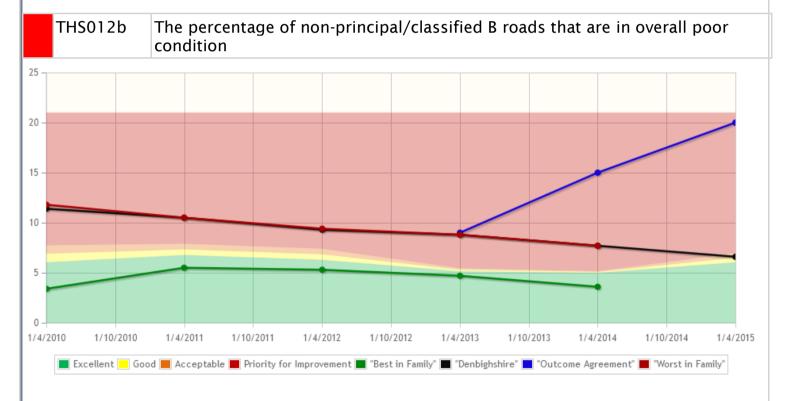


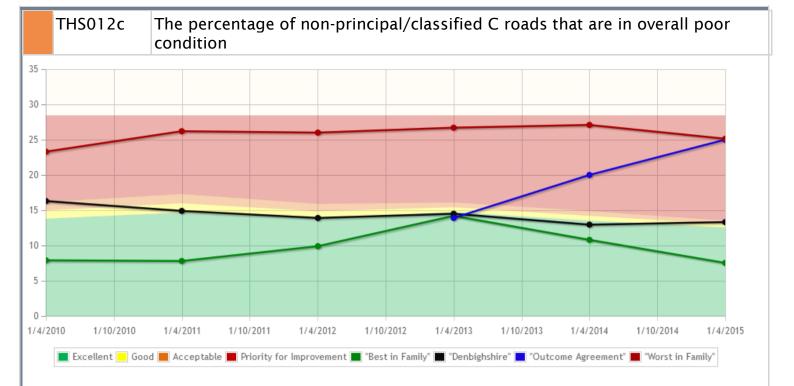
Tudalen 117



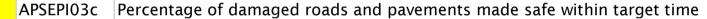
Tudalen 118

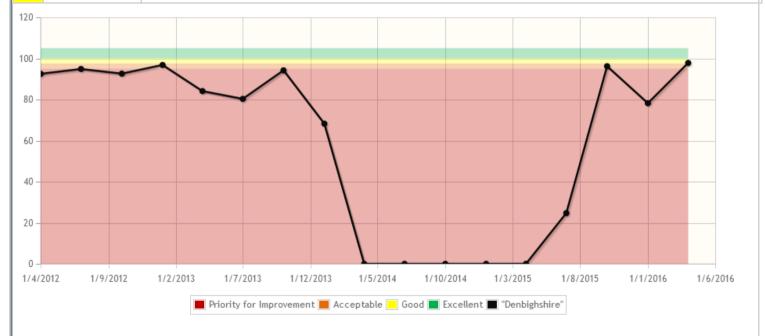


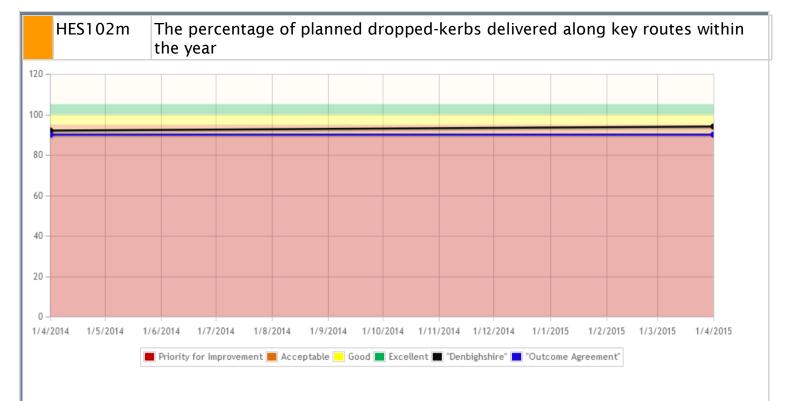


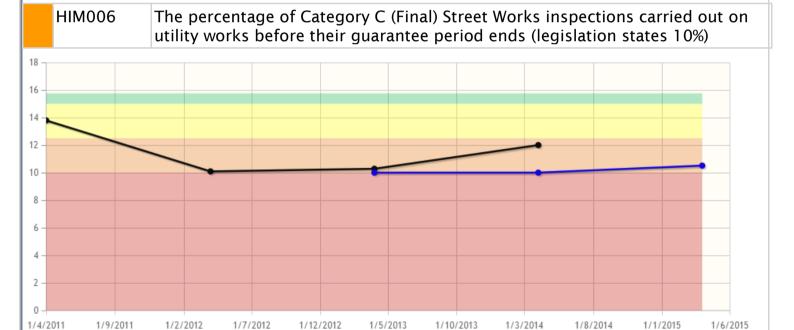




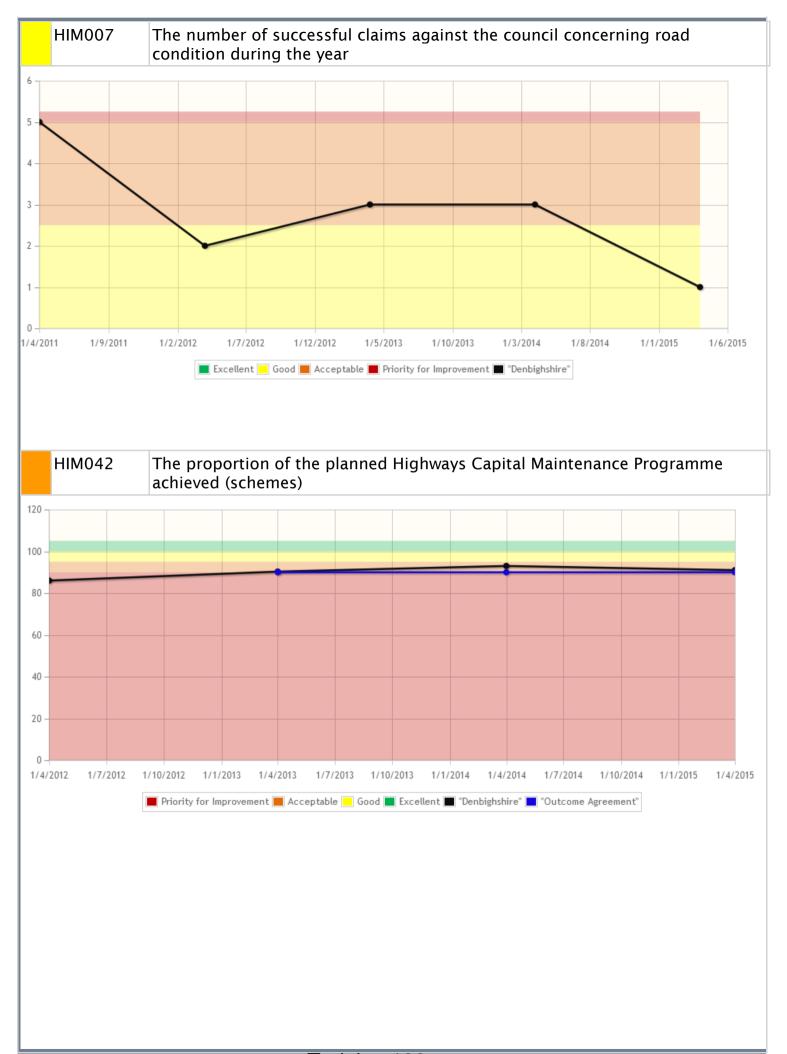


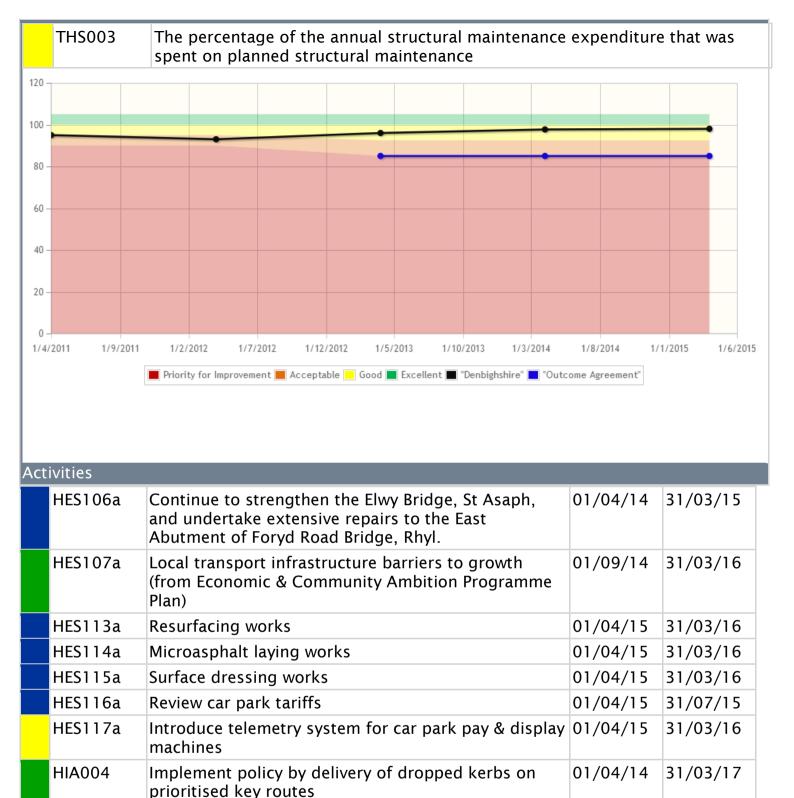






🛮 Priority for Improvement 🔳 Acceptable 🔃 Good 🔳 Excellent 🔳 "Denbighshire" 📘 "Outcome Agreement"

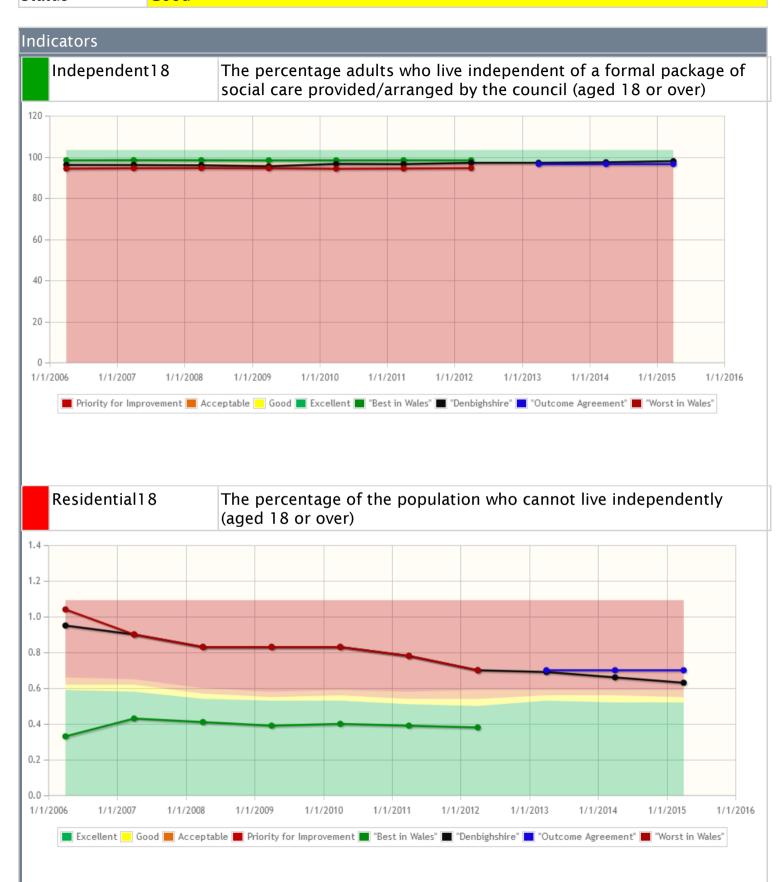




Outcome 09 - Vulnerable people are able to live as independently as possible

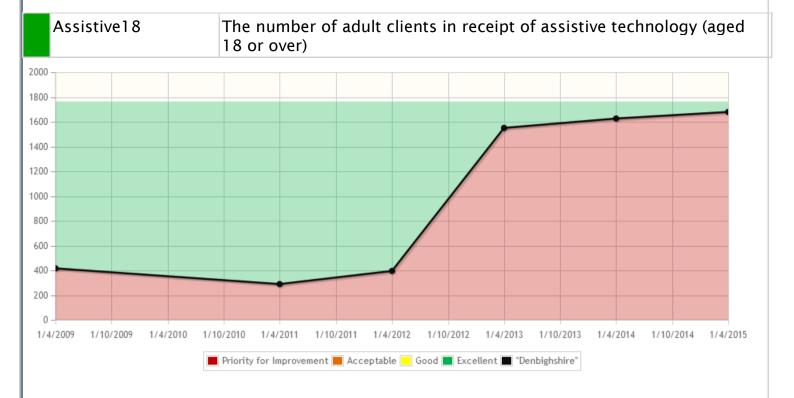
General Information

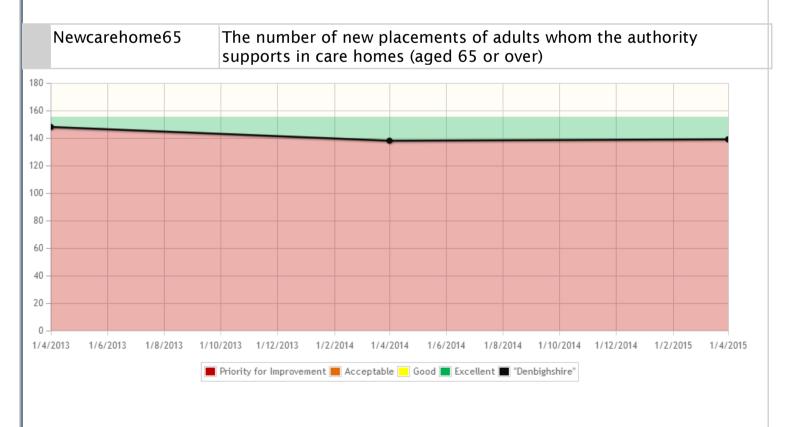
Status Good

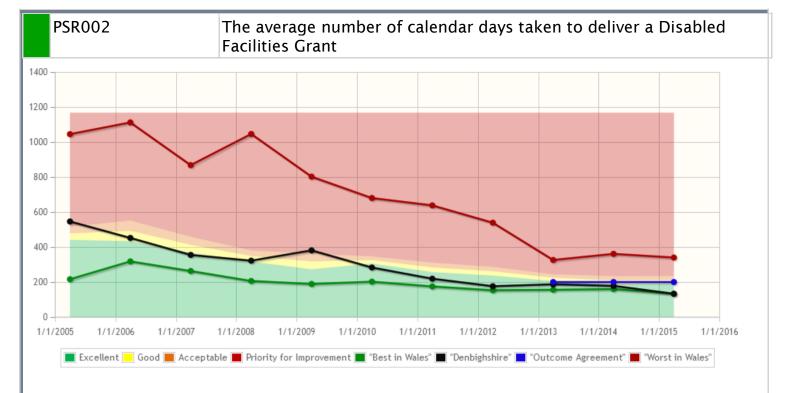


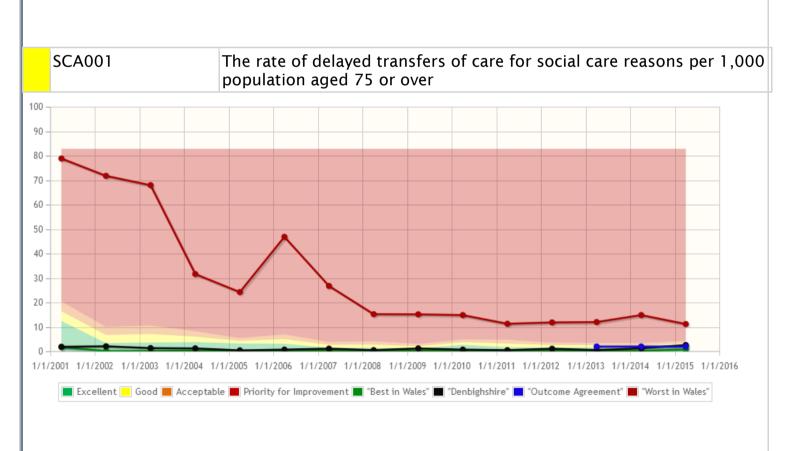
Tudalen 124

Measures



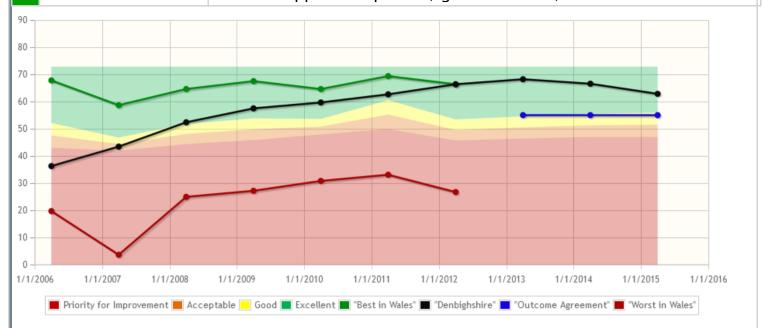






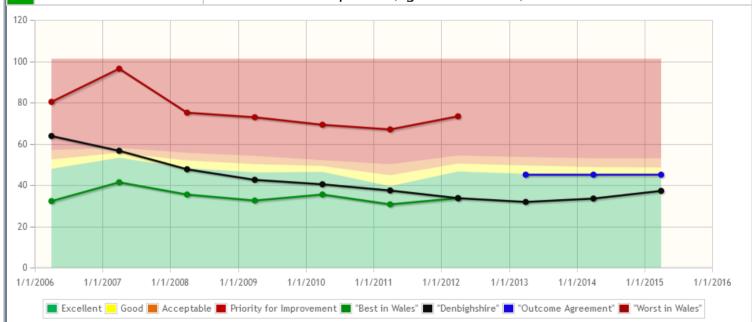


Of the people who can live independently with a package of care, the percentages that are supported to live independently through, modern supportive options (aged 18 or over)



Supported(b)18

Of the people who can live independently with a package of care, the percentages that are supported to live independently through, traditional care options (aged 18 or over)



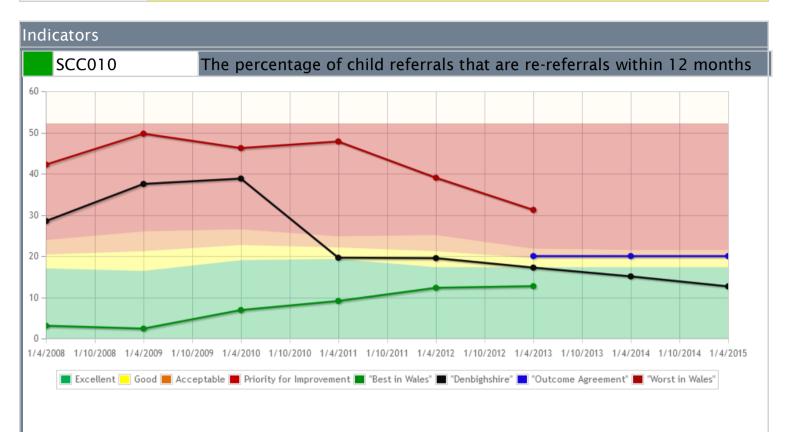
Tudalen 127

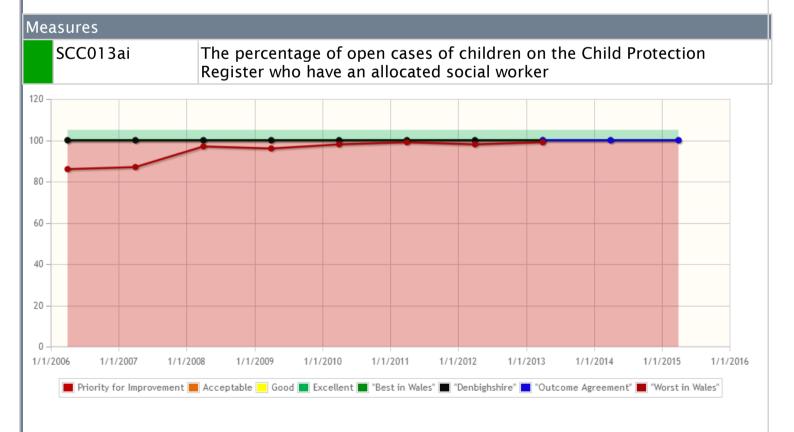
Activities				
	ABS110a	Service Challenge Action: Carry out review of Single Point of Access (SPoA) and develop a meaningful set of indicators with data available late 2015.	30/09/14	30/09/15
	CFS206a	The development of a new Care Leavers Service commissioned through engagement and coproduction	01/04/15	30/09/15
	CFS406a	Improve the approach to inclusive practice of mainstream providers of services to children and young people, so that these services can be easily accessed by children with additional needs	01/04/15	31/06/16
	CSS101a	Development and implementation of the Supporting Independence in Denbighshire (SiD) vision, including: engaging with Town & Community Councils and the 3rd Sector to develop supportive communities	01/04/15	31/03/16
	CSS102a	Working with providers in the independent sector to enable the council to commission "outcomes" rather than "services" from providers.	01/04/15	31/03/16
	CSS302a	Specialist Services Development. We will review the roles & responsibilities within Specialist Service and consider whether it is feasible to develop a whole of life disability service.	01/04/15	31/03/16
	CSS304a	Implementation of changes necessary to respond to the Housing Act	01/04/15	31/03/16
	CSS305a	Continue to promote and develop integrated partnership working with health (developing formal integrated structures and governance arrangements).	01/04/15	31/03/16
	CSS306a	Continue to develop person centred approaches to support and empower citizens to gain independence and achieve the outcomes that are important to them, including working with the Social Services Improvement Agency to test the National Outcomes Framework.	01/04/15	31/03/16
	CSS307a	We will test a different way of working with citizens at risk of losing their independence that is community focused and geared towards promoting independence. This will be part of a national `Community Led Conversations' programme run by the NDTi	01/04/15	31/03/16
	MSSEWB201 3/03	Extra Care - Independent living in a safe and supported environment	15/04/13	
	PR000173	Single Point of Access		
	PR002863	Consultation on future of in-house services	13/01/15	24/05/17

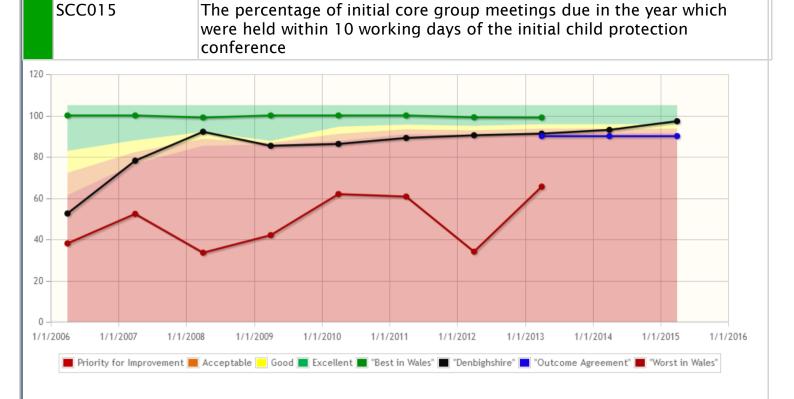
Outcome 10 - Vulnerable people are protected

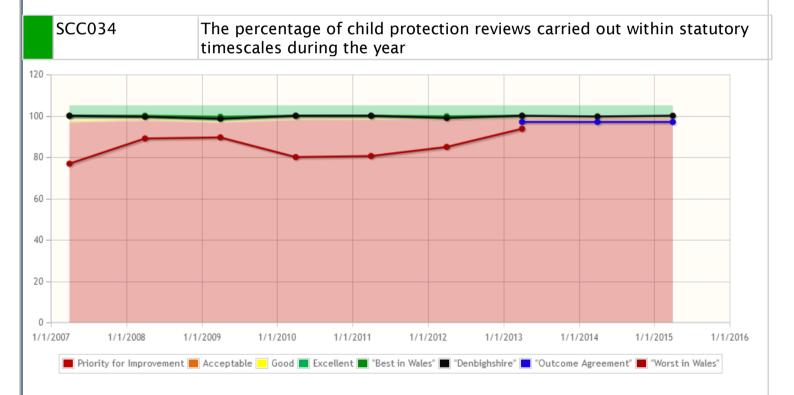
General Information

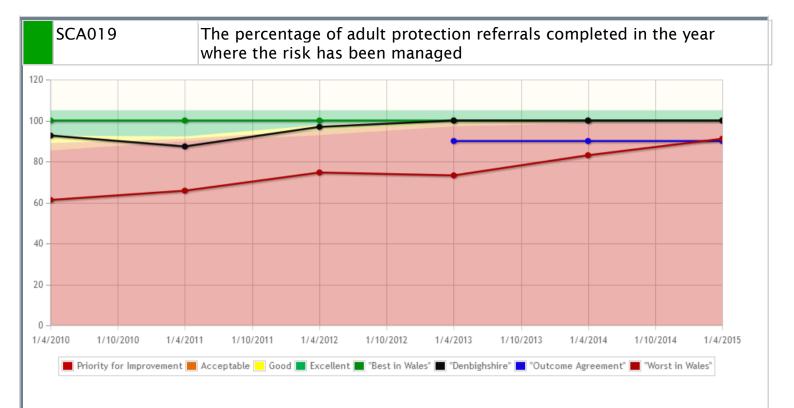
Status GOOD











Activities				
	CFS102a	Implement a coherent service wide approach to the use of risk models and risk management in the direct work with families.	01/04/14	31/03/16
	CFS106a	Develop a Strategy to further strengthen impact of early intervention services and an Options Appraisal for strengthening the interface between TAF and Intake Services	01/04/15	30/09/15
	CFS107a	Develop the final year plan for delivery of Families First to include preparation to exit from the programme	01/04/15	31/03/16
	CFS108a	Develop and deliver an effective training programme for `all staff' around providing stability for vulnerable families	01/04/15	31/03/17
	CFS207a	Implement actions from Foster Care Profile exercise undertaken in 2014/15.	01/04/15	30/06/16
	CFS208a	National Outcomes Framework Pilot for Looked After Children and children at risk of becoming Looked After	01/04/15	30/09/15
	CFS302a	Establish a learning framework for identifying and prioritising safeguarding issues to be addressed	01/02/14	31/03/15
	CFS303a	Implement Signs of Safety approach to manage child protection conferences	01/02/15	31/12/15
	CFS304a	Aim to ensure every child is subject to an appropriate intervention	01/05/15	31/03/16
	CFS305A	Improve basic Skills Set for communicating with children	01/04/15	31/12/15
	CFS306a	Implement an effective approach to Core Groups ensuring they adhere to the Treatment 1 implementation of a child protection plan	01/05/15	31/03/16

	Improve POVA processes to support the role of the Designated Lead Manager	01/07/15	31/03/16
	Improve processes to ensure more effective management of the DoLs workload	01/07/15	31/03/16

Outcome 11 - To produce an attractive environment for residents and visitors alike

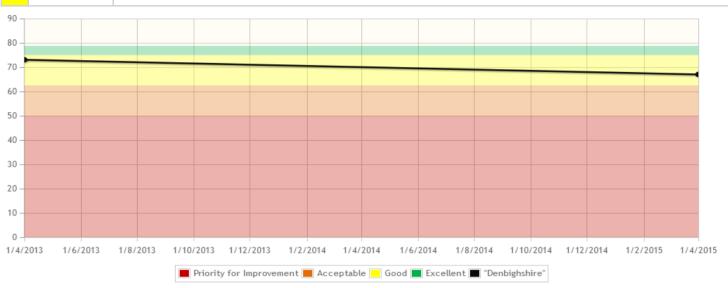
General Information

Status

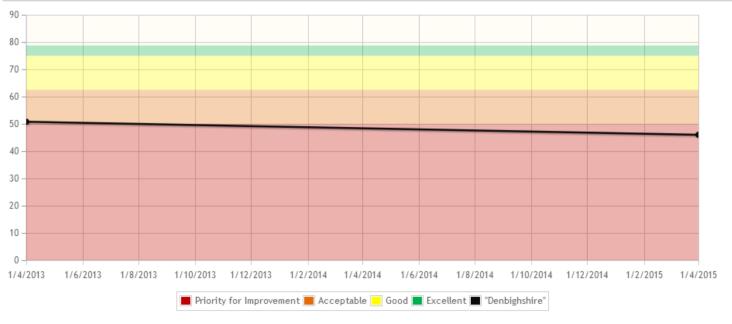
Good

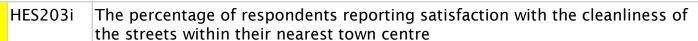


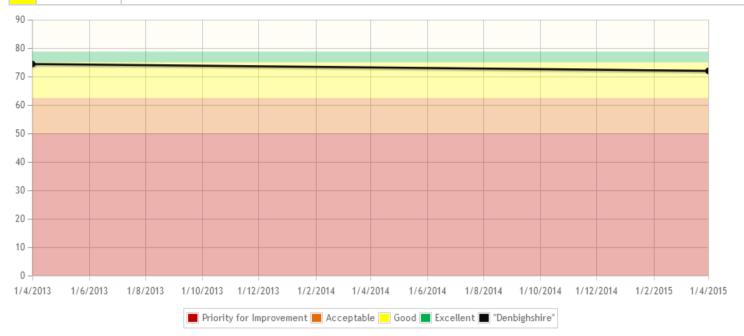
HES201i The percentage of respondents reporting satisfaction with the cleanliness of the streets within their local area

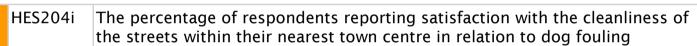


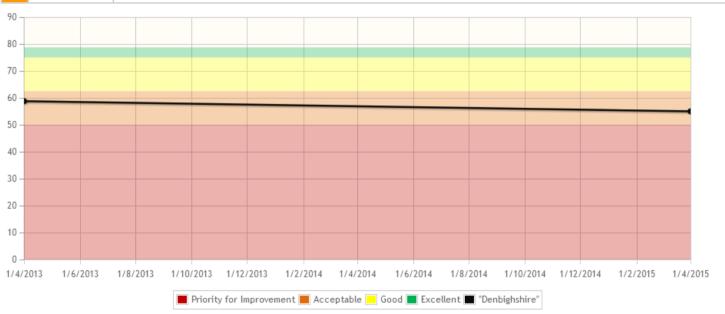


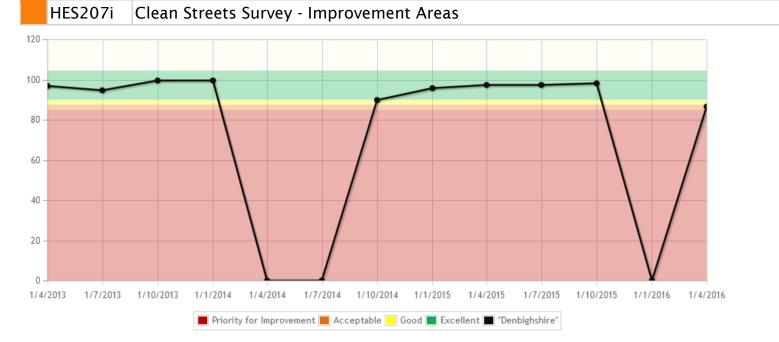


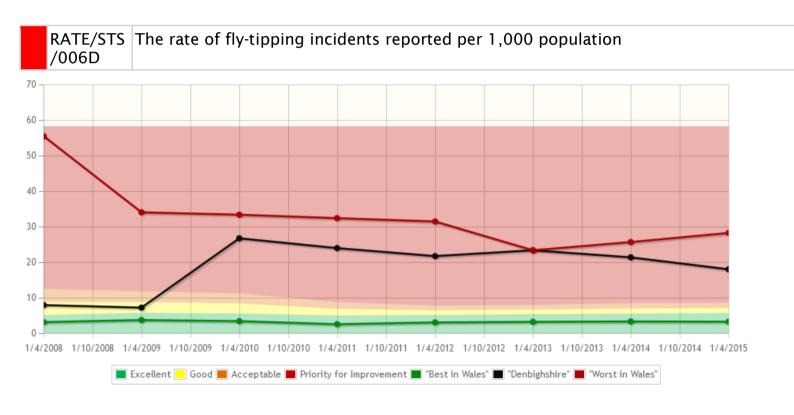


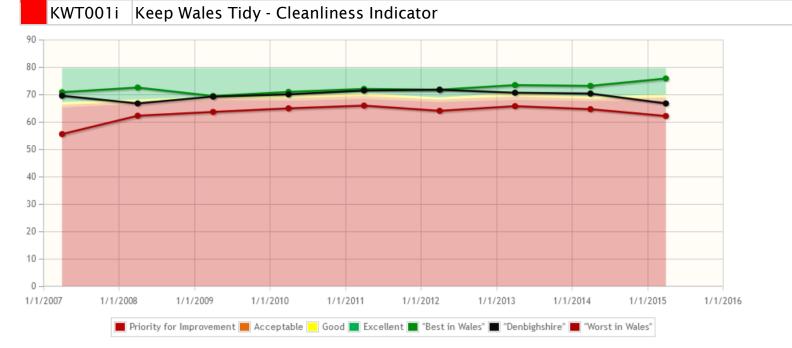


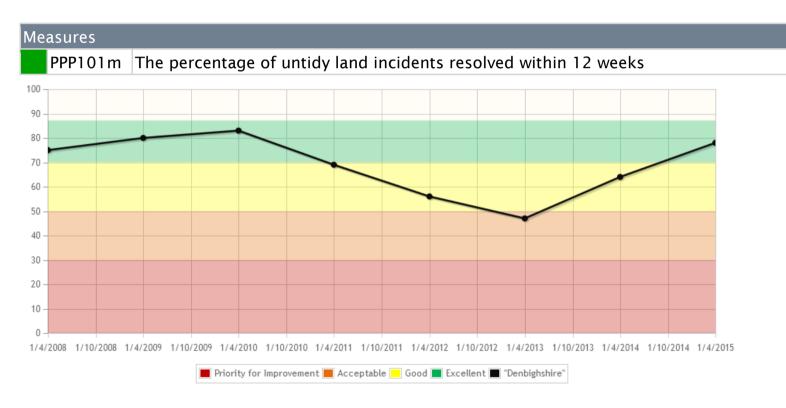


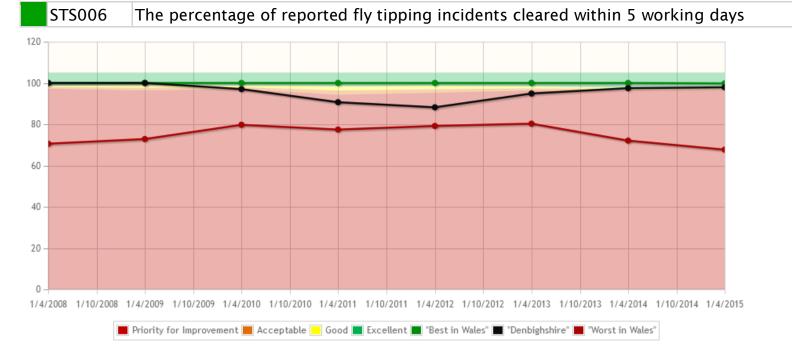


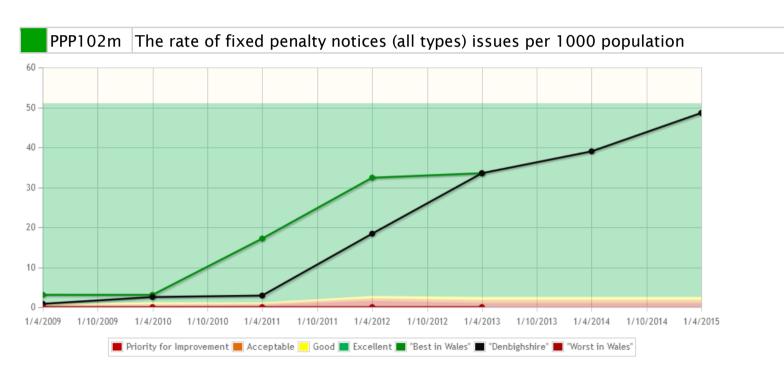


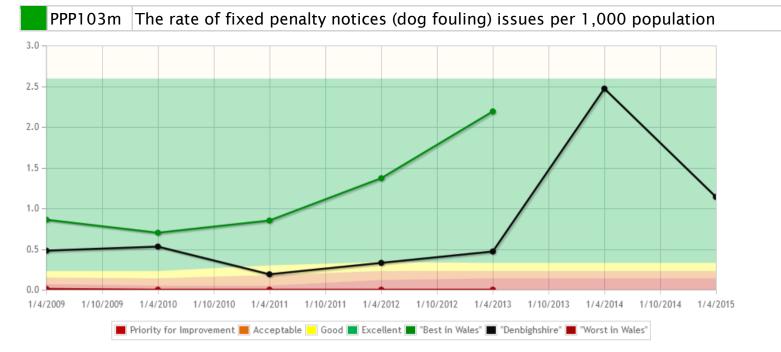












Activities					
	HES204a	Collaboration between Streetscene and Public Protection in relation to dog fouling	01/04/15	31/03/17	
	HES205a	Streetscene/Countywide engagement with the general public in relation to dog fouling	01/04/15	31/03/17	
	PPP104a	Develop and implement a coordinated approach to tackling identified eyesore sites across the county		31/03/15	
	PR000069	Former North Wales Hospital	01/03/10	31/03/16	

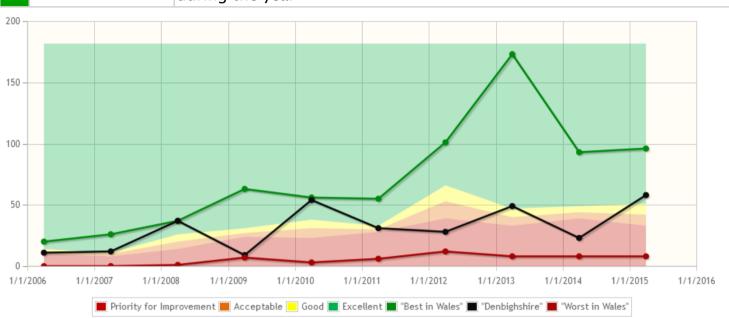
Outcome 12 - The housing market in Denbighshire will offer a range of types and forms of housing in sufficient quantity and quality to meet the needs of individuals and families

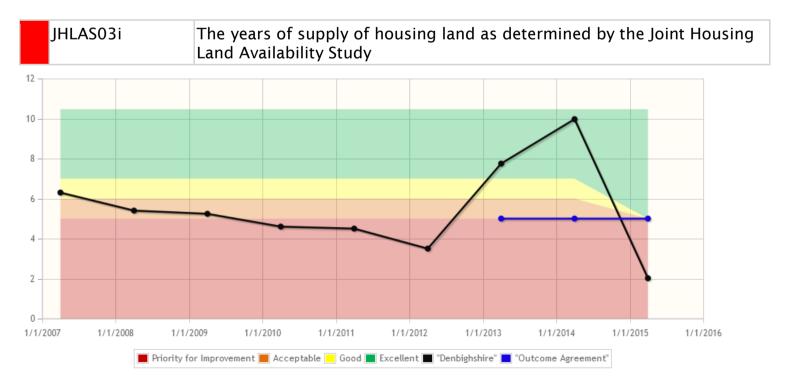
General Information

Status Good

Indicators

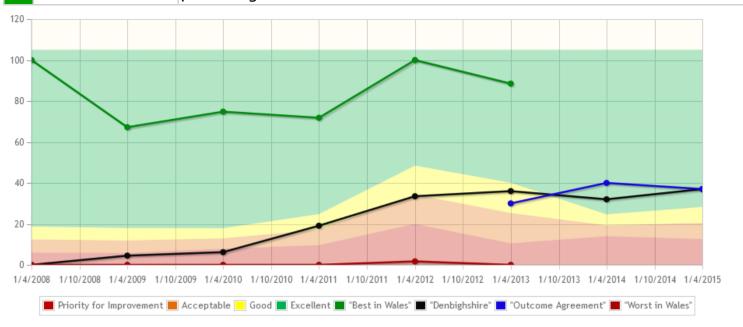
PLA006 The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year





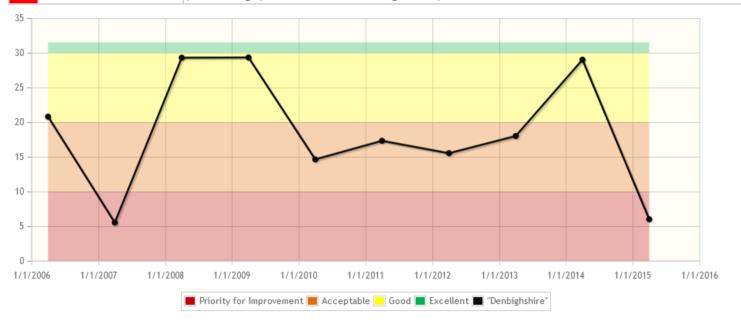
PSR007a

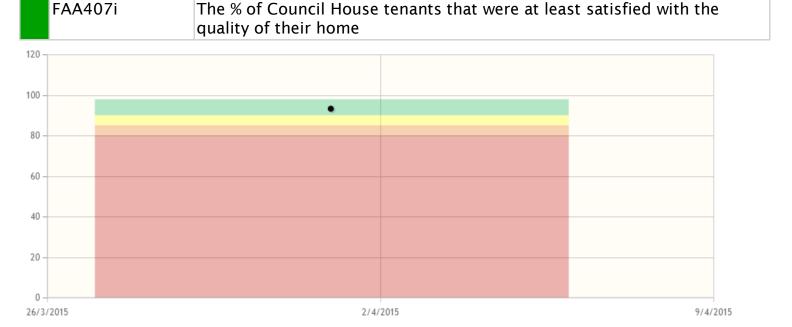
Of the Houses in Multiple Occupation known to the local authority, the percentage that have a full license



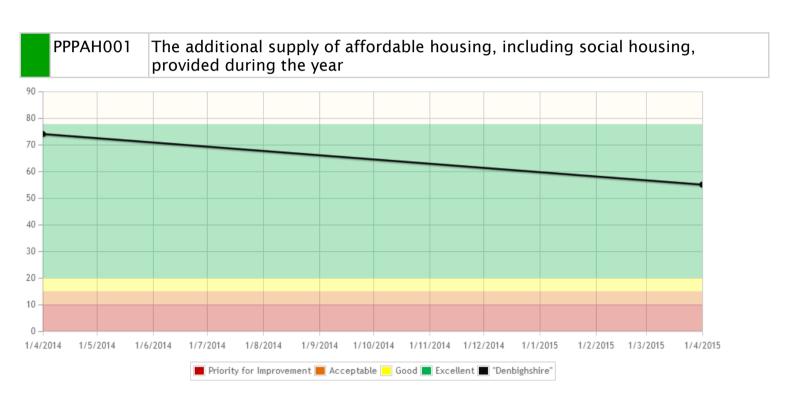
LI-PLA006

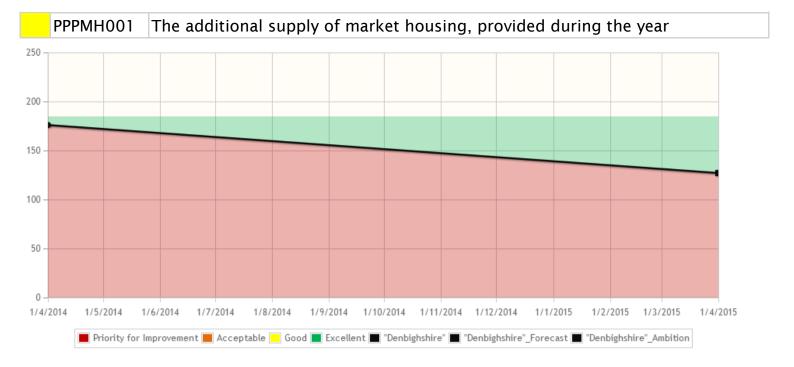
The number of additional affordable housing units granted planning permission as a percentage of all additional housing units granted planning permission during the year

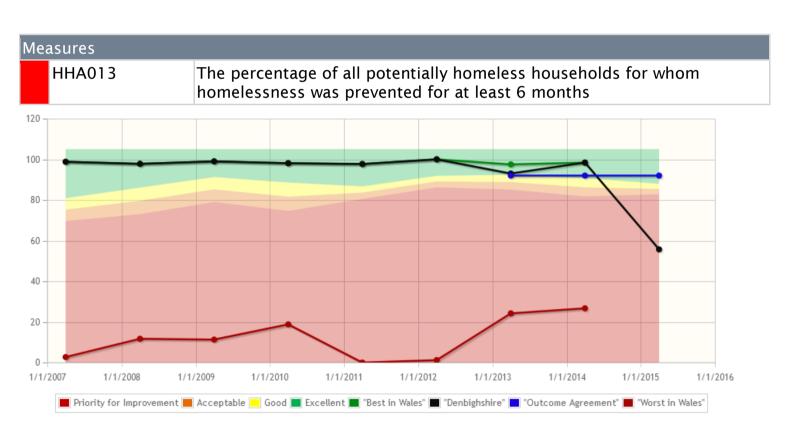




📕 Priority for Improvement 📕 Acceptable 🦲 Good 📕 Excellent 🔳 "Denbighshire"

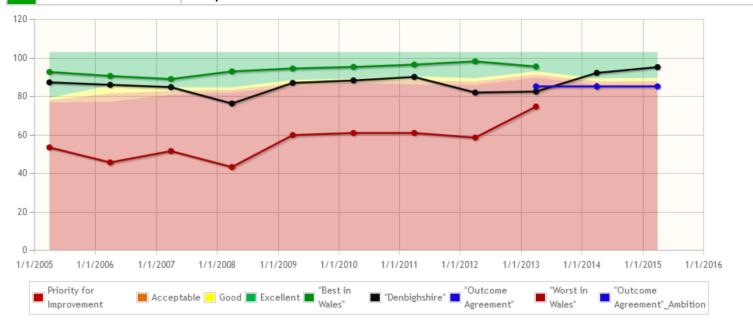


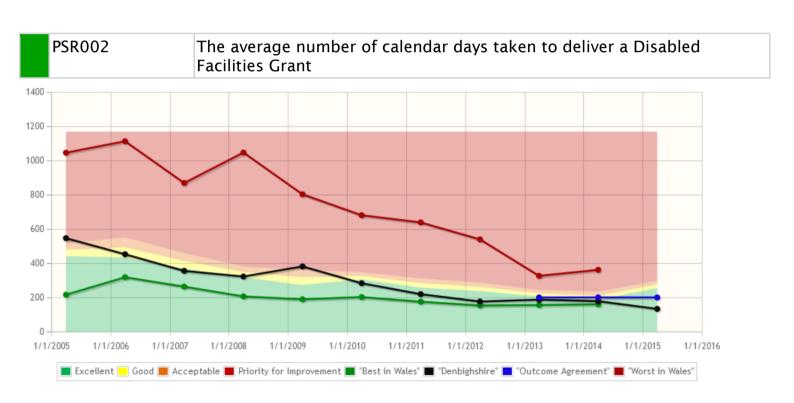






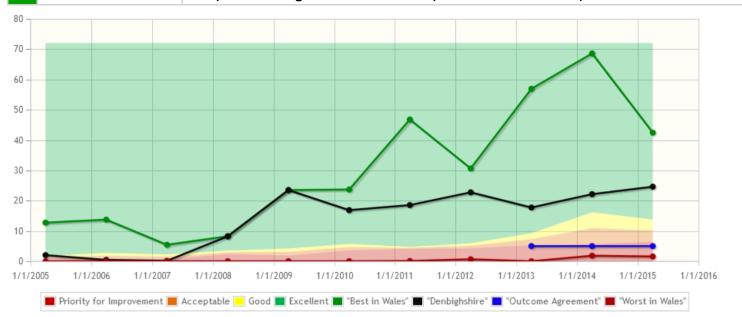
The percentage of householder planning applications determined during the year within 8 weeks





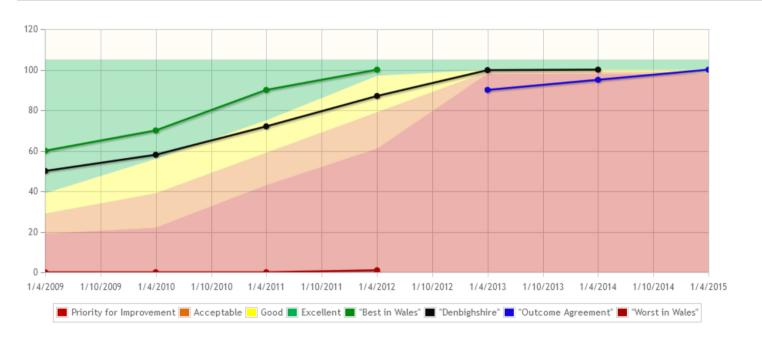


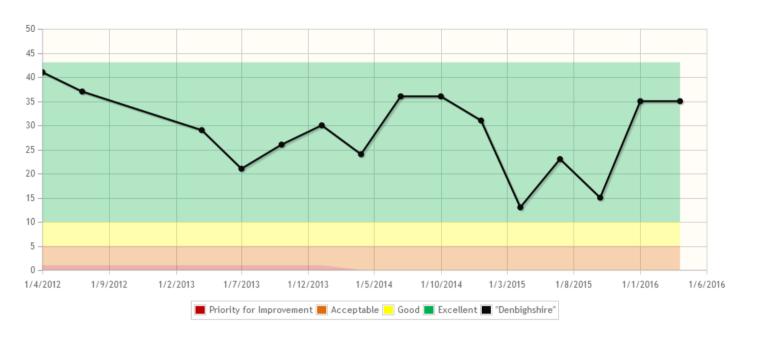
The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority



Y-HSG304m

The percentage of council properties compliant with the Welsh Housing Quality Standard





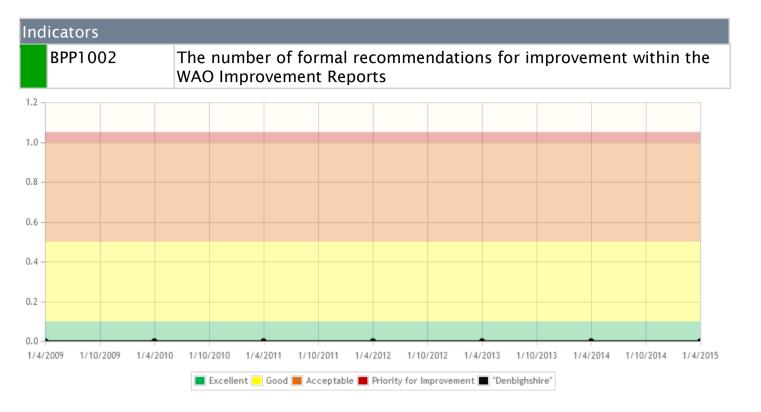
Activities			
FAA402a	Develop and embed some county-wide initiatives to enhance tenant engagement and satisfaction	01/04/15	31/03/16
FAA405a	Publish results from the 2014/15 Council Tenant survey	01/04/15	31/03/16
FAA502a	Undertake work to enable identified vacant private sector dwellings to be converted into Council Housing	01/04/15	31/03/16
FAA503a	Prepare sites to enable new Council House builds	01/04/15	31/03/16
FAH401a	Conduct condition surveys to update our intelligence around the housing stock, to include an analysis around high-cost maintenance properties	01/02/16	31/03/17
FAH402a	Review approach to surveying tenants about property condition / repairs	01/01/16	30/04/16
FAH403a	Profiling our tenants to understand current and future needs	01/01/16	30/09/16
FAH404a	Create a more coherent approach to property management and maintenance in order to assure best value for money	01/12/15	30/09/16
FAH405a	Develop and implement policy to support energy efficient housing within the council's stock	01/01/16	30/06/16
FAH406a	Develop programme for the electrical testing of properties (dedicated DLO operative)	01/01/16	30/04/16
FAH407a	Develop one approach to a Health & Safety policy for housing and corporate property (covering asbestos, fire, electrical, etc.)	01/01/16	30/06/16
FAH408a	Implement enhanced processes around the 'anything else?' approach to maintenance and repairs, allowing flexibility for operatives to deal with ad-hoc tasks and reduce the need for repeat visits	01/01/16	30/06/16
FAH409a	Evaluate the effectiveness of the Jewson supplier contract in preparation for its renewal / replacement, in partnership with neighbouring authorities	01/03/15	31/07/16
FAH410a	Develop a strategic asset management plan for our housing stock (link to Housing Strategy), which defines Denbighshire's own housing quality standard	01/01/16	30/06/16
FAH411a	Delivery of planned upgrade works to housing stock	01/04/16	31/03/17
FAH412a	Integration of housing and corporate property services to deliver best value (to include a review of the workforce, helpdesk, skill-gaps and contracts, etc.)	01/01/16	31/08/17
FAH413a	Improve strategic approach to the buying and selling of housing assets ('whole-street' approach), supported by intelligence around need and demand, for the benefit of housing stock	01/02/16	31/07/16
FAH414a	Undertake work to enable identified vacant private sector dwellings to be capyed and temporary accommodation, in partnership with	01/09/15	31/03/17

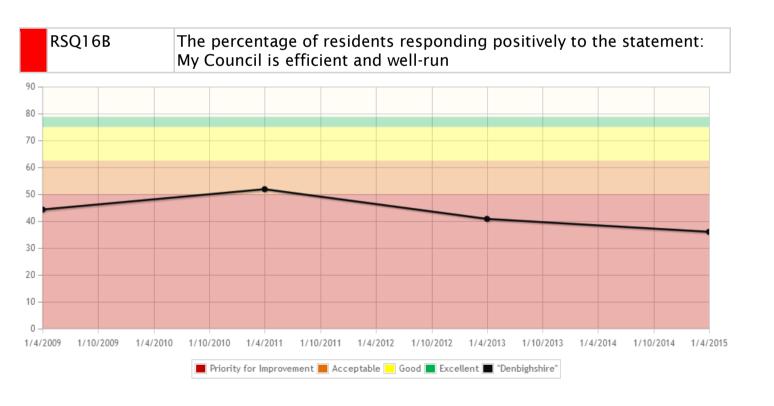
	homelessness services		
FAH415a	Develop a schedule to enhance our open space / play assets	01/10/15	31/10/18
FAH416a	Acquire sites to enable new social housing developments	01/12/15	31/03/17
FAH417a	Profiling of current Council Housing stock against need and demand with a view to explore opportunities of reclassification (i.e. Sheltered to general needs). Working in conjunction with RSL's & Housing Strategy	01/02/16	30/09/16
FAH418a	Review of all IT systems and data recording methods in Housing (Keystone, Coms, spreadsheets etc.)	01/01/16	
FAH419a	Review of Denbighshire County Council's Right to Buy Scheme and consider suspension	01/01/16	29/02/16
FAH513a	Create an action plan based on the results from the Council Tenant survey	01/08/15	31/10/15
HCD103a	Develop and deliver a Housing Strategy	01/04/14	31/03/16
MSSEWB201 3/03	Extra Care - Independent living in a safe and supported environment	15/04/13	
PPP201a	Deliver the Renewal Area projects in Rhyl to improve the conditions of private sector housing and environmental enhancements	01/04/14	31/03/16
PPP203a	Take a pro-active approach to encourage the private sector to bring forward allocated housing sites, to deliver mixed type and range of housing, by producing master plans, planning briefs and SPGs	01/04/14	31/03/15
PPP205a	Ensure as many Affordable Houses as possible are provided through the planning system and other methods of delivery	01/04/14	31/03/16
PPP207a	Improve the behaviour of private sector landlords	01/04/15	31/03/16
SCHSG206a	Service Challenge Actions: Housing: Ensure Service Challenge key actions are taken into account regarding the development of the Local Housing Strategy	04/03/15	31/10/15

Outcome 13 - Services will continue to develop and improve

General Information

Status Good





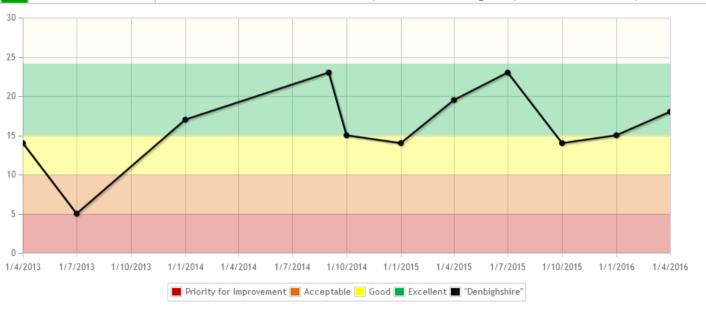


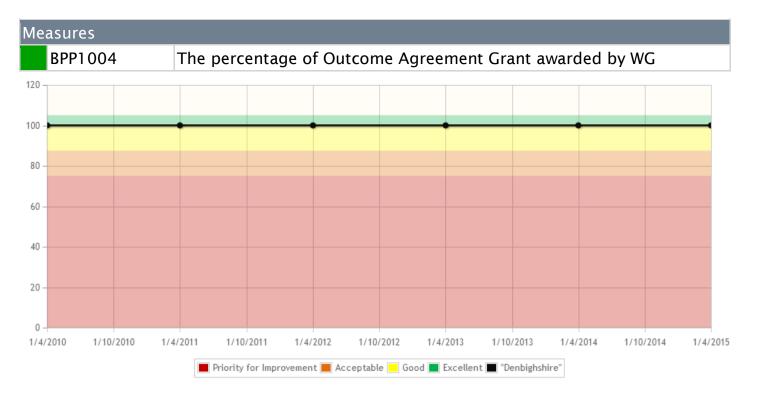
The percentage of residents responding positively to the statement: My council acts on the concerns of residents (excluding don't know)

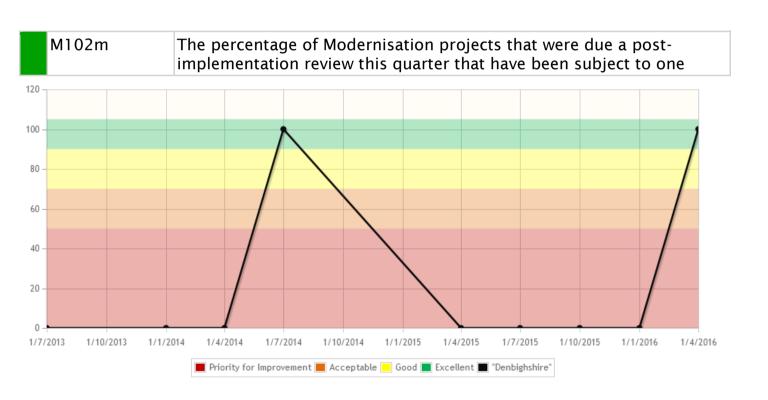


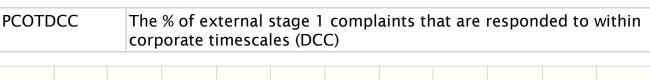
BIM3110i

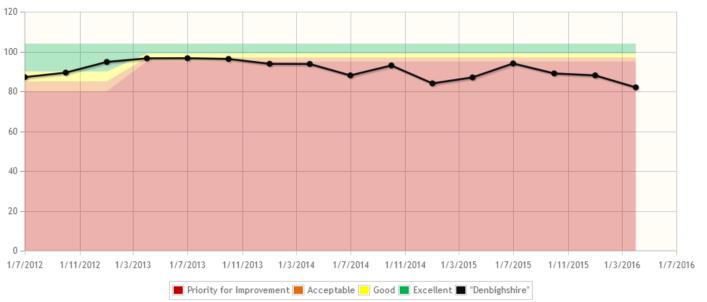
The percentage deviation from a good practice figure of 75% of Open projects generating a Green or Yellow ROYG status in terms of being on-track to deliver their outputs according to pre-defined scope

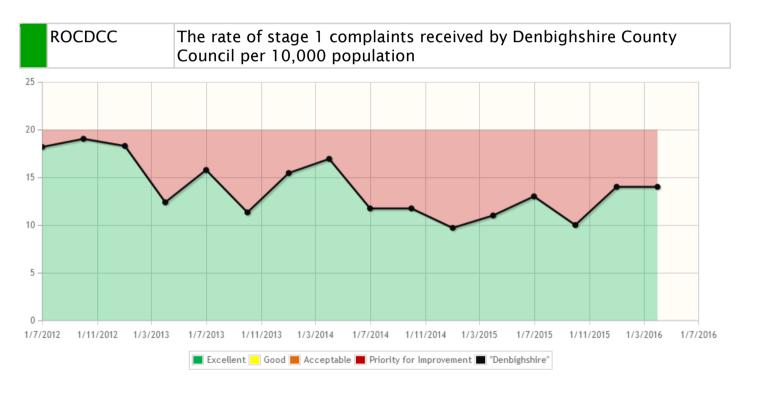












Act	Activities					
	BIM114a	Support Town and Area Champions and Member Area Groups to develop revised Town and Area Plans in collaboration with Partners and Communities in line with the Wellbeing Plan	01/04/15	31/03/16		
	EDU119a	Preparing for merger with Children & Family Services	01/04/15	31/03/16		
	LDS203a	Establish and operate a Task & Finish sub-scrutiny group to examine the Impact of Budget Cuts on the Corporate Plan and the Council's Performance	01/04/15	31/03/17		
	PR000317	Digital Choice - Getting the Customers Ready	21/10/14	01/11/15		
	PR000494	Archives & Records Management Transformation	01/09/14	31/05/16		
	WLS001	Consider our position in relation to the Welsh Language Standards set by the Welsh Language Commissioner and develop an action plan to deliver them	01/04/15	31/03/17		

Outcome 14 - More flexible and effective workforce supported by cost efficient infrastructure

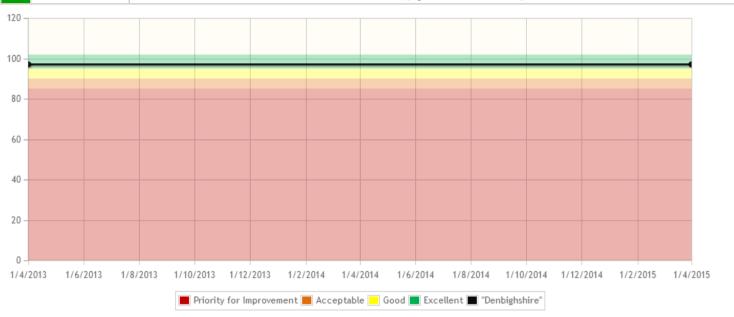
General Information

Status Acceptable

Indicators

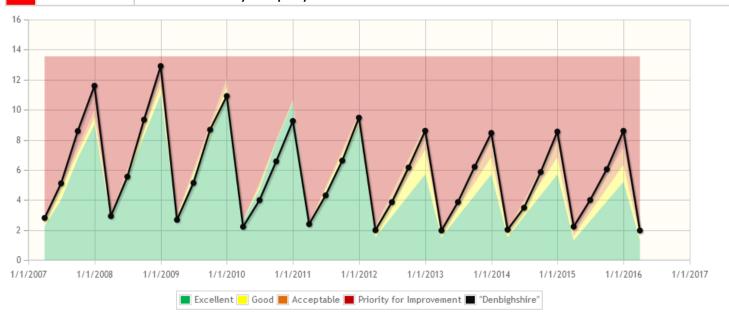
M202a

Staff Survey Q3a - The percentage of staff responding positively to the statement: I have the skills to do my job effectively



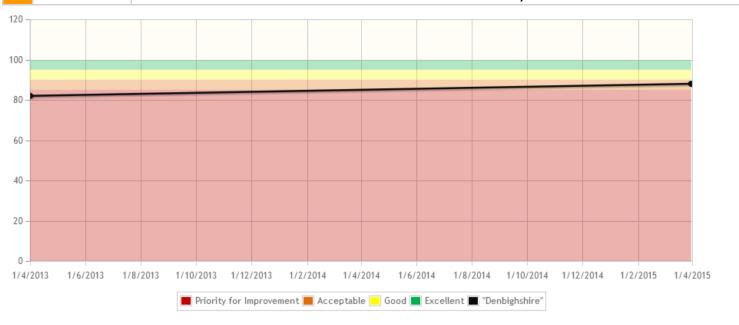
QCHR002

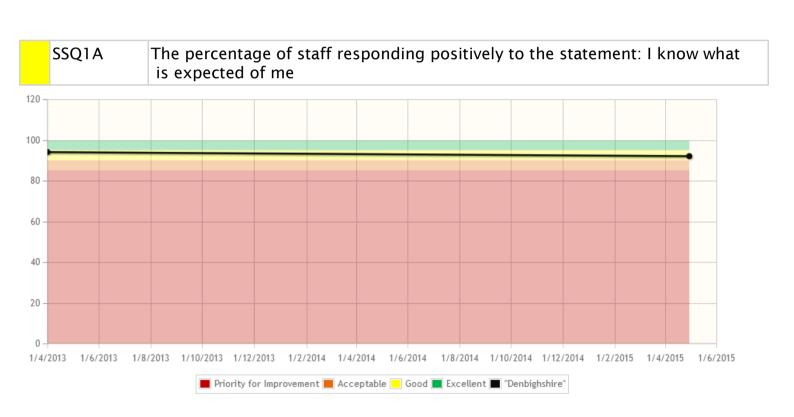
(Corporate) The number of working days/shifts per full time equivalent (FTE) local authority employee lost due to sickness absence

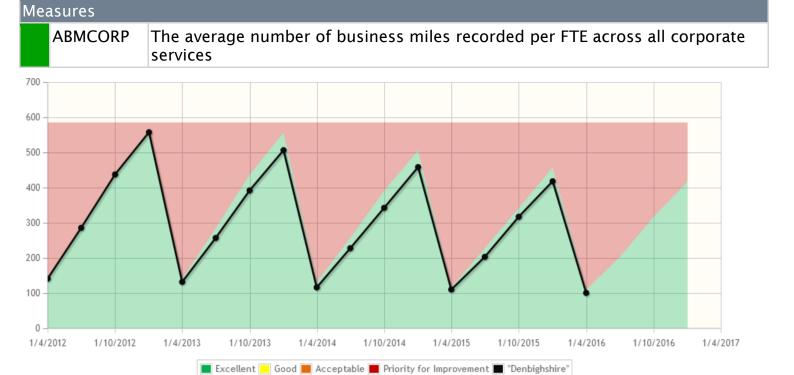


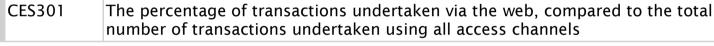


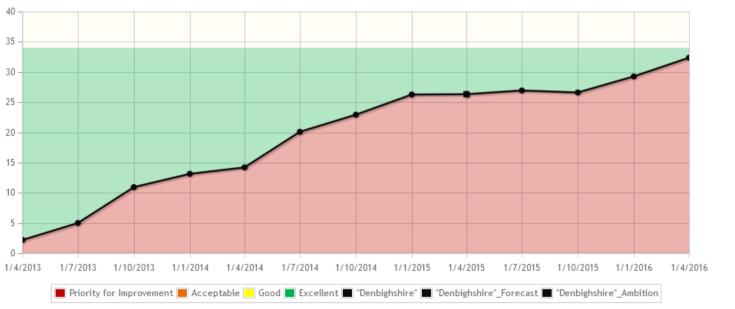
The percentage of staff responding positively to the statement: I have access to the information and IT I need to work efficiently

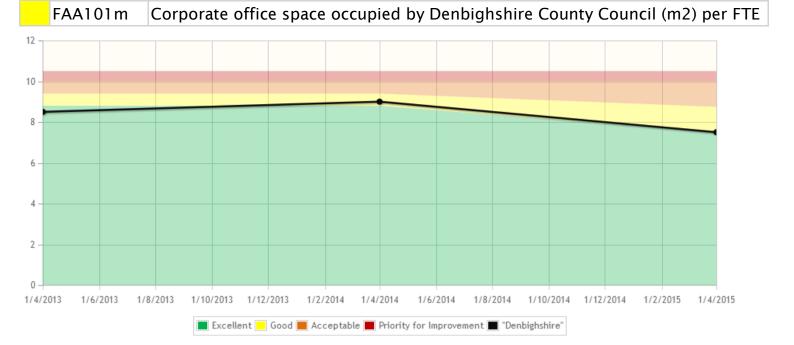


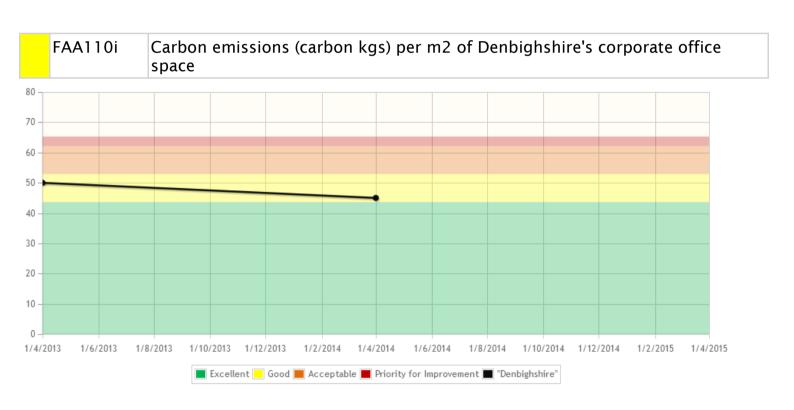


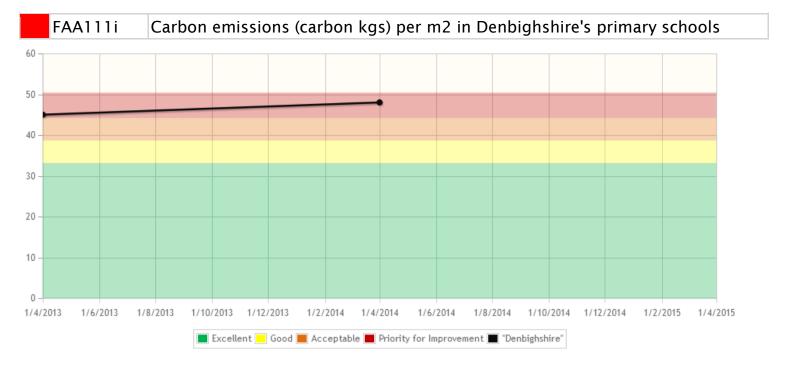


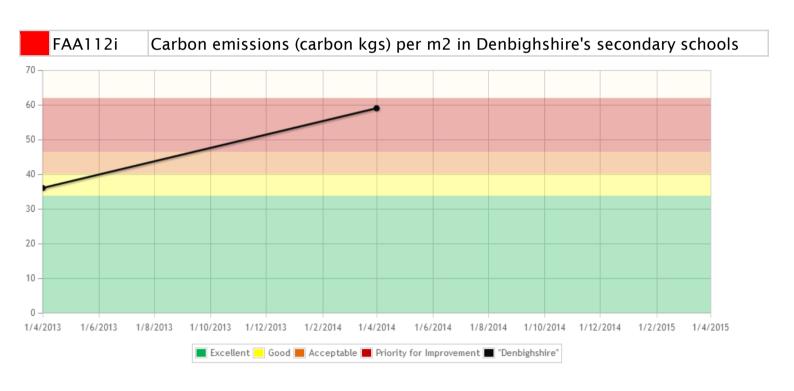


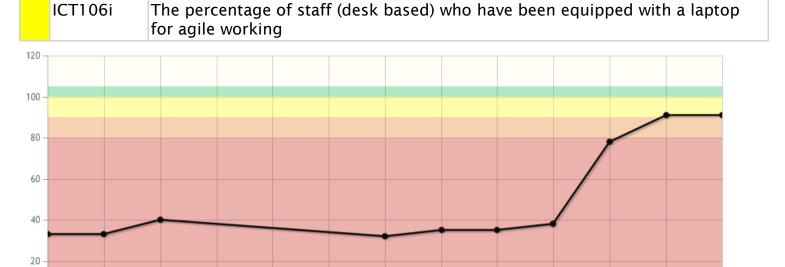


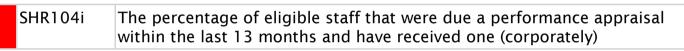












1/10/2014

📕 Priority for Improvement 📕 Acceptable 📒 Good 📕 Excellent 🔳 "Denbighshire"

1/1/2015

1/4/2015

1/7/2015

1/10/2015

1/1/2016

1/4/2016

1/4/2013

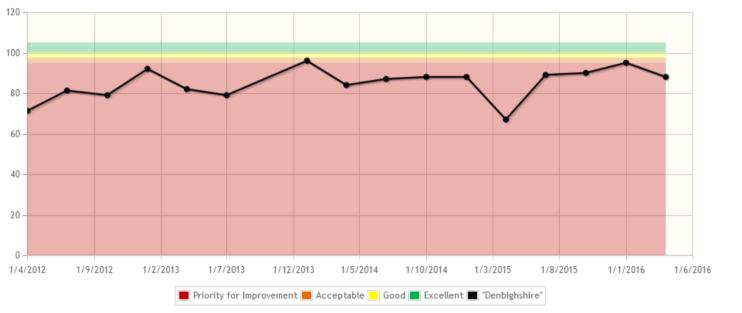
1/7/2013

1/10/2013

1/1/2014

1/4/2014

1/7/2014



Act	Activities					
	FAA302a	Introduce an apprenticeship scheme for the repairs & maintenance section	01/04/15	31/03/16		
	PMPDCC	Implement the project: Change Management the Denbighshire Way	01/04/14	31/03/16		
	PR000073	Brighton Road Office Closure				
	PR000157	Electronic Document and Record Management System (EDRMs)	01/04/13	31/03/17		
	PR000251	Centralised Mailroom Project	01/04/15	30/04/17		
	PR000304	Outlook Rollout	28/05/14	31/03/16		
	PR000309	Windows 2003 Migration		31/12/15		
	PR000318	Digital Choice - Getting the council ready	01/10/14			
	PR000344	Flexible Working	01/08/14	31/12/15		
	PR003096	Central Invoice Registration Phase 2	01/10/14	31/03/18		

Eitem Agenda 7

Adroddiad i'r: Cyngor Sir

Dyddiad y Cyfarfod: 18 Hydref 2016

Aelod / Swyddog Arweiniol: Y Cynghorydd Jason McLellan

Awdur yr Adroddiad: Pennaeth Gwasanaethau'r Gyfraith, Adnoddau Dynol

a Democrataidd

Teitl: Adroddiad blynyddol y Pwyllgor Llywodraethu

Corfforaethol

1. Am beth mae'r adroddiad yn sôn?

- 1.1 Mae'r adroddiad hwn yn ymwneud â gwaith y Pwyllgor Llywodraethu Corfforaethol (y Pwyllgor) ar gyfer y Flwyddyn Ariannol 2015/16.
- 2. Beth yw'r rheswm dros lunio'r adroddiad hwn?
- 2.1 I hysbysu'r holl Aelodau am waith y Pwyllgor.
- 3. Beth yw'r Argymhellion?
- 3.1 Bod yr Aelodau yn nodi cynnwys yr adroddiad.
- 4. Manylion am yr adroddiad
- 4.1 Mae'n statudol ofynnol i'r Cyngor, dan ddarpariaethau Mesur Llywodraeth Leol Cymru 2011, gael Pwyllgor Archwilio. Y Pwyllgor yw pwyllgor dynodedig y Cyngor ar gyfer y diben hwn. Rôl statudol y Pwyllgor Archwilio yw adolygu a chraffu ar faterion ariannol yr awdurdod, llunio adroddiadau a gwneud argymhellion mewn perthynas â materion ariannol yr awdurdod, adolygu ac asesu trefniadau rheoli risg, rheolaeth fewnol a llywodraethu corfforaethol yr awdurdod, a gwneud adroddiadau ac argymhellion i'r awdurdod ynghylch digonolrwydd ac effeithiolrwydd y trefniadau hynny. Mae'n ofynnol i'r Pwyllgor arolygu trefniadau archwilio mewnol ac allanol yr awdurdod, ac adolygu'r datganiadau ariannol a lunnir gan yr awdurdod. Y Pwyllgor hefyd yw'r corff sy'n gyfrifol am gadw'r Cyfansoddiad dan arolwg.
- 4.2 Mae Cyfansoddiad y Cyngor yn darparu bod aelodaeth y Pwyllgor yn cynnwys chwe Aelod etholedig ar sail cydbwysedd gwleidyddol. Nid oes gofyniad statudol i'r Pwyllgor fod yn wleidyddol gytbwys. Mae gofyniad statudol i gael o leiaf un aelod lleyg annibynnol o'r Pwyllgor a'r aelod lleyg presennol yw Mr Paul Witham.
- 4.3 Bydd Swyddog s151 y Cyngor, y Swyddog Monitro a Phennaeth Archwilio Mewnol neu eu cynrychiolwyr yn mynychu pob cyfarfod y Pwyllgor. Yn ogystal, bydd swyddogion Swyddfa Archwilio Cymru yn mynychu pob cyfarfod.

- 4.4 Mae Cadeirydd y Pwyllgor wedi paratoi adroddiad o weithgareddau'r Pwyllgor dros y flwyddyn ddiwethaf, sydd ynghlwm fel Atodiad 1.
- 5. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?
- 5.1 Mae gwaith y Pwyllgor o ran craffu rheolaethau materion ariannol, rheoli risg a llywodraethu corfforaethol y Cyngor yn cynorthwyo'r Cyngor wrth gyflawni'r Blaenoriaethau Corfforaethol.
- 6. Faint fydd hyn yn ei gostio a sut fydd yn effeithio ar wasanaethau eraill?
- 6.1 Nid oes unrhyw gostau uniongyrchol yn gysylltiedig â'r adroddiad hwn.
- 7. Beth yw prif gasgliadau'r Asesiad o Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad o Effaith ar Les o'r <u>wefan</u> a dylai gael ei gynnwys fel atodiad i'r adroddiad hwn
- 7.1 Nid yw'r adroddiad hwn yn cynnwys unrhyw gynnig ond, yn hytrach, mae'n adroddiad ar y gwaith a wnaed gan y Pwyllgor dros y flwyddyn ddiwethaf. Felly, nid oes angen unrhyw asesiad effaith.
- 8. Pa ymgynghoriadau a gynhaliwyd gyda'r Pwyllgorau Archwilio ac eraill?
- 8.1 Mae'r Cadeirydd wedi darparu adroddiad ar lafar i'r Pwyllgor.
- 9. Datganiad y Prif Swyddog Cyllid.
- 9.1 Mae'r Pwyllgor yn rhan allweddol o drefniadau llywodraethu'r Cyngor. Mae craffu effeithiol o brosesau ariannol, systemau a thrafodion sylweddol yn elfen hanfodol o reolaeth fewnol ac yn darparu lefel o sicrwydd i'r cyngor ehangach a rhanddeiliaid eraill.
- 10. Pa risgiau sydd ac a oes unrhyw beth y gallwn wneud i'w lleihau?
- 10.1 Y risg o beidio â chael Llywodraethu Corfforaethol neu Bwyllgor Archwilio effeithiol yw nad oes trosolwg o lywodraethu corfforaethol y Cyngor, sydd yn rhan allweddol o berfformiad da. Gall llywodraethu corfforaethol gwan gyfrannu at fethiannau o ran darparu gwasanaethau.
- 11. Pŵer i wneud y Penderfyniad
- 11.1 Nid oes angen gwneud penderfyniad o ganlyniad i'r adroddiad hwn.

Corporate Governance Annual Report 2015/2016

Introduction

This is the second annual report detailing the work of the Corporate Governance Committee. As the committee has primarily, although not exclusively, an audit and governance role, the work of the committee is not included in the Annual reports of the other scrutiny committees. The Chair of Corporate Governance has previously provided a verbal report to the Committee, giving an overview of the detailed work the committee has undertaken throughout the year.

The Role and Structure of the Corporate Governance Committee

The primary role of the Corporate Governance Committee is to ensure that Denbighshire's governance framework is robust and fit for purpose. The Terms of Reference of the Committee are contained in the Councils Constitution. This report does not seek to merely repeat these terms, but to outline how the Committee has undertaken its roles and responsibilities over the year. Its role is primarily an audit committee, but its work touches on a wide range of issues across the County.

The Councils Constitution also defines, to some extent, the structure and membership of the Corporate Governance Committee. The Chair of the Committee is appointed from the main opposition group of the council. The nature of the Committee is to robustly test and challenge procedures and policies and as such Cabinet Members do not sit on the Committee. However Lead Members do often attend meetings when appropriate and contribute to discussions and debates. A lay member Mr. Paul Whitham also sits on the committee.

The main broad headline areas the Committee deals with are:

- An audit role in scrutinising the outcomes from internal audit reports and considering the findings and recommendations of external audits, such as those from the Wales Audit Office, (WAO) the Care and Social Services Inspectorate Wales and other outside regulatory bodies.
- To review and approve internal audit strategy.
- Risk Management. Ensuring that Risk Management systems are in place to identify, manage risk and take actions to mitigate against such risks.
- Financial Management. To oversee and scrutinise the budget setting process and to ensure full member engagement within that process. To consider and approve the Annual Statement of Accounts and ensure accounting policies and practice has been adhered to. To oversee the Treasury Management Strategy on investment and borrowing, during a challenging economic climate.
- To scrutinise and recommend to Council and Cabinet policy on areas such as fraud, corruption and whistleblowing.

- To deal with the important issues of Information Management, Freedom of Information requests and Data Protection. To ensure that Denbighshire is fully compliant with the legal requirements and responsibilities it has in this area.
- Monitor and review the operation of the Councils Constitution.
- Monitor and update the Governance Improvement Plan
- To review complaints and complaint policy and consider Customer feedback.
- To receive reports on and review the operation of the Council's Whistleblowing arrangements

In addition the committee has dealt with a number of issues arising from the course of events which will be referred to later in this report.

The Committee has worked closely with outside regulatory bodies, particularly the Wales Audit Office, with whom the Committee and the Council has a good working relationship.

The report will now look in more detail at some of the larger and important work the Corporate Governance Committee has undertaken.

The Budget Setting Process

The committee continues to oversee the process for setting the Councils Annual Budget. In the current climate this is one of the most important areas of work, ensuring that elected members are as engaged as is possible in the budget setting process. This is now a standing agenda item for every meeting.

As a Council we continue to face ongoing and unprecedented cuts to our funding. It remains vital that members are fully engaged in the often difficult decisions that need to be made and that we all feel the process is robust, accountable and member led. As budgets are expected to become ever tighter the processes in place for this to continue will need to be reviewed and the Committee will continue to scrutinise the whole budget setting process.

Procurement

Over the year the committee oversaw a wide program of transformation of the procurement process. New structures and processes have been put in place with the ultimate aim of saving money through efficient and effective procurement, delivering more and better community benefits and adopting a process better equipped to support more local businesses with support to improve the quality of their bids and to improve their chances of securing contracts with the council. The Committee also stressed the importance of the Procurement Transformation Board working more closely with the Economic Ambition Board.

Welsh Audit Office Annual Improvement Report

The Committee considers this external report, completed by the Wales Audit Office (WAO) every year. The report details Denbighshire's planning and reporting arrangements in order to meet statutory continuous improvement duties. The report informed the Committee of the WAO's Conclusion and Improvement Proposals.

The overall conclusion had been that, "The Council continued to make progress in delivering improvements in all of its priority objectives and its track record in delivering its financial objectives mean it is well placed to secure continuous improvement in 2015-16." There had been no formal recommendations and only two Improvement Proposals had been made. These were to ensure that roles and responsibilities are clear for the achievement of the new affordable housing objective and review its working practices against the recommendations in the Auditor General's 2014-15 Local Government National Reports, and implement improvements as necessary. These have been addressed, particularly through the new Housing Strategy.

There were a number of all Wales concerns in the appendices of the WAO report which weren't specific to Denbighshire, but it was felt prudent to look at these. Two areas highlighted were the rise of young people neither in employment, education or training, so called NEETs, and mitigating the adverse effects of UK Government welfare reform. Both these areas now cover the work of the Tackling Poverty Board.

The Annual Improvement Report is an example of using an external report to hold a mirror to ourselves and see what areas we can improve and implement the changes necessary to improve and move forward.

Constitution

The committee oversaw the implementation of the new model constitution for Wales. The Corporate Governance Committee terms of reference require any intended changes to the Council Constitution to be considered first before formal adoption by the Full Council.

A detailed discussion was held in to this and particularly the new officer's scheme of delegation and protocols on member/officer relations. The Committee also considered potential amendments to its own terms of reference. In particular there has been discussion of potential areas of work that could be transferred to the Standards Committee. Ultimately the Committee's view was that it did not want to transfer areas of work to that Committee.

Statement of Accounts

Denbighshire has a statutory duty to produce a Statement of Accounts which complies with International Financial Reporting Standards. The Auditor General issued an Unqualified Audit Report for our Statement of Accounts. As in previous years a high level of assurance had been provided and the Statement of Accounts had been prepared to a very high standard. This is a huge piece of work for Richard Weigh and the Finance team, and they warrant the Committee's thanks in undertaking this task. Members received assurance that the accounts had been produced in compliance with the relevant standards and that the process underpinning the production of the accounts was robust.

Treasury Management Report

The Corporate Governance Committee is tasked with reviewing the report from the Treasury Management Team in to Denbighshire's investment and borrowing activity, set against the prevailing economic conditions at the time. This provides members with detailed analysis of our investments and borrowing and also an understanding of the wider economic environment which impacts on this area. Treasury Management is also associated with risk, another issue the Committee is tasked with.

PFI Agreement

The committee oversaw the complex exit from what was generally perceived to be an onerous and unfavourable agreement. Over £25million had been paid thus far and a further £41million would have been paid under the lifetime of the PFI agreement. Negotiating out of the contract has also meant we have control over County Hall, which in itself allows further substantial savings.

The committee received reports on the complex and indeed unique negotiations that were on going between the various other interested parties. We were one of the first councils to do this and it has put us in a unique position.

Internal Audit

The Head of Internal Audit (HIA) provides an annual report to provide the Corporate Governance Committee with assurance. The report details the HIA's overall opinion on the adequacy and effectiveness of the Council's framework of governance, risk and control during the year. This in turn informs the "annual governance statement". This is a requirement of The Public Sector Internal Audit Standards (PSIAS).

The committee also oversees the Internal Audit strategy which provides details of the proposed Internal Audit projects for the year that would allow the Head of Internal Audit to provide an "opinion" on the adequacy and effectiveness of the Council's framework of governance, risk and control during the year.

A revised Internal audit Charter (IAC) was approved by the committee during the year. This was following a restructure within the Internal Audit service. The Public Sector Internal Audit Standards (PSIAS) required the Head of Internal Audit to develop and maintain an up to date IAC. The Charter defined the purpose, authority and responsibility of the internal audit activity and included details of

- the definition of internal auditing;
- the Head of Internal Audit's reporting lines;
- · Internal Audit's access rights;
- the scope of Internal Audit's work;
- · Internal Audit's structure and resources; and
- Internal auditor responsibilities.

Internal Audit reports on services which have had a low assurance are presented to the committee throughout the year. The reports are detailed, informative and set out in such a way to allow members an insight into the difficulties highlighted, and more importantly the suggested action plan to address the issues of concern. This allows the committee to monitor the improvement or otherwise of any service subject to an agreed action plan. It is an important mechanism for the committee to constantly ensure services are performing and delivering.

This year reports have been presented, amongst other reports on the following

- The Monitoring of Council funded service providers
- Corporate safeguarding
- Corporate Fleet Management
- School financial management
- Issues around the contracts and procurement process for the West Rhyl Coastal Defences

This report should recognize the work of Ivan Butler and his team in undertaking these often complex pieces of work, especially at a time when Internal Audit has faced restructuring.

Often trends can emerge from Internal Audit reports, for example the Committee is now looking to further investigate financial management and training in schools and on governing bodies.

Corporate Risk

An annual report summarising how the Corporate Risk register is monitored and managed is presented to the Committee. The Corporate Risk Register enables the council to manage the likelihood and impact of risks that it faces by evaluating the effect of any current mitigating actions, and recording deadlines and responsibilities for further action that should enable tighter control. This year The Well-being of Future Generations Act meant that the way in which risks were considered and managed would need to be reviewed in line with the new legislation, having regard to the five principles of sustainable development.

Other Work of the Committee

The Committee also considered a number of further internal and external reports.

The Senior Information Risk Officer presents a report which details issues arising from the Data Protection Act and any complaints or issues from the Information Commissioner in relation to Freedom of Information requests. There had been no major breach of the Data Protection Act by the Council in this period, and only 2 had been considered to have been sufficiently serious to report them to the Information Commissioners Officer (ICO), as opposed to 4 the previous year. There had also been an overall reduction in the number of cases which had required action by the SIRO, from 8 last year to 5 this year.

The Committee fed in to a national consultation on the use of FOI requests and the charging structure. Despite officers sometimes having to deal with frequent requests it was felt by the committee to increase charges for FOI requests would be against the ethos of the original legislation in terms of its aim to achieve open and transparent government.

A national WAO report on Councils management of employees departing employment early and if we are achieving best value was considered. Denbighshire compared favorably with other counties.

A new Whistleblowing policy was approved by the Committee. A revised policy was needed as a result of legislative changes which required more clearly defined roles and responsibilities in the process. The Policy provided staff with an assurance that they could raise issues of concern without fear of reprisal, and provided an early warning system which could indicate a potential problem.

A Test of Assurance report was completed and presented to the committee following the merger of Children and Education Services.

Summary

It has been another busy year for the Corporate Governance Committee. The Committee has dealt with its ongoing role of Internal audit, dealing with a number of outside regulatory bodies, monitoring risk management, Treasury management and policies on information management fraud

and complaints. It has overseen important areas of work, such as the Constitution, the Procurement Transformation and the negotiations over the PFI agreement. It has continued to deal with difficult situations when services have been identified with shortcomings, but has also overseen areas where those subject to a low assurance have worked hard, addressed concerns and improved the vital services residents rely on.

We remain in uncertain and difficult economic times for Local Government. In terms of the important task of overseeing budget setting processes we need to remain vigilant that these allow us as members to fully engage with decisions which will affect all our residents.

I would like to thank all of the elected members who have sat on the committee for their hard work, frequently digesting large documents, asking probing and relevant questions on often complex legal and financial issues and always having regard to improving services for the residents we represent. I would like to thank Gary Williams, Ivan Butler, Richard Weigh and all their respective teams.

Cllr Jason McLellan Chair of Corporate Governance Committee



Eitem Agenda 8

Adroddiad i'r: Cyngor Sir

Dyddiad y Cyfarfod: 18 Hydref 2016

Cadeirydd y Pwyllgor Archwilio / Swyddog: Y Cynghorydd Huw Hilditch Roberts

(Cadeirydd y Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio)/Steve Price (Rheolwr Gwasanaethau

Democrataidd)

Awdur yr Adroddiad: Rhian Evans (Cydlynydd Archwilio)

Teitl: Cryfhau a Gwella Archwilio yn Sir Ddinbych

1. Am beth mae'r adroddiad yn sôn?

Cynnydd hyd yma gyda gweithredu'r Cynllun Gweithredu ar Wella Archwilio, a chanfyddiadau allweddol yr ymarfer hunanwerthuso archwilio diweddar.

2. Beth yw'r rheswm dros lunio'r adroddiad hwn?

- 2.1 Diweddaru'r Cyngor ar gynnydd hyd yma gyda gweithredu'r Cynllun Gweithredu ar Wella Archwilio (Atodiad 1), a chanfyddiadau allweddol yr ymarfer hunanwerthuso archwilio diweddar: ac
- i geisio syniadau aelodau ar gyfer cryfhau archwilio yn Sir Ddinbych yn barod ar gyfer tymor newydd y Cyngor ym mis Mai 2017.

3. Beth yw'r Argymhellion?

Bod y Cyngor yn ystyried:

- 3.1 y cynnydd hyd yma gyda gweithredu'r Cynllun Gwella Archwilio;
- 3.2 canfyddiadau'r ymarfer hunanwerthuso archwilio, a'r gwaith sy'n mynd rhagddo i fynd i'r afael â gwendidau a nodwyd; ac
- 3.3 awgrymu meysydd i Archwilio yn Sir Ddinbych ganolbwyntio ac adeiladu arnynt er mwyn cryfhau'r swyddogaeth ymhellach yn ystod gweddill tymor y Cyngor ac i symud ymlaen ymhellach yn ystod cyfnod y Cyngor newydd.

4. Manylion yr Adroddiad

4.1 Yn dilyn cyhoeddiad ym Mai 2014 o astudiaeth gwella SAC ar archwilio mewn llywodraeth leol yng Nghymru o'r enw *Craffu Da? Cwestiwn Da!*¹, cytunwyd ar Gynllun Gweithredu ar Wella Archwilio gan y Grŵp Cadeiryddion ac Is-gadeiryddion Archwilio, gyda'r bwriad o symud ymlaen gydag archwilio yn Sir Ddinbych. Cafodd y meysydd i'w gwella yn y cynllun gweithredu (Atodiad 1) eu nodi yn ystod yr

¹ Craffu Da? Cwestiwn Da!: https://www.wao.gov.uk/cy/cyhoeddi/craffu-da-cwestiwn-da-astudiaeth-wella-archwilydd-cyffredinol-cymru-craffu-mewn-llywodraeth

- adolygiadau cymheiriaid a gynhaliwyd fel rhan o astudiaeth SAC ac yn seiliedig ar gasgliadau'r astudiaeth genedlaethol.
- 4.2 Roedd argymhelliad 7 o'r adroddiad cenedlaethol yn nodi y dylai pob awdurdod lleol ledled Cymru "ymgymryd â hunanwerthusiad rheolaidd o archwilio gan ddefnyddio 'canlyniadau a nodweddion trosolwg ac archwilio llywodraeth leol effeithiol'..." Er gwybodaeth, mae copi o'r canlyniadau a'r nodweddion ar gyfer archwilio effeithiol wedi eu hatodi yn Atodiad 2. Yn Sir Ddinbych, mabwysiadodd yr SCVCG y nodweddion a sicrhau bod ymarfer hunanwerthuso'n seiliedig ar y canlyniadau a'r nodweddion yn cael ei wneud am yr ail flwyddyn yn olynol yn 2015/16. Amlinellwyd y themâu allweddol o'r ymarfer hwn yn ystod cyflwyno *Adroddiad Blynyddol y Pwyllgorau Archwilio 2015*/16 i'r Cyngor ym mis Mai 2016. Mae'r broses hunanwerthuso a'r canfyddiadau sy'n deillio ohoni'n cael eu hamlinellu isod.

Ymarfer Hunanwerthuso Archwilio

- 4.3 Cafodd cyfanswm o 61 o holiaduron eu rhoi eleni ac fe wnaeth cyfanswm o 30 o aelodau, swyddogion ac aelodau cyfetholedig ddychwelyd yr holiaduron wedi'u llenwi cyfradd ddychwelyd o 49%. Fe wnaeth y gyfradd ddychwelyd hon ragori'n sylweddol ar gyfradd ymateb y llynedd o 23% (15 o holiaduron a gwblhawyd). O'r holiaduron a gafodd eu llenwi:
 - > Roedd 15 gan Aelodau Archwilio
 - > Roedd 4 gan Aelodau'r Cabinet
 - Roedd 5 yn dod gan gynghorwyr sir (nad oeddent yn aelodau Archwilio na Chabinet)
 - Roedd 2 gan Aelodau Cyfetholedig Archwilio; ac
 - Roedd 4 gan aelodau'r Tîm Gweithredol Corfforaethol / Penaethiaid Gwasanaeth
- 4.4 Gall aelodau etholedig weld dadansoddiad o'r holl ymatebion a dderbyniwyd yn ardal Llyfrgell Modern.gov drwy ddilyn y ddolen isod:

 http://mgintranet/ecCatDisplay.aspx?sch=doc&cat=13636&path=13634&LLL=0

Y prif gasgliadau o ddadansoddi'r ymatebion oedd:

- ➤ Bod gan Archwilio'n Sir Ddinbych rôl glir a gwerthfawr yn nhrefniadau llywodraethu'r Cyngor;
- ➤ Bod Archwilio'n gyffredinol yn gweithredu ar sail anwleidyddol ac yn cael ei arwain gan gynghorwyr;
- Mae cael aelodau Cabinet sy'n cyflwyno adroddiadau a chael eu dal i gyfrif gan y Pwyllgor Archwilio ar gyfer eu meysydd cyfrifoldeb yn gweithio'n dda; ac
- Ar y cyfan, mae lefel uchel o gyd-ymddiriedaeth yn bodoli rhwng Archwilio a mynychwyr mewn cyfarfodydd archwilio, boed ydynt yn bobl sy'n mynychu o'r Cyngor neu gynrychiolwyr o sefydliadau partner
- 4.5 Y prif feysydd a nodwyd ar gyfer gwelliant o dan yr ymarfer hunanwerthuso oedd:
 - > Darparu digwyddiadau hyfforddi sgiliau / deunydd sy'n fwy penodol i archwilio;
 - > Yr angen i wella presenoldeb aelodau mewn rhai cyfarfodydd archwilio;
 - cyfathrebu â'r cyhoedd a mynd ati i annog preswylwyr i ymgysylltu ag archwilio ar faterion o bryder neu ddiddordeb;

- archwilio'r potensial i weddarlledu rhai cyfarfodydd o'r pwyllgor archwilio gyda'r bwriad o wella ymgysylltu â'r cyhoedd
- 4.6 Mae meysydd eraill a awgrymwyd ar gyfer gwelliant a gyflwynwyd gan ymatebwyr yn cynnwys:
 - aelodau i ymgymryd ag ymchwil mwy annibynnol, efallai drwy ddefnyddio data sydd ar gael gan y Gwasanaeth Gwella a Moderneiddio Busnes;
 - hyfforddiant archwilio penodol i'w gynnig i aelodau'r Cabinet yn ogystal ag aelodau Archwilio (gan gynnwys sgiliau cadeirio, sgiliau i ofyn y cwestiynau 'cywir', hyfforddiant y cyfryngau a chyfryngau cymdeithasol, a sesiynau hyfforddi 1:1 os oes angen). Gall digwyddiadau hyfforddiant ar ffurf cyfarfodydd ffug fod yn ddefnyddiol i rai aelodau newydd yn dilyn etholiadau llywodraeth leol y flwyddyn nesaf, yn ogystal â chael digwyddiadau hyfforddi yn y bore, y prynhawn a gyda'r nos;
 - yr angen i bob aelod ddarllen adroddiadau a pharatoi ar gyfer cyfarfodydd;
 - yr angen i Gadeiryddion baratoi ar gyfer cyfarfodydd, bod yn strategol ac yn effeithiol yn eu rôl fel Cadeirydd yn ogystal â dangos arweiniad pan fo angen (ymatal rhag gofyn gormod o gwestiynau gan y Cadeirydd);
 - pennu cyfres glir o nodau ar gyfer archwilio;
 - cydweithio â'r Cabinet i godi proffil Archwilio o fewn trefniadau llywodraethu'r Cyngor;
 - cyfarfodydd rheolaidd rhwng SCVCG a'r Cabinet / Aelodau Arweiniol;
 - defnydd gwell a mwy o ddefnydd o adroddiadau rheoleiddwyr allanol
 - monitro'r canlyniadau a deilliannau'r broses archwilio i sicrhau gwelliant parhaus a chyflawni amcanion y Cyngor;
 - rhoi mwy o gyfrifoldeb i aelodau archwilio unigol am feysydd penodol, yn debyg i'r cyfrifoldeb Herio Gwasanaethau (yn gofyn iddynt archwilio materion penodol ac adrodd yn ôl i'w pwyllgor):
 - cyfarfodydd ymlaen llaw / sesiynau briffio i'w trefnu ar gyfer pwyllgorau cyfan cyn cyfarfodydd archwilio penodol, i sicrhau bod pob aelod yn deall y pwnc a'r materion h.y. cyn cyfarfod galw i mewn;
 - mwy o ddefnydd o Grwpiau Tasg a Gorffen, tystion arbenigol a chyfranogiad y cyhoedd gyda Grwpiau Tasg a Gorffen;
 - dylai materion a godwyd mewn cyfarfodydd Herio Gwasanaeth ymddangos ar raglenni archwilio; a
 - gwella ymgysylltiad y cyhoedd â phreswylwyr a chymunedau trwy gydweithio agosach rhwng Cynghorau Tref a Chymuned ac Archwilio, a thrwy Archwilio'n cyhoeddi datganiadau i'r wasg / negeseuon rheolaidd ar gyfryngau cymdeithasol.
- 4.7 O ystyried canfyddiadau hunanwerthuso archwilio, gofynnir i'r Cyngor benderfynu pa feysydd ar gyfer gwella y dylai archwilio yn Sir Ddinbych ganolbwyntio arnynt ar gyfer gweddill tymor y Cyngor hwn, ac yn barod ar gyfer y Cyngor newydd ym mis Mai 2017. Bydd meysydd a awgrymir gan aelodau yn y cyfarfod yn cael eu hystyried gan yr SCVCG i'w hymgorffori o bosibl yng Nghynllun Gweithredu ar Wella Archwilio (Atodiad 1).

5. Ffurflenni Cynnig ar gyfer Archwilio

Ynghlwm wrth yr adroddiad hwn er gwybodaeth mae Ffurflenni Cynnig ar gyfer Archwilio:

Atodiad 3: Ffurflen Cynnig Aelodau

Atodiad 4: Ffurflen Cynnig ar gyfer Archwilio ar gyfer preswylwyr / aelodau

o'r cyhoedd (fersiwn dwyieithog)

Bydd cyflwyniad yn cael ei roi yn y cyfarfod i gyd-fynd â'r drafodaeth ar yr adroddiad hwn. Cyfeirir yn ystod y cyflwyniad i'r ffurflenni uchod, a'u defnydd.

6. Sut mae'r penderfyniad yn cyfrannu at y Blaenoriaethau Corfforaethol?

Bydd archwilio effeithiol yn gymorth i'r Cyngor gyflawni'r blaenoriaethau corfforaethol yn unol ag anghenion cymunedau, dymuniadau preswylwyr ac o fewn cyllideb.

7. Faint fydd hyn yn ei gostio a sut y bydd yn effeithio ar wasanaethau eraill?

Ni fydd unrhyw gostau ychwanegol yn codi o gynnwys mesurau gwella yn y cynllun gweithredu. Telir unrhyw gostau mewn perthynas â gweithredu'r camau gweithredu yn y cynllun gweithredu o fewn y cyllidebau presennol.

8. Beth yw prif gasgliadau'r Asesiad Effaith ar Les? Gellir lawrlwytho'r adroddiad Asesiad Effaith ar Les o'r <u>wefan</u> a dylid ei atodi fel atodiad i'r adroddiad

Mae Asesiad Effaith ar Les wedi cael ei wneud ar y manteision o gryfhau swyddogaeth archwilio'r Cyngor. Daeth i'r casgliad y bydd swyddogaeth archwilio gref ac effeithiol, fel rhan annatod o'i gwaith, yn ystyried effaith polisïau, strategaethau a darparu gwasanaethau ar y nodau Lles a'r egwyddor datblygu cynaliadwy.

9. Pa ymgynghoriadau a gynhaliwyd gyda'r Pwyllgorau Archwilio ac eraill?

Roedd y cyflwyniad o'r adroddiad hwn i'r Cyngor Sir yn ffurfio rhan o'r broses ymgynghori ar wella archwilio yn barhaus yn Sir Ddinbych.

10. Datganiad y Prif Swyddog Cyllid

Bydd y gweithgareddau a amlinellir yn yr adroddiad hwn yn cael eu cyflwyno gan ddefnyddio staff presennol ac adnoddau ariannol.

11. Pa risgiau sydd ac a oes unrhyw beth y gallwn ei wneud i'w lleihau?

Mae adolygu yn rheolaidd a monitro arferion archwilio a'r Cynllun Gwella Archwilio'n lliniaru yn erbyn y risg o adroddiadau rheoleiddiol andwyol.

12. Pŵer i wneud y Penderfyniad

Mae Adran 4.11.9 o Gyfansoddiad y Cyngor yn nodi y gall Cyngor Sir ystyried adroddiadau gan Bwyllgorau Archwilio'r Cyngor.

Swyddog Cyswllt: Cydlynydd Archwilio Ffôn: 01824 712554

e-bost: rhian.evans@denbighshire.gov.uk



Scrutiny Improvement Action Plan

	Scrutiny Environment				
No.	Area for Improvement	Proposed Actions	By when/date for review	By whom	
1.	Improve public engagement and interaction with scrutiny (links to nos. 8 & 9 below)	1.1 Review seating arrangements at scrutiny meeting	Completed (revised seating arrangements used as and when the Committee Chair feels it's appropriate)	SCVCG	
		1.2 Develop a short information leaflet on 'scrutiny' to be available to the public at scrutiny meetings (similar to the one produced by Wrexham CBC)	Completed and leaflet available	Scrutiny Coordinator	
		1.3 SCVCG to discuss potential methods for raising scrutiny's profile amongst residents	Initial discussions underway. Corporate Facebook and Twitter accounts used periodically to advise the public of items of interest and to provide evidence of impact of budget cuts for the Cutting Our Cloth Task and Finish Group	SCVCG	

		1.4 Develop a protocol/memorandum of understanding for public interaction with scrutiny	December 2016 (in time for new Council)	SCVCG and Democratic Services Officers
2.	Improve and enhance Scrutiny and Executive members' interaction and roles in actively promoting scrutiny's role, its value and benefits both internally and	2.1 SCVCG members to discuss with Cabinet arrangements for Lead Members' attendance and role at scrutiny committee meetings (including the feasibility of Lead Members presenting reports to scrutiny)	Completed – Lead Members are now invited if appropriate to attend scrutiny meetings to present and answer questions	Scrutiny Coordinator
	externally	2.2 links to 2.1 above. SCVCG to discuss ways of actively promoting the benefits of scrutiny internally and externally (e.g. utilising former scrutiny chairs and vice-chairs who now sit on Cabinet to promote scrutiny's benefits as part of their roles)	Continual – the benefits of scrutiny outlined during the presentation of the Scrutiny Committees' Annual Report to Annual Council in May 2015 and 2016. Presentation to County Council on 18 October 2016 on 'Strengthening Scrutiny in Denbighshire' in a bid to further improve and enhance scrutiny's internal and external profile. - Regular interaction with	SCVCG/Scrutiny Coordinator

			Cabinet members at scrutiny meetings and through the SCVCG meeting periodically with the Leader	
		2.3 utilise the presentation of the National Scrutiny Improvement Study report to Council Briefing as an opportunity to highlight to all county councillors how they can promote scrutiny to their constituents and community groups	The recommendations from the National Study were incorporated into the presentation at Annual Council (May 2015) of the Scrutiny Committees' Annual Report. The presentation included the promotion of the 'Member Proposal Form' which any county councillor can complete and submit if he/she thinks a subject merits scrutiny's input. Presentation to County Council on 18 October 2016 on 'Strengthening Scrutiny in Denbighshire' with a view to seeking councillors to promote the role and benefits of scrutiny to constituents.	SCVCG/Democratic Services Manager/Scrutiny Coordinator
3.	Consider the resources allocated to dedicated scrutiny	(Peer Assessment Team questioned Denbighshire's capacity to deliver the powers and duties conferred on scrutiny under	completed via the Freedoms and Flexibilities process, but due to financial constraints no additional resources can be made available	Head of Legal & Democratic Services and Democratic Services Manager (Head of

support with a view	the Local Government (Wales)	at present or for the foreseeable	Democratic Services)
to realising scrutiny's		future.	
optimum potential to	scrutiny officer)		
the Council	3.1 Consideration to be given as part of the budget setting process to the level of dedicated scrutiny support required in future (having regard to financial constraints and legislative requirements)		

	Scrutiny Practice			
No.	Area for Improvement	Proposed Actions	By when/date for review	By whom
4.	4 (i) Highlight the importance of topic selection/ prioritisation to all scrutiny members	Scrutiny Chairs and Scrutiny Coordinator to emphasise to committees on a regular basis the importance of topic selection and prioritisation. The need to link to Council's corporate priorities, community/partners' needs, be outcome focussed to enable the impact of scrutiny to be evaluated, also to be emphasised (training events to be arranged on chairing, questioning and work programming skills as and when required)	SCVCG has issued guidance to the scrutiny committees on the areas which scrutiny should focus on for the term of this Council. This guidance appears in every Scrutiny Work Programme report presented to the committees. A new Members' Proposal Form process has been introduced which seeks members to clearly stipulate why a topic merits scrutiny's input and how scrutiny can add value to the desired outcome. All requests, be they officer or member requests, and request from the public are considered by either the Committee or the SCVCG (the latter considers the majority of requests) who apply a strict test, called the 'PAPER' test, to determine whether the subject	Scrutiny Chairs and Vice Chairs/Scrutiny Coordinator

			does merit scrutiny's time. Training sessions on chairing, questioning and work programming skills have been offered, but a couple were poorly attended or had to be cancelled. Training on 'Effective Scrutiny for Positive Outcomes' held by WLGA on 14 July 2016 – well attended Training programme for new Council in May 2017 – this programme will include training events on scrutiny specific skills.	
	4(ii) Topics to be carefully scoped and officers to conform with brief given	Committees to clearly define the reasons why a report is required, what information is expected, the desired outcomes from scrutinising the subject and the value scrutiny can add	Continual See 4.1 above (will form part of regular training programme)	Scrutiny Coordinator and Scrutiny Chairs and Vice Chairs
5.	Enhancing scrutiny's effectiveness by applying effective questioning, listening and analytical skills	5.1 In conjunction with the Democratic Services Manager commission chairing, questioning, work programming and other required scrutiny specific	April 2015 - completed (events held on chairing, questioning and work programming skills during 2014/15 and 'Effective Scrutiny	Scrutiny Coordinator and the Democratic Services Manager

	training from providers such as the WLGA, CfPS and possible observation sessions at other local authorities	for Positive Outcomes' in July 2016 – see 4(i) above). Any future events will have to be facilitated internally, commissioned or held on a regional basis as funding to the CfPS in Wales by WG has been withdrawn and funding to the WLGA for such work has been cut	
6. Improve work planning methods with external bodies with a view to aligning scrutiny work programmes to achieve maximum benefits for all concerned	6.1 Discuss work programmes with Business Improvement & Modernisation and external regulators/auditors/inspectors to see if scrutiny committees' work plans need to be realigned (having regard to the Corporate Governance Committee's role with respect to regulators' reports)	continual – some preliminary enquiries made. However, this work will be on-going as the focus of audit and regulatory work changes in future and the proposals contained in the WG's White Paper on Reforming Local Government: Power to Local People are implemented. Some initial discussions took place on the interface between scrutiny and external auditors, inspectors and regulators, at the 'Many Hands' Conference in Llandrindod in March 2015 Work on this area will continue via the SCVCG and the interaction with the Corporate Governance	Scrutiny Coordinator

		Committee	
	6.2 Contact Community Plan	Continual the provisions of the	Scrutiny Coordinator
	partners (PSB members) on an	'Future Generations Bill' with	
	annual basis to establish which	respect of scrutinising PSBs are	
	strategies/plans etc. they	currently being examined. In the	
	intend to introduce or consult	meantime the LSB/PSB's	
	on within the year so that the	Strategic Well-being Plan	
	SCVCG can determine whether	continues to be monitored by	
	to include them in the	Partnerships Scrutiny Committee.	
	committees' forward work	Bonort on arrangements for the	
	programmes	Report on arrangements for the establishment of the new Public	
		Service Board and its scrutiny	
		-	
		arrangements considered by Partnerships Scrutiny Committee	
		on 14 January 2016.	
		011 14 January 2016.	
		Implications of the Future	
		Generations Act and how the	
		delivery of its outcomes will be	
		embedded in the Council's work	
		are being monitored by the	
		SCVCG – latest monitoring	
		undertaken in September 2016,	
		next monitoring due in March	
		2017. Report templates have	
		been modified to ensure that all	
LL	<u>I</u>	1	<u> </u>

			report authors have considered undertaking a Well-being Impact Assessment. PSBs are now required to consult with scrutiny on their Well-being Plans. This will take place once the needs assessment has been completed On-going - further report on potential options for scrutiny of the PSB was due to be discussed by the PSB in September 2016	
7	Apply varied scrutiny methods with a view to realising maximum benefits and adding value to the outcome	When appropriate make more use of alternative scrutiny methods tailored to the desired outcomes to be achieved (e.g. Task and Groups/Working Groups, Scrutiny Service Leads, expert witnesses etc.)	Underway and Continual (more use of task and finish groups made during recent years. The need now is to utilise such groups in future to engage with the public and seek their views/evidence e.g. the Cutting Our Cloth T&F Group has sought public input on how certain service changes have affected them etc.)	Scrutiny Chairs/individual committees/Scrutiny Coordinator

		Impact of	Scrutiny	
No.	Area for Improvement	Proposed Actions	By when/date for review	By whom
8.	Developing scrutiny's role in scrutinising external bodies (where	8.1 Update/Develop, on a North Wales basis, protocols/memorandums of understanding (MoU) for scrutinising external bodies	Partners and external bodies are currently invited to attend scrutiny as and when required	Scrutiny Coordinator/North Wales Scrutiny Officers Network/SCVCG
	appropriate on a collaborative/joint basis) and monitoring policy recommendations	and for joint scrutiny of external partners (based on the Framework developed by Denbighshire in 2009)	Proposals for scrutinising aspects of GwE's work and the new PSB currently under consideration	
	Also links to no. 1 above		Ongoing – due for review April 2017	
		8.2 obtain the agreement of all parties/partners to the protocols/MoU	April 2017 (not achieved to date as awaiting confirmation of the final arrangements for scrutinising the Joint PSB/GwE etc – work has been undertaken regionally in South Wales to develop a joint scrutiny handbook which was shared on a national basis in March 2015) WG have recently commissioned Public Governance Wales to	Scrutiny Coordinator/North Wales Scrutiny Officers Network/SCVCG

			undertake work to research and develop a guidance on the scrutiny of PSBs. This work will be undertaken during the autumn/winter of 2016/17 with a view to publish the Guidance in early 2017 (possibly February 2017) Linked to 8.1 above	
9.	Improve public engagement and interaction (see also no.1 above)	- review scrutiny page(s) on Council website to improve public information and make scrutiny accessible - Set-up a Twitter account and include a link on the webpage	As per no.1 above April 2017 (Scrutiny Twitter account now amalgamated with the Corporate Twitter account) Some use made of the Corporate Facebook page for Cutting our Cloth Task and Finish Group inquiry SCVCG will explore this area in more detail during the remainder of the Council's term of office and in readiness for the new Council in May 2017	SCVCG and Democratic Services Officer

	Outcomes and Characteristics of Effective Local Government Overview and Scrutiny				
No.	Area for Improvement	Proposed Actions	By when/date for review	By whom	
10	Adoption of the Outcomes and Characteristics for effective scrutiny as detailed in appendix 2 to the Wales Audit Office report 'Good Scrutiny? Good Question' (May 2014)	SCVCG to adopt the characteristics	Completed The Outcomes and Characteristics for Effective Scrutiny were used as the basis for the scrutiny self- evaluation exercise undertaken during the spring of 2015 and 2016	SCVCG/Head of Democratic Services/Scrutiny Coordinator	

Appendix 2 Outcomes and characteristics for effective local government overview and scrutiny

Wales Scrutiny Officers Network

Outcomes and characteristics for effective local government overview and scrutiny

Outcome What does good scrutiny seek to achieve?	Characteristics What would it look like? How could we recognise it?	
Democratic accountability drives improvement in public services. Better Outcomes*	 Environment Overview and scrutiny has a clearly defined and valued role in the council's improvement and governance arrangements. Overview and scrutiny has the dedicated officer support it needs from officers who are able to undertake independent research effectively, and provides councillors with high-quality analysis, advice and training. Practice Overview and scrutiny inquiries are non-political, methodologically sound and incorporate a wide range of evidence and perspectives. Impact Overview and scrutiny regularly engages in evidence based challenge of decision makers and service providers. Overview and scrutiny provides viable and well evidenced solutions to recognised problems. 	
Democratic decision making is accountable, inclusive and robust. Better decisions	 Environment Overview and scrutiny councillors have the training and development opportunities they need to undertake their role effectively. The process receives effective support from the council's corporate management team who ensures that information provided to overview & scrutiny is of high quality and is provided in a timely and consistent manner. Practice Overview and scrutiny is councillor-led, takes into account the views of the public, partners and regulators, and balances the prioritisation of community concerns against issues of strategic risk and importance. Overview and scrutiny meetings and activities are well-planned, chaired effectively and make best use of the resources available to it. 	
	Impact v) Decision makers give public account for themselves at overview and scrutiny committees for their portfolio responsibilities.	

Outcome What does good scrutiny seek to achieve?	Characteristics What would it look like? How could we recognise it?
3 The public is engaged in democratic debate about the current and future delivery of public services. 'Better engagement'	i) Overview and scrutiny is recognised by the executive and corporate management team as an important council mechanism for community engagement, and facilitate greater citizen involvement in governance. Practice ii) Overview and counting is characterized by effective exemplainties to a size of the citizen and counting is characterized by effective exemplainties.
	 ii) Overview and scrutiny is characterised by effective communication to raise awareness of, and encourage participation in democratic accountability. iii) Overview and scrutiny operates non-politically and deals effectively with sensitive political issues, tension and conflict.
	Overview and scrutiny builds trust and good relationships with a wide variety of internal and external stakeholders.
	Impact
	v) Overview and scrutiny enables the 'voice' of local people and communities across the area to be heard as part of decision and policy-making processes.

Ffurflen Gynnig ar gyfer Rhaglen Gwaith i'r Dyfodol Archwilio		
ENW'R PWYLLGOR ARCHWILIO		
AMSERLEN I'W HYSTYRIED		
TESTUN		
Beth sydd angen ei graffu arno (a pham)?		
Ydi'r mater yn un o bwys i drigolion/busnesau lleol?	YDI/NAC YDI	
Ydi craffu yn gallu dylanwadu ar bethau a'u newid? (Os 'ydi' nodwch sut rydych chi'n meddwl y gall craffu ddylanwadu neu newid pethau)	YDI/NAC YDI	
Ydi'r mater yn ymwneud â gwasanaeth neu faes sy'n tanberfformio?	YDI/NAC YDI	
Ydi'r mater yn effeithio ar nifer fawr o drigolion neu ardal fawr o'r Sir? (Os 'ydi', rhowch syniad o faint y grŵp neu'r ardal yr effeithir arni)	YDI/NAC YDI	
Ydi'r mater yn gysylltiedig â blaenoriaethau corfforaethol y Cyngor? (Os 'ydi' nodwch pa flaenoriaethau)	YDI/NAC YDI	
Hyd y gwyddoch, oes yna rywun arall yn edrych ar y mater hwn? (Os 'oes', nodwch pwy sy'n edrych arno)	OES/NAC OES	
Os derbynnir y testun ar gyfer craffu, pwy fyddai arnoch chi eisiau eu gwahodd e.e. Aelod Arweiniol, swyddogion, arbenigwyr allanol, defnyddwyr y gwasanaeth?		
Enw'r Cynghorydd/Aelod Cyfetholedig		
Dyddiad		

Ystyried addasrwydd pwnc ar gyfer craffu

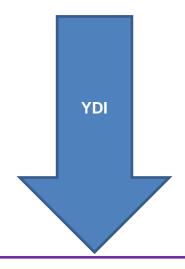
Ffurflen Gynnig / Cais a dderbyniwyd

(dylid rhoi ystyriaeth ofalus i'r rhesymau dros wneud cais)



Ydi o'n bodloni'r gofynion canlynol?

- Diddordeb Cyhoeddus ydi'r mater o bwys i drigolion?
- Effaith— fedr craffu yn gael effaith ar bethau a'u newid?
- **Perfformiad** ydi o'n wasanaeth neu faes sy'n tanberfformio?
- **Graddfa** ydi o'n effeithio ar nifer o drigolion neu ardal ddaearyddol fawr?
- **Ailadrodd** ydi'r mater yn destun craffu/ymchwiliad gan berson neu gorff arall?





Dim gweithredu pellach gan y Pwyllgor Archwilio. Gellir ei gyfeirio at gorff arall neu ofyn am adroddiad er gwybodaeth.

- Penderfynu ar y canlyniadau a ddymunir
- Penderfynu ar gwmpas a swmp y gwaith craffu sydd ei angen a'r dull mwyaf priodol o graffu (h.y. adroddiad pwyllgor, ymchwiliad grŵp tasg a gorffen neu aelod cyswllt ac ati)
- Os penderfynir sefydlu grŵp tasg a gorffen, dylid penderfynu ar amserlen yr ymchwiliad, pwy fydd yn rhan o'r ymchwiliad, beth yw'r gofynion ymchwilio, a oes angen cyngor arbenigol a thystion, a beth yw'r trefniadau adrodd ac ati.

Atodiad 4/Appendix 4 FFURFLEN CAIS I GRAFFU

es rhy	ywbeth yr hoffech chi i graffu edrych arno?	
howcl	h ddisgrifiad cryno o'r pwnc yr hoffech chi i un o'r Pwyllgorau Craffu ei ystyried a ph d	nam y credwch y dylid e
[
offect	h chi fynychu cyfarfod Pwyllgor Craffu?	
		HOFFWN/NA
⁄ddai'	'n ddefnyddiol pe gallech roi'r manylion canlynol i ni er mwyn i ni allu ymateb i'ch c	ais
	Eich enw: Cyfeiriad:	
	Cod post: E-bost:	
	Rhif ffôn:	

DYCHWELWCH Y FFURFLEN HON AT: Y CYDLYNYDD CRAFFU, Y GWASANAETHAU CYFREITHIOL A DEMOCRATAIDD, NEUADD Y SIR, FFORDD WYNNSTAY, RHUTHUN LL15 1YN neu anfonwch e-bost at rhian.evans@denbighshire.gov.uk

SCRI	JTINY	RFOI	IFST	FORM

	SCRUTINY	REQUEST
here	e something you would like scrutiny to have a look at?	
	give a brief description of the topic you would like to be considered by one of the Scrutin	y Committees
у уо	u think it should be considered	
ļ		
uld	you like to attend a meeting of a Scrutiny Committee?	
	Y	'ES/NO
voul	d be useful if you could give us the following details so that we may respond to your requ	iest
	Your name: Address:	
	7.44.C33.	
	Postcode: Email:	
	Telephone number:	

HALL, WYNNSTAY ROAD, RUTHIN LL15 1YN or e-mail it to rhian.evans@denbighshire.gov.uk



		I	
		7	
(ソマ	
		3	
	٦	D	>
Ċ	Ć	2	
	(D	
		5	
	<u>ס</u>	2	
	L	ט	
- 1	1	^	١

Cyfarfod	Eitei	m (Disgrifiad / Teitl)	Pwrpas yr Adroddiad	Angen penderfyni ad gan y Cyngor (oes/nac oes)	Aelod Arweiniol a Swyddog Cyswllt
18 Hydref 2016	1	Adroddiad blynyddol y Pwyllgor Llywodraethu Corfforaethol	l dderbyn yr Adroddiad Blynyddol Corfforaethol	Nac oes	Y Cynghorydd Jason McLellan / Gary Williams
	2	Adroddiad Perfformiad Blynyddol			Y Cynghorydd Julian Thompson- Hill / Alan Smith
	3.	Cryfhau a Gwella Archwilio yn Sir Ddinbych	Adrodd ar y cynnydd hyd yma mewn cryfhau archwilio yn Sir Ddinbych a gofyn barn aelodau am gryfhau ymhellach a gwella'r broses o ymwneud â'r cyhoedd	Nac oes	Y Cynghorydd Huw Hilditch- Roberts/Gary Williams/Steve Price
BRIFFIO'R CYNGOR 14 Tachwedd 2016	1	Canolfan Merched Gogledd Cymru	Cyflwyniad gan y Rheolwr Gyfarwyddwr, Gemma Fox, i ddangos i Aelodau y gwaith a wnaed gan y Ganolfan.		Gemma Fox, Rheolwr Gyfarwyddwr Canolfan Merched Gogledd Cymru.
	2	Dysgu o Rotherham - Panel Diogelu Corfforaethol		Amh.	Y Cynghorydd Bobby Feeley / Nicola Stubbins
	3	Pobl Ifanc nad ydynt mewn Addysg, Cyflogaeth na Hyfforddiant ('NEET')	Ystyried sut y mae'r Cyngor yn gweithio i wella bywydau a rhagolygon pobl ifanc nad ydynt mewn Addysg, Cyflogaeth na Hyfforddiant	Amh.	Y Cynghorydd Eryl Williams / John Gambles
	4	Gweithio'n Hyblyg	Rhoi gwybod i'r Cyngor am y cynnydd a wnaed	Amh.	Y Cynghorydd Barbara Smith / Julie Horman
6 Rhagfyr 2016	1	Cymeradwyo Canolfan Ddyfrol y Rhyl	Rhoi gwybod i'r Cyngor am gynlluniau	Oes	Y Cynghorydd Hugh Irving (yn

'Rhaglen Gwaith i'r Dyfodol y Cyngor'.

			Canolfan Ddyfrol y Rhyl a chael cymeradwyaeth Aelodau		cynrychioli'r Cynghorydd Huw L Jones) / Jamie Groves
	2	Pwyllgor yr Iaith Gymraeg	Ystyried cynigion ar gyfer sefydlu pwyllgor o aelodau ar faterion yn ymwneud â'r iaith Gymraeg.	Oes	Y Cynghorydd Huw Jones / Nicola Stubbins / Emlyn Jones
31 Ionawr 2017	1	Cymeradwyo Cyllideb y Cyngor	Cytuno ar gyllideb y Cyngor ar gyfer y flwyddyn ariannol 2017/18.	Oes	Y Cynghorydd Julian Thompson- Hill/ Richard Weigh
14 Chwefror 2017	1	Gosod Treth y Cyngor	Gosod lefelau Treth y Cyngor ar gyfer y flwyddyn ariannol 2017/18.	Oes	Y Cynghorydd Julian Thompson- Hill/Richard Weigh
	2	Adolygiad blynyddol o Gydbwysedd Gwleidyddol ac Amserlen y Pwyllgorau yn 2018	Adolygu cydbwysedd gwleidyddol pwyllgorau'r Cyngor (gall hyn newid wedi etholiadau Mai 2017) a chadarnhau amserlen y pwyllgorau ar gyfer 2018.	Oes	Y Cynghorydd Barbara Smith / Steve Price
BRIFFIO'R CYNGOR 6 Mawrth 2017	1	Hyfforddiant Aelodau a Strategaeth Ddatblygu	Ystyried a rhoi sylwadau ar y rhaglen ar gyfer hyfforddi a datblygu ar gyfer 2017 ymlaen	Amh.	Y Cynghorydd Barbara Smith / Steve Price
4 Ebrill 2017	1	Cydnabyddiaeth Ariannol i Aelodau	Ystyried a mabwysiadu penderfyniadau Adroddiad Panel Annibynnol Cymru ar Gydnabyddiaeth Ariannol	Oes	Y Cynghorydd Barbara Smith / Gary Williams / Steve Price
23 Mai 2017 Cyfarfod Blynyddol	1	Penodi Cadeirydd ac Is-Gadeirydd y Cyngor	Penodi i'r swyddi hyn ar gyfer blwyddyn y cyngor 2017/18.	Oes	Gary Williams / Eleri Woolford / Steve Price
	2	Ethol Arweinydd y Cyngor	Ethol Arweinydd y Cyngor	Oes	Gary Williams
	3	Adolygiad o Gydbwysedd Gwleidyddol	Adolygiad blynyddol statudol o'r trefniadau cydbwysedd gwleidyddol	Oes	Gary Williams / Steve Price

'Rhaglen Gwaith i'r Dyfodol y Cyngor'.

_			

Nodyn i Swyddogion - Dyddiadau Cau Adroddiadau i'r Cyngor Llawn

Cyfarfod	Dyddiad cau	Cyfarfod	Dyddiad cau	Cyfarfod	Dyddiad cau
		Hydref 2016	4 Hydref 2016	Rhagfyr 2016	22 Tachwedd 2016
Ionawr 2017	17 Ionawr 2017	Chwefror 2017	31 Ionawr 2017	Ebrill 2017	21 Mawrth 2017
Mai 2017	9 Mai 2017	Gorffennaf 2017	20 Mehefin 2017	Medi 2017	22 Awst 2017
Hydref 2017	3 Hydref 2017	Rhag 2017	21 Tachwedd 2017		

Diweddarwyd 10/10/2016 SP

Rhaglen Waith y Cyngor.doc

Mae tudalen hwn yn fwriadol wag